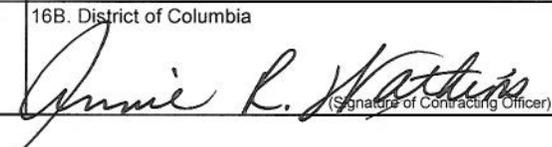


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 1	
2. Amendment/Modification Number DCTO-2008-Q-0188-M0001		3. Effective Date See Block 16C		4. Requisition/Purchase Request No.	
5. Solicitation Caption Drivers Knowledge Testing System					
6. Issued By: Office of Contracting and Procurement Information Technology Services 441 4th Street, N.W., Suite 971 North Washington, DC 20001			7. Administered By (If other than line 6)		
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code) TO ALL PROSPECTIVE BIDDERS			(X)	9A. Amendment of Solicitation No. DCTO-2008-Q-0188	
			x	9B. Dated (See Item 11) 5/30/2008	
				10A. Modification of Contract/Order No.	
				10B. Dated (See Item 13)	
Code	Facility				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to: (Specify Authority)					
The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority) (9A.)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.) This Amendment is issued to make the following changes: 1. Insert the following in the System Functionality Requirements section: 22. Provide the capability to terminate the test automatically once the person exceeds the time set by DMV to complete a test (i.e. 30 minutes for NCDL and 60 minutes for CDL tests). Warning message should be displayed 5 minutes prior to terminating the test. If test is terminated before completion, the test results should be displayed as failed. 23. Applicants shall be limited to three knowledge test examinations within a twelve month period. If the applicant fails the third examination, no further knowledge test examination shall be given until a period of twelve months has elapsed from the date of the first knowledge test examination failed. 2. Answer questions received from potential offerors in Attachment A. 3. The Request for Quote due date is extended to June 27, 2008 at 2:00 p.m.					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Annie R. Watkins		
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia	
(Signature of person authorized to sign)				16C. Date Signed 6/19/08	
				(Signature of Contracting Officer)	

ATTACHMENT A
QUESTIONS/ANSWERS - RFQ NO. DCTO-2008-Q-0188

No.	RFQ Section, Page Number	Question/Comments
	RFQ Questions	
1.	RFQ Quote Sheet	The quote sheet asks to include applicable taxes. Is the DC DMV exempt from Federal, State and Local taxes? Yes.
2	RFQ Quote Sheet	The quote sheet lists "Unit Price" and then "Amount". Is the Unit Price for the "Base Period, Driver Knowledge Testing System supposed to be the total price for the first 12 month period, including all hardware, software and licenses? Yes. Does the DC DMV prefer to have a breakdown of the pricing? No.
3	RFQ Quote Sheet	Should Vendors provide 3 quote sheets if they choose to answer each of the two optional functionalities? Yes, the options must be clearly identified.
4	General Terms and Conditions : Period of Performance, Page 3	Please confirm that the base period (12 Months) commences on the "date of award" rather than the date of signed contract or system acceptance. Yes.
5	General Terms and Conditions Section 7.2.1	It is assumed that "All work performed on District premises" refers to installation and training and not product development and solution design? Yes.
6.	Section 7.1, Page 5	Section 7.1 of the General Terms and Conditions of the RFQ states, "All work product produced under the contract is at all times the property of the District." The phrase "work product produced" is not defined. Would the District agree that pre-existing, commercially-available software embedded

No.	RFP Section, Page Number	Question/Comments
		<p>in a deliverable to the extent that it is not customized for the District does not constitute "work product produced" for the purpose of this sentence? Yes If it does, would the District agree that an irrevocable, non-exclusive license to use such pre-existing, commercially-available software renders it as "property" for the purpose of this sentence? Yes.</p>
7	Section 11.3, Page 10	<p>Please confirm sub contractor relationships will result in the awarding of Preferences as stated in section 11. Preference points will be awarded to offerors who meet the requirements of Section 11.</p>
8	SOW Overview, page 2	<p>Does the District prefer that the "photo first" process use existing photographic equipment already available at the site or should the respondent provide an image capture capability with the testing system, whose captured images can be provided to the existing image stored in Destiny? Equipment already available at the site.</p>
9	SOW – System Functionality Requirements # 7	<p>Will the vendor be responsible to provide the voice talent for the Audio Narration of test questions in each language? Yes.</p>
10	SOW – System Functionality Requirements # 8	<p>Will the DC DMV agree to providing remote access (VPN or other) to allow for maintenance of CDL question changes as necessary? DMV will consider it.</p>
11	SOW – System Functionality Requirements - Option A	<p>Will the DC DMV please identify the current queuing system employed at the offices? QMatic.</p>
12	SOW – System Functionality Requirements – Option B	<p>If a vendor quotes pricing for the voice recognition option, must that be deployed within the current implementation schedule (4 months from award) or can it be included for a future release? Timeframe negotiable but within reason. Cannot know when future release will occur.</p>
13	Hardware Requirements	<p>Regarding the General Knowledge Testing Inventory equipment, since the successful vendor will assume maintenance responsibility for these items, it will be necessary for the District to provide the number and type of all equipment for which the successful respondent is responsible. This</p>

