

REQUEST FOR QUOTATIONS (THIS IS NOT AN ORDER)		TYPE OF MARKET <input type="checkbox"/> OPEN <input type="checkbox"/> SET-ASIDE <input type="checkbox"/> DCSS <input type="checkbox"/> GSA			PAGE OF PAGES 1 1																			
1. REQUEST NO. DCFA-2010-Q-0714	2. DATE ISSUED 03/05/2010	3. REQUEST/PURCHASE REQUEST NO. RQ650714	4. NIGP COMMODITY CODE		CAPTION BPA - Security Camera Maintenance																			
5A. ISSUED BY Office of Contracting & Procurement 441 4 th St. NW 700S Washington DC 20001			6. DELIVER BY (Date)		7. DELIVERY <input checked="" type="checkbox"/> FOB DESTINATION <input type="checkbox"/> OTHER (See Schedule)																			
5B. FOR INFORMATION CALL: (Name and telephone no.) (No collect calls) Rebecca Young, Contract Specialist 202-724-4237 (ofc) / 202-727-8843 (fax)			8. TO: NAME AND ADDRESS, INCLUDING ZIP CODE																					
9. DESTINATION (Delivery Address) Metropolitan Police Department 300 Indiana Avenue NW, Room 5080 Washington, DC 20001			10. PLEASE FURNISH QUOTATIONS TO ISSUING OFFICE (See 5A and 5B above) ON OR BEFORE CLOSE OF BUSINESS (Date and Time) March 12, 2009 by 2:00 p.m.																					
11. BUSINESS CLASSIFICATION (Check appropriate boxes) <input type="checkbox"/> SMALL <input type="checkbox"/> LOCAL <input type="checkbox"/> RESIDENT OWNED <input type="checkbox"/> LONG TIME RESIDENT <input type="checkbox"/> ENTERPRISE ZONE			<p>IMPORTANT: This is a request for information, and quotations furnished are not offers. If you are unable to quote, please so indicate on this form and return it. This request does not commit the Government to pay any costs incurred in the preparation of the submission of this quotation or to contracts for supplies or invoices. Supplies are of domestic origin unless otherwise indicated by quoter. Any representations and/or certifications attached to this Request for Quotations must be completed by the quoter.</p> <p>12. SCHEDULE (Include applicable Federal, State and local taxes)</p> <table border="1"> <thead> <tr> <th>ITEM NO. (a)</th> <th>SUPPLIES/SERVICES (b)</th> <th>Minimum QUANTITY (c)</th> <th>UNIT (d)</th> <th>UNIT PRICE (e)</th> <th>AMOUNT (f)</th> </tr> </thead> <tbody> <tr> <td></td> <td>AMENDMENT NO 1. INSERT: Attachments 1. Scope of Work 2. Warranty Requirements</td> <td>1</td> <td>Lot</td> <td></td> <td></td> </tr> <tr> <td colspan="6">If you cannot quote on these items, please return with explanation or "NO BID" statement.</td> </tr> </tbody> </table>				ITEM NO. (a)	SUPPLIES/SERVICES (b)	Minimum QUANTITY (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)		AMENDMENT NO 1. INSERT: Attachments 1. Scope of Work 2. Warranty Requirements	1	Lot			If you cannot quote on these items, please return with explanation or "NO BID" statement.					
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13. DISCOUNT FOR PROMPT PAYMENT		10 CALENDAR DAYS	20 CALENDAR DAYS	30 CALENDAR DAYS	CALENDAR DAYS																			
		%	%	%	%																			
14. NAME AND ADDRESS OF QUOTER (Street, city, county, State and ZIP Code)			14. SIGNATURE OF PERSON AUTHORIZED TO SIGN QUOTATION		16. DATE OF QUOTATION																			
			17. NAME AND TITLE OF SIGNER (Type or print)		18. TELEPHONE NO. (Include area code)																			

SECURITY CAMERA AND ACCESS CONTROL EQUIPMENT SOW (GENERAL)

The Metropolitan Police Department (**MPD**) has a stand alone and integrated Close Circuit Television (CCTV) video surveillance systems comprised of Pelco security cameras (fixed and pan tilt), monitors, digital video recorders, and legacy Casi access control cards at **MPD** facilities. **MPD** is NOT on the PSD city wide maintenance contract and has an immediate need to hire a contractor to service the existing security camera's and access control equipment. As such, **MPD** requires a contractor who can design, install, test and troubleshoot analog and network-based/IP CCTV systems.

MPD will have a need for routine and emergency maintenance, repair and replacement services for this security equipment. As **MPD** operates 24/7, the security contractor will need to be available "on-call" 24/7 to perform services.

Preference will be given to contractor who meets the following qualifications:

- Service and installation personnel to have a minimum of 3 years experience with Pelco products.
- Security technician to have DCJS registration
- Service and installation personnel must have demonstrated basic understanding of TCP/IP and networking
- Service and installation personnel to have a minimum of 3 years experience installing Cat 6, Coax BNC, and Molex connectors
- Service and installation personnel to have a minimum of 3 years experience installing conduit and pulling cable for video, data and power
- Service and installation personnel to have a minimum of 3 years experience programming digital video recorders and network video recorders
- Service and installation personnel to be certified by the National Institute for Certification in Engineering Technologies (NICET)
- Has preformed previous work with local law enforcement entites including MPD, PSD, and Park Police.

