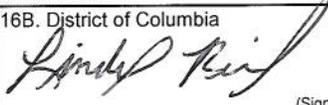


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 4	
2. Amendment/Modification Number DCTO-2010-R-0012-A05		3. Effective Date See 16C.	4. Requisition/Purchase Request No.		5. Solicitation Caption Ticket and Adjudication System (TASS)
6. Issued By: Office of Contracting and Procurement Information Technology Group 441 4th Street NW, Suite 700S Washington, DC 20001			7. Administered By (If other than line 6) Office of Chief Technology Officer 441 4th Street NW, Suite 900 South Washington, D.C. 20001		
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			<input checked="" type="checkbox"/> 9A. Amendment of Solicitation No. DCTO-2010-R-0012	<input type="checkbox"/> 9B. Dated (See Item 11) 3-Sep-10	
			<input type="checkbox"/> 10A. Modification of Contract/Order No.	<input type="checkbox"/> 10B. Dated (See Item 13)	
Code	Facility				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to: (Specify Authority) The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
SEE ATTACHED QUESTIONS & ANSWERS ATTACHMENT D.					
THE DATE AND TIME FOR RECEIVING PROPOSALS REMAINS THE SAME DECEMBER 9, 2010, 2:00 P.M.					
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Lindel Reid		
15B. Name of Contractor		15C. Date Signed	16B. District of Columbia 		16C. Date Signed 12-2-10
(Signature of person authorized to sign)		(Signature of Contracting Officer)			

ATTACHMENT D – QUESTIONS AND ANSWERS

RFP NO. DCTO-2010-R-0012

The purpose of this Amendment is to answer questions.

1. Question: The question is in regards to the "interface" for ticket processing (TASS), which all external facing police departments (i.e. Park Police, US Mint Police, Capital Police, Metro Transit Police, FBI, Federal Protective Service, State Department Police, Supreme Court Police etc.) with jurisdiction in the District of Columbia will use to interface (upload infractions) with the TASS system.

Is this Interface to be coded and provided by the proposed TASS System?
Or will the District retain the "incumbent" for this external facing interface for area police departments?

Answer: Yes, it is expected that all police agencies will use the ticket writing system provided by TASS. However, the vendor must be able to provide interfaces to an external vendor if an issuing agency needs this feature.

2. Question: Please provide technical specifications on the "interface" for external (police) ticket writing?

Answer: This information will be provided to the selected vendor.

3. Question: Does the District have an application programming interface (API) standard/requirements document for the external facing police departments?

Answer: This information will be provided to the selected vendor.

4. Question: Has the District conferred with external facing police agencies on the integration costs (\$), method and training for a proposed API upgrade?

Answer: Yes

5. Question: Will the proposed vendor be required to work with each external facing police agency (i.e. all police agencies noted above).

Answer: The external police agencies are expected to use the MPD handheld solution.

6. Question: Please specify the total number of external facing Police agencies the TASS system will need to integrate?

Answer: All police agencies will use the same interface.

7. Question: Are all money/financial transactions through Credit Cards and Debit Cards to be effected real-time with interfaces to any of the third party payment gateway services? If the payments are to be effected in real-time, are there any "third party payment gateways" already being used by the District currently that can be re-used for the money/financial transactions through credit/debit cards? If not real-time, is it to be implemented as batch file transfers/updates with the customer's details including credit card/debit card, check or other payment details that are sent every night to the District's Accounting System SOAR and processed in SOAR?

Answer: The third party payment gateway is the responsibility of the vendor. Real time updates are expected. It is the responsibility of the vendor to make an arrangement with a third party gateway vendor. All real time transactions should be sent to the District's transaction system in real-time. If for some reason the District's accounting system is not able to handle real time transactions then a daily batch file will be required.

8. Question: Is vendor required to design TASS application with WAP support for access and use through WAP enabled mobile phones? Is vendor required to design TASS as an phone application for mobile access?

Answer: Yes

9. Question: In section C.7.4. it is said that the District already has 2 vendor developed handheld software systems that are used for interfacing with hand-held devices; Please provide more details on these software systems and who are the vendors who developed it? Are we to make use of these software systems or develop a new solution for the upload/download of data from/to handheld devices?

Answer: DPW uses a system developed by EZTAG and all other agencies use an application developed by ACS. A new upload/download solution as well as software system should be developed by the selected vendor.

10. Question: There are a lot of interfaces required as elaborated in section C.38.2. of the RFP, and there are going to be changes made to the systems (such as DESTINY) being interface to allow for integration with the new TASS system being developed, can we have details of the changes envisaged or more details on some of these systems such as DESTINY, NLETS, WALES, SOAR and other systems deemed critical? These interfaces are also going to be critical for the success of the project.

Answer: This information is available in the RFP but specific information will be provided to the selected vendor.

11. Question: Please provide details on each system from which data needs to be migrated to the proposed system: Platform, OS, Data base.

Answer: See the attachments.

12. Question: L.2, pg 242. At the top it says that if an alternative is proposed to any of the functions addressed in the statement of work, the alternative should be included at an attachment and shall not exceed 5 pages. - Please clarify that it means 5 pages for each individual function's alternative, in which case there might be for example, 10 pages if two different functions are proposed with alternatives.

Answer: Yes, that's correct.

13. Question: C.22.4.4.3, pg 111. The Contractor shall register for an account with PayPal. – Will the District allow a Contractor to use the District's bank account information for the creation of a PayPal account?

Answer: No.

14. Question: C.18.4.1.3.2, pg 93. The system shall also create an image of this receipt, which shall be indexed to the corresponding ticket number. - Can this be a facsimile of the receipt or does it have to be a scanned image of the actual receipt?