No.	RFP Section, Page Number	Question/Comments
		<p>information should include the manufacturer's part number/description for the items, the configuration of the systems, the relevant connectors on the systems, operating system, etc. This information was likely provided at purchase time by the hardware vendor. In addition, it will be necessary to know the purchase date and whether any manufacturer's or third-party warranties are in effect and, if so, when the terminus of those warranty agreements are. If the equipment is of such an age that no current reliable parts are readily available for them, should the respondent provide a quotation as part of this response for the cost of replacement units, either as an option or as part of the core pricing proposal? Most equipment is less than year old and all is under warranty.</p>
14	Hardware Requirements – Page 9	<p>The current hardware is a bit unclear. The RFQ states that the District has purchased touch screen "monitors" then lists the number of "Operational Touch Screen Testing Units" by location. For the purposes of pricing (for compatible or exact spares), will the DC DMV provide model numbers and configurations of the hardware listed in this section? Industry standard touch screen monitors.</p>
15	Hardware Requirements – Page 9	<p>Will the DC DMV define what is meant by "Test Administration Workstation"? Is it expected to serve as a local server which will push results up to a central server? Should have capabilities for reports, assigning login to employees, making question changes, etc.</p>
16	Hardware Requirements – Page 9	<p>Should the vendor include Server hardware for the central administration of the Knowledge Testing System? Yes.</p>
17	Hardware Requirements – Page 9	<p>RFQ states "successful vendor shall assume maintenance responsibility for all existing equipment as well as replacement of any equipment that can no longer be repaired or replaced under warranty". 1. What is the remaining manufacturer warranty period on all existing equipment? Assume 1 year. Will provide in more detail upon contract negotiation.</p>

No.	RFP Section, Page Number	Question/Comments
		<p>2. Is the vendor responsible for the cost of replacement equipment beyond the requested number of spares? Yes. The vendor is assuming maintenance responsibility. If equipment cannot be repaired, vendor will replace it.</p>
18	Software Requirements	<p>In the Software Requirements section, does this imply that any available upgrade to operating system and/or database software must be provided as part of the maintenance agreement or that the COTS application provided will support such an upgrade if the District decides to undertake it? Vendor upgrades are included in maintenance agreement.</p>
19	Software	<p>Will the District entertain the use of other industry and web-standard media content playback mechanisms in addition to Media Player Desktop, such as Adobe Flash? DMV will consider but retain right to reject.</p>
20	Software	<p>For software elements which the District has current standards and which may be needed for use with the proposed solution (e.g., antivirus, remote desktop control, database applications, etc.), will the licensing costs for these items be the responsibility of the successful respondent or the District? It may be that the District's current government volume purchase agreements with the various software vendors may provide a significant cost savings compared to pricing available to the respondents. Yes but reserve right to purchase separately depending upon quoted cost.</p>
21	Hardware Standards	<p>In the OCTO hardware standards, the desktop referenced is described as an Internet Ready Touch Screen Kiosk. Does this imply that some sort of kiosk enclosure is used to restrict physical access to the computer hardware components? If so, can the District provide a comprehensive description of the kiosk enclosure if the respondent is required to provide the same or similar enclosure as part of the solution? Also, what touch screen technology, connectivity (USB/serial), etc. is required, including relevant part numbers? No. Industry standard touch screen.</p>