The exterior cameras are subject to harsh weather conditions and vandalism and are often damaged and/or knocked out of alignment. In addition, the protective covers over the lens are oftentimes blinded by bird droppings and will need to be cleaned. And, for the most part, the exterior cameras are located high on the facilities and will require a boom or bucket truck to access for servicing.

This equipment is used in a variety of locations including but not limited to exterior spaces, interior spaces, and cell blocks. The approximate number of interior and exterior cameras installed at our facilities is listed below. This is not an all inclusive listing as operational needs may dictate relocation, deletion and/or addition of security equipment.

Facility	Address	# of Interior Cameras	# of Exterior Cameras
1D	101 M Street NW	30	10
1D Substation	500 E Street SE	2	5
2D	3320 Idaho Avenue NW	15	8
3D	1620 V Street NW	16	7
3D Substation	750 Park Road NW	2	6
4D	6001 Georgia Avenue	20	6
4D Substation/PSSB	801 Shepherd Street NW	2	5
5D	1805 Bladensburg Rd NE	13	11
6D	100 42 nd Street NE	11	5
6D Substation	2701 Pennsylvania Ave SE	2	3
7D	2455 Alabama Ave SE	11	7
Harbor	500 Water Street SW	3	10
Traffic	501 New York Ave NW	22	6
Property	2235 Shannon Place SE	3	1
Youth & Family	1700 Rhode Island Ave NE	1	3
ERT	6 DC Village Lane SW	0	10
Mobile Crime	3515/21 V Street NE	5	11
CCB	300 Indiana Avenue NW	3	2
Fleet	2175 W. Virginia Ave NE	28	1
NSID	1215 3 rd Street NE	0	2
Recruiting	6 DC Village Lane SW	0	7
HQ	300 Indiana Avenue NW	20	5

**WARRANTY REQUIREMENTS OF SECURITY CAMERA AND ACCESS CONTROL
EQUIPMENT**

1. Replacement of certain components identified herein during the term of this agreement without cost to MPD.
 - A. Company will provide other services as identified in Exhibit A.
 - B. Company will troubleshoot, repair or replace the components listed in Exhibit B.
 - C. Exceptions and Exclusions
 - i. All other service, equipment, software and components not listed in Exhibit A or Exhibit B or in approved and accepted Change Orders are excluded without exception.
 - ii. Adjustments, including camera adjustments, focus, field of view, cleaning of housing to remove dirt or moisture, removal of foreign objects from the view of the camera, and construction take down and re-install are specifically included in the Warranty.
 - iii. Company shall not be liable for any consequential damages nor shall the warranty described in Paragraph 1.A and 1.B above cover any damage to material or equipment caused by misuse, abuse, vandalism, power fluctuations, failure of connected system components or software not covered by this agreement, acts of God or nature, unauthorized repair servicing, modification, accident, or improper installation by anyone not affiliated with the Company.
 - D. In the event that Company is requested to perform service and it is determined by Company upon arrival that the requested service is not covered by this Warranty, MPD shall compensate Company at the appropriate service rate as described herein.
 - E. Company hereby reserves the right to either repair or replace the Equipment and has the right to use reconditioned or remanufactured parts in making said repairs and replacements.
2. Maintenance availability and rates.
 - A. Regular Service Hours, Regular Service Rates, and Emergency Service rates are determined by the current Company policy at the time that service is requested and is subject to change with out notice.
 - B. Maintenance rendered or requested at a time other than Regular Service Hours, or maintenance rendered on a high-priority basis deemed by Company as "Emergency Service" by nature (even if rendered during Normal Service Hours), will incur a labor charge at current emergency rates, even if the system or service is covered by the Warranty and or any Maintenance Agreement.
 - C. MPD expects 12 hour response time to any work order request, regardless of type of work request. Current Regular Service Hours are Monday – Friday, 8am-4pm, excluding state and federal holidays.
 - D. Emergency Service is defined as any service rendered outside of Regular Service Hours and any service rendered at the request of the client on a priority basis resulting in a response to the site in less than 48 hours.
 - E. MPD shall provide verbal acceptance of emergency service charges prior to a technician being dispatched and shall provide written acceptance of all charges upon arrival of technician.
 - F. Regular service shall be provided during Regular Service Hours and a technician will arrive on site within 48 hours of the initial request for service as received and acknowledged by Company.
 - G. Emergency Service shall be provided at the earliest possible time, but in no case more than 12 hours after the initial, properly authorized, request for emergency service as received and acknowledged by Company.
 - H. MPD will reimburse Company for Emergency Service Rate @ \$185.00 per onsite hour, one hour minimum, billed by the hour. Any portion of an hour will be considered a full hour. Trip charge to site is \$85.00.
 - I. Current Regular Service Rate is \$85.00 per onsite hour, one hour minimum, billed by the half hour. Any portion of a half hour shall be considered a full half hour. Trip charge to site is \$45.00.
 - J. Company shall not be responsibly for delays in performance due to any cause beyond the direct and reasonable control of the Company.