Answer: It should be a scanned image.

Data Source Profile - <SOAR>

Application Name		SYSTEM OF ACCOUNTING AND REPORTING
Vendor Name		OCFO OCIO
Hosted (Vendor/ OCTO)		OCFO OCIO - Hosted on District Mainframe in ODC2
Description		GENERAL LEDGER, ACCOUNTING EVENTS, VENDOR PAYMENTS
Platform	Operating System	IBM Z/OS 1r9
	Database	DB2 V9
Users		2504 Active Users
Database size		155 GB
Data Integration Options	ODBC compliant	NO
	Flat file export	YES
Longitudinal- history data		Since 1999
Periodicity		FISCAL YEAR
Granularity		N/A
Data quality/ integrity issues		N/A
Relationship with other applications		PARENT of CFOSOLVE, PASS and Peoplesoft Interface with SOAR
Current OLAP/ analytic tools		IBM DB2 analytics and BMC Software analytics
Application support		OCFO OFOS/OCIO
Other information		

Data Source Profile - <Destiny>

Application Name		DESTINY
Vendor Name		DMV
Hosted (Vendor/OCTO)		DMV/OCTO - DMV Application Services (DAS)
Description		The DESTINY system is the Information System for the Department of Motor Vehicles Washington DC (DCDMV). The new system developed, is a Client / Server application made of three core functional modules, which are the framework or the skeleton of the application, the Vehicle Registration (VR), Driver's License (DL), and the General Service (GS) Function modules.
Platform	Operating System Database	Mainframe z/OS, Windows XP, Windows Server 2003 / 2008, Linux IBM DB2
Users		DMV Customer Service Representative, DC Residents, Out of State Customers, Government Agency and Law Enforcement, External Vendors
Database size		320 GB
Data Integration Options	ODBC compliant Flat file export	Yes, used today by applications (along with JDBC) Possible, not a undesirable technique for sharing database data
Longitudinal- history data		Yes, retained in Production database
Periodicity		Updated online, overnight batch processing
Granularity		Individual and Business Owners, Vehicles, Tags, Title, Parking Tickets, Violations, STOPS etc
Data quality/ integrity issues		None Known
Relationship with other applications		Interface with 50 States and over 40+ other applications in Real-Time and Batch
Current OLAP/ analytic tools		BusinessObjects
Application support		Application is supported by the Destiny CORE team, Data Center, NOC, DMV IT Help Desk, American Automobile Motor Vehicle Administration. Destiny is a Client / Server Application
Other Information		The system supports the daily activities of DCDMV and supports about 312 transactions. It is a 3-tier client/server enterprise application system. The client application (front end) is GUI based and runs on Windows XP workstations for over 300+ users. The application supports a web interface (.NET) and also batch and online real time interface with internal and external agencies using Web Services (Java J2EE) and Batch/FTP protocol

Data Source Profile - <Centralized Towing>

Application Name		
Vendor Name		Intergraph Corporation
Hosted (Vendor/ OCTO)		No
Description		Computer Aided Dispatch/Mobile Solution
Platform	Operating System	Windows 2003, Migrating to Windows Server 2008
	Database	Oracle 10g, Migrating to Oracle 11g
Users		OUC, FEMS, MPD, DPW, PSPD, HAPD
Database size		Approximately 20Gb of data collected per year
Data Integration Options	ODBC compliant	Yes, but not into LIVE database
	Flat file export	No
Longitudinal- history data		3 Year data retention
Periodicity		Transactional Replication
Granularity		Entire database
Data quality/ integrity issues		Database must be online 99.9999%
Relationship with other applications (parent/ child)		Interfaces with Telephony, WALES, NCIC, Mobile, DPW ticketing, Fire Station Alerting
Current OLAP/ analytic tools		Oracle Tools
Application support		OUC CAD Team directly responsible for Application and LIVE database support with Tier 3 Intergraph support.
Other information		

Data Source Profile - <Photo Enforcement Ticketing>

Application Name		
Vendor Name		ATS/SACS
Hosted (Vendor/OCTO)		Vendor
Description		Application for vetting of ticket information
Platform	Operating System	unknown
	Database	unknown
Users		20
Database size		Unknown/Hosted
Data Integration Options	ODBC compliant	
	Flat file export	
Longitudinal- history data		
Periodicity		
Granularity		
Data quality/ integrity issues		
Relationship with other applications		
Current OLAP/ analytic tools		
Application support		
Other information		

Data Source Profile - <CAD and Dispatch>

Application Name		
Vendor Name		Intergraph Corporation
Hosted (Vendor/OCTO)		No
Description		Computer Aided Dispatch/Mobile Solution
Platform	Operating System	Windows 2003, Migrating to Windows Server 2008
	Database	Oracle 10g, Migrating to Oracle 11g
Users		OUC, FEMS, MPD, DPW, PSPD, HAPD
Database size		Approximately 20Gb of data collected per year
Data Integration Options	ODBC compliant	Yes, but not into LIVE database
	Flat file export	No
Longitudinal- history data		3 Year data retention
Periodicity		Transactional Replication
Granularity		Entire database
Data quality/ integrity issues		Database must be online 99.9999%
Relationship with other applications (parent/ child)		Interfaces with Telephony, WALES, NCIC, Mobile, DPW ticketing, Fire Station Alerting
Current OLAP/ analytic tools		Oracle Tools
Application support		OUC CAD Team directly responsible for Application and LIVE database support with Tier 3 Intergraph support.
Other information		