No.	RFP Section, Page Number	Question/Comments
22	Interface to Destiny	<p>For the interface to Destiny, are there any current interfaces available which the COTS system can access to query and retrieve the required information, or will this interface need to be developed? There is existing interface but degree to which it can be used cannot be determined at this time. Would the interface be some form of middleware or would a web service be available for the application to query and retrieve the required information, including the applicant's image? Not decided. Is it the intent of the District that, when an applicant photo is successfully retrieved from the applicant record, that the photo be retained within the testing application or should the image be discarded at some time after the testing session is concluded? Image will not be retained in testing application. If the interface is to be a web service, will the District provide the necessary technical resource personnel to design, construct, and implement the web interface? No.</p>
23	Attachment E	<p>Is the Questions List provided in Schedule E a comprehensive list of questions for the Non-CDL tests? If not, for translation costing purposes, what is the total number of questions that the DC DMV intends to include in the question item bank? The NCDL test questions are comprehensive. However, questions change frequently so system must provide capability to add, delete and change questions (including the language changes).</p>
24	Total Licenses	<p>For this RFQ, it is understood that licenses are needed for a total of:</p> <ul style="list-style-type: none"> 1 - Central Console 6 - Local Consoles 42 - Test Stations <p>Are these numbers correct? Yes.</p> <p>Are there any test stations to be installed at the Service Integrity office? No.</p>

No.	RFP Section, Page Number	Question/Comments
25	Overview, P.2, Para 2	The DKTS database shall be centralized, etc. –Question: Is the vendor required to supply the application/database server hardware? Yes.
26	Overview, P.2, Para 2	Central Console at the Executive Offices (which is one of the five sites) as well as the site managers console(s). Question: Is the site Manager's Console the same as the Test Administrator Workstation referred to on Page 9? DMV will only want a Test Administrator Workstation at each location.
27	Overview, P. 2, Para 3	The DMV is requiring the photo capture to be the first step in the testing process. Question: Will the current photo license vendor accomplish this software transition to the Destiny program for retrieval purposes? Who is the current photo license vendor? Yes, the Photo License Vendor is Digimarc. The photo capture process will have little to no impact on the Knowledge Testing process. Both systems will interface separately with Destiny.
28	System Function Req., P.4, Req. # 8	It has been our experience that NHSTA will not release the CDL Test questions to a vendor. Question: Will the DMV supply the current CDL test questions to the successful vendor? DMV will provide the needed authorizations that will enable the successful vendor to accomplish the task.
29	System Function Req., P4, Req. #21	Tests may be taken at four different service centers. Question: For clarification purposes, is the Brentwood SC and the Road Test Center considered as one location? The Brentwood Service Center (SC) and Road Test Center are to be considered separate locations.
30	Optional Req., P.5, Option A	Please provide the name of the vendor providing the queuing system and the actual queuing process. The queuing system is QMatic and works just like any queuing system. A number is assigned based on the type of transaction desired by the citizen.
31	Optional Req., P.5, Option B	Please clarify how the DMV envisions an applicant taking an exam using voice recognition – what commands would be given to the DKTS? DMV envisions using Voice Recognition Software. The proposed solution

No.	RFP Section, Page Number	Question/Comments
32	Hardware Req., P.9, Para 2	<p>should be totally adaptable to that technology.</p> <p>The vendor shall maintain two spares/site. Question: We calculate that the vendor would supply 10 spare Touch Screen Test Units for the five locations. With the close proximity of the test locations in the DC area would the DMV consider reducing the total number of spare Test Units to five?</p> <p>The number of Spare Test Units outlined is necessary to provide continued service to the citizens of the District of Columbia.</p>
33	Hardware Req., P.9, Para 3	<p>Six administrator consoles shall be provided by the successful vendor. Question: There are four admin consoles listed for some of the locations, are these being replaced? DMV only require one test administrator console at each location. DMV still requires one management console at the headquarters site that has access to information at all sites.</p>
34	Acceptance Criteria, P.13, Para 1	<p>prior to the final implementation of ticket processing system. Question: Please clarify. Replace ticket processing system with drivers knowledge testing system.</p>
35	N/A	<p>Please provide the specs and age of the current hardware (and quantity) in place at the Testing and Office locations mentioned in the RFQ. This would include printers, UPSs, switches and headsets. DMV has a total of 35 test machines at this time. The document with the specs is attached.</p> <p>Number of Workstations being used for Testing - 35</p> <p>Georgetown 5</p> <p>Brentwood Road Test Center: 7</p> <p>Brentwood Service Center: 6</p> <p>Penn Branch: 5</p>