3. 24 Hour Service Desk

- A. Company shall provide a service number for the purpose of reporting service needs. The current number to request service is 866-240-8902.

4. Responsibilities of Client

- A. It shall be Client's responsibility to notify Company, during the term of this agreement, either in writing or by telephone at the address and telephone number set forth in this Agreement (unless a new address or telephone number is made available to Client) as to the nature of the defect within 5 days of defect's occurrence.
- B. Client shall set forth and notify Company of the desired means of authorizing the Company to provide Regular Service and Emergency Service.
- C. Client agrees to be liable for any charges incurred in accordance with this agreement.

5. Warranties

- A. Except as specifically set forth in this Agreement, Company makes no warranties, expressed or implied, as to any matter whatever, including warranties of merchantability or fitness for a particular purpose, and there are no warranties or representations that extend beyond the face of this Agreement.
- B. Company does not represent, guarantee or warrant that any equipment referred to in this Agreement will operate as designed, or is suitable for any particular purpose, or will prevent any loss, or will in all cases or any particular case provide the function for which it is intended. Company is not an insurer against loss or damage, and all insurance arrangements to cover loss, property damage or personal injury must be made separately by Client. Client assumes all risk of loss or damage to the premises or to the contents of thereof, as well as all risk to the physical or mental well being of persons therein. The limited warranty contained in this Agreement gives the Client specific legal rights. Clients may have other legal rights that vary from state to state.
- C. Client acknowledges that no warranties have been created by any express affirmation of fact or promise made by the Company as to the suitability of the equipment, or that the equipment or service(s) will in all cases provide the function or response for which it was intended.

6. Term

- A. This Agreement shall continue in effect for One Year commencing on the Effective Date.

7. Renewal

- A. 30 days prior to the expiration of this agreement, Company may provide MPD with an option to enter into a Maintenance Agreement.

8. Severability

- A. In the event that any one or more of the provisions contained herein shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provisions of this agreement, but this agreement shall be construed as if such invalid, illegal or unenforceable provisions had never been contained herein, unless the deletion of such provision or provisions would result in such a material change so as to cause completion of the transactions contemplated herein to be unreasonable.

9. Governing Law

- A. This Agreement shall be interpreted and construed according to, and governed by, the laws of the District of Columbia, excluding any such laws that might direct the application of the laws of another jurisdiction. The federal or state courts located in the District of Columbia shall have jurisdiction to hear any dispute under this Agreement.

10. Force Majeure

- A. Neither party shall be liable for any failure or delay in performance under this Agreement (other than for delay in the payment of money due and payable hereunder) to the extent said failures or delays are proximately caused by causes beyond that party's reasonable control and occurring without its fault or negligence, including, without limitation, failure of suppliers, subcontractors, and carriers, or party to substantially meet its performance obligations under this Agreement, provided that, as a condition to the claim of nonliability, the party experiencing the difficulty shall give the other prompt written notice, with full details following the occurrence of the cause relied upon. Dates by which performance obligations are scheduled to be met will be extended for a period of time equal to the time lost due to any delay so caused.

11. Termination

- A. This agreement shall be in effect for a period of one year from the Effective Date listed below.
- B. MPD may terminate this agreement with 30 days written notice.
- C. Company may terminate this Warranty for nonpayment of invoices for any services provided to Client not covered by this Warranty.

Contractors will provide hourly pricing for the services below in the following format:

Technician Helper: \$ ____. __ per hr
Master Technician: \$ ____. __ per hr
System Programmer: \$ ____. __ per hr
CAD Operator: \$ ____. __ per hr
Project Manager: \$ ____. __ per hr

Exhibit A

Support Services	Silver	Gold	Platinum	Custom Critical
Response				
24/7 Service Call Center Availability	x	x	x	x
Web Based Service Reporting	x	x	x	x
System Rebates			1% Annual Purchases	2% Annual Purchases
Technical				
Guaranteed Technical Response - Telephonic	Same Day	Within 4 hours of Request	Within 2 hours of Request	Within 2 hours of Request
Guaranteed Technical Response - On-Site	Next Business Day	Within 24 Hours	Same Day 4 Hours	Same Day 4 Hours
Hardware Warranty and Support	x	x	x	x
100% System Functionality	x	x	x	x
Maintenance Inspection		Annual	Quarterly	Monthly
Remote Diagnostics **			x	x
Remote System Administration **			x	As Required
Hardware Loaner/Replacement				x
System Software Updates	x	x	x	x
System Software Upgrades			x	x
On-Site Technician				Client Desired Plan
Educational				
System Assessment Support (Overview)	x	x	x	x
System Design and Analysis Support (Detail)			x	x
Technology Seminars & Events	x	x	x	x
Webinars		x	x	x
Unlimited Operator Training			x	x
Customized Tutorials			x	x
Manufacturer Provided Training				x