No.	RFP Section, Page Number	Question/Comments
		Southwest Service Center: 12
36	Service Level Reporting, P. 11, Item (b)	Question: if a request is made 30 minutes before the testing site closing, is the vendor expected to cure the problem before closing (which would be before the 4 hour allowance)? The Vendor is expected to cure the problem within the 4 hour allowance
37	N/A	How many questions are to be loaded on the system, by language? Which tests will be offered using audio? CDL questions – the number of questions are unknown. A knowledgeable vendor should be able to obtain this information from the federal government. DMV provided the NCDL questions . Motorcycle is unknown until provided. All languages requested in the SOW. All tests will be offered using audio.
38	N/A	Will all 30 questions for the sample test be presented simultaneously or individually? Will these need to be in the foreign languages also? Sample questions will be presented individual ly. These questions will be provided in foreign languages also.
39	N/A	Can be performed during normal business hours? Installation must be performed while the Service Centers are closed to the public. In some cases (Southwest Service Center/Georgetown) this can be done on Monday as these two centers are open to the public Tuesday through Saturday.
40	N/A	Please provide the levels and number of personnel to be trained at each location. The Vendor will conduct training for two (2) supervisors and all assigned CSR's at each location (approximately 60 total).
41	N/A	In the OCTO Hardware Standards (P.20 & 21) at each summary, it indicates the equipment is subject to evaluation in 12 months (perhaps every 12 months). If the Standard changes and the hardware is to be replaced, is the DMV responsible for the cost of the upgrade? Equipment will be subject to OCTO Standard in place when the contract is awarded.

No.	RFP Section, Page Number	Question/Comments
42	N/A	Concerning the pricing sheet, is the Base Period (item 0001) to include not only the first year of maintenance, but also the total cost of the system (hardware, software, training, installation) to be paid over 12 months? Yes.
43	N/A	Are managed switches required at each location? If so, is the vendor responsible for providing them and/or servicing them under the maintenance plan? We would need to know the age, make and model if they fall under the maintenance plan. Managed switches are maintained by the DMV.
44	N/A	Can the DMV provide a local area network diagram for sites and a wide area network diagram for the DMV? This information is not needed to supply the requested services.
45	N/A	Are all of the required or recommended software currently installed and operating on the existing test system (ie, McAfee, etc.)? Yes.
46	Page 4, Item 7	Page 4, Item 7 states the NCDL and Motorcycle questions are attached. The appendix you provided appears to be all general driver license questions (22 pages, approx. 150 questions). We do not see the 30 sample questions or the motorcycle questions.
		DMV will provide the motorcycle questions when completed. Sample questions are taken from the standard question pool.
47	N/A	Does the DMV have any of the test questions (other than CDL) translated into any of the foreign languages desired with a cross reference to the English version? If so, are they on paper or in an electronic format? No.

MPC ClientPro 434

Category	Description	QTY	Part Number	KB
Operating System	Microsoft Windows XP Professional Recovery CD	1	OSS001636-08	link
Processor	Intel Core2 DUO 1.86GHz 1066FSB 2M LGA775	1	CPU002830-01	link
Memory	128 x 64 1GB 667MHz DDR2 DIMM	2	MOD002687-00	link
Video Card	ATI MXM X1700 PCIe 128M Graphics Card	1	VCD002309-00	link
Monitor	17" Capacitive Touch Screen Display	1	LCD001072-00	link
Network Interface Card	Intel® PRO Wireless 3945ABG Network Connection	1	WRL001104-00	link
Misc I/O	Logitech Deluxe 250 USB Keyboard	1	KBR001352-00	link
Misc I/O	Microsoft Optical Wheel Mouse	1	MOU001101-03	link
Power Supply	LiteOn 220W AC Power Supply	1	PWS001353-00	link
Software	Activcard Gold Middleware x64 Software	1	SFO003502-02	link
Software	NERO 7 Essentials	1	SFO003613-00	link
Software	InterVideo WinDVD 5 Multi-Channel Software DVD Player	1	SFO003498-03	link
Warranty	ASSY AO 1ST-3RD YR MANUFACTURERS LTD WARRANTY TECH SUPPORT AND PARTS	1	WAR001075-00	
Support	ASSY AO 1ST-3RD YR NATIONAL SUPPORT INCLUDED NBD ON-SITE EXCHANGE	1	SUP001024-00	
Base Unit	ClientPro 434 All In One Barebone	1	AIU001004-02	link
CD-ROM/DVD Drive	TSST 8X Dual Layer DVD-RW+R/RW Slimline Drive	1	DVW001370-00	link
Manual	ClientPro 434 Technical Reference Manual	1	EMA001117-00	link
Hard Drive	Hitachi Deskstar 80GB SATA-300 8MB Hard Drive	1	HDT001924-00	link
	ACTIVCARD GOLD 2 3 CAC LICENSE AGREEMENT	1	LIC001067-00	

Manual	Safety Information Guide	1	MAS001667-03 link
Smart Card	9-in-1 Smart Card Reader Plus	1	RMI001146-00 link
Software	ClientPro® 434 System Drivers and Documentation DVD	1	SFD001312-00 link