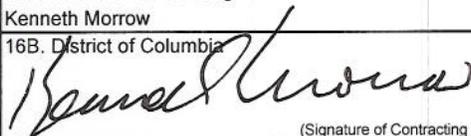


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 7
2. Amendment/Modification Number DCTO-2010-R-0012-A04	3. Effective Date See 16C.	4. Requisition/Purchase Request No.		5. Solicitation Caption Ticket and Adjudication System (TASS)
6. Issued By: Office of Contracting and Procurement Information Technology Group 441 4th Street NW, Suite 700S Washington, DC 20001		Code	7. Administered By (If other than line 6) Office of Chief Technology Officer 441 4th Street NW, Suite 900 South Washington, D.C. 20001	
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			(X)	9A. Amendment of Solicitation No. DCTO-2010-R-0012
				9B. Dated (See Item 11) 3-Sep-10
				10A. Modification of Contract/Order No.
				10B. Dated (See Item 13)
Code	Facility			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12. Accounting and Appropriation Data (If Required)				
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14				
A. This change order is issued pursuant to: (Specify Authority) The changes set forth in Item 14 are made in the contract/order no. in item 10A.				
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.				
C. This supplemental agreement is entered into pursuant to authority of:				
D. Other (Specify type of modification and authority)				
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.				
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)				
SEE ATTACHED QUESTIONS & ANSWERS ATTACHMENT C.				
THE DATE AND TIME FOR RECEIVING PROPOSALS HAS CHANGED FROM DECEMBER 2, 2010, 2:00 P.M. TO DECEMBER 9, 2010, 2:00 P.M.				
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect				
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Kenneth Morrow	
15B. Name of Contractor (Signature of person authorized to sign)		15C. Date Signed	16B. District of Columbia 	16C. Date Signed 11-30-10

ATTACHMENT B – QUESTIONS AND ANSWERS

RFP NO. DCTO-2010-R-0012

The purpose of this Amendment is to answer questions.

1. Question: If test and acceptance environment are to be setup by the vendor, how are we to test integration with the other legacy systems at the customer site from the test / acceptance environments hosted on premises of the vendor given the network connectivity and security constraints that will come into play?

Answer: The selected vendor will come onsite to the District Government and have access to test environments. The test environment will be configured so that it will be connected to other legacy systems.

2. Question: We understand that the District has an ESRI Enterprise license and a Master Address Repository (MAR) database that can be accessed via Web services or other ways.
 - a. Can we get more details of the current DS GIS program and also the other ways (other than using the web services) by which the MAR database can be accessed?
 - b. We will be assuming that the Vendor will primarily be responsible for developing the GUI components that interface with available services / interfaces to implement the GIS related requirements as part of the TASS proposal. Is this assumption a valid one?

**Answer: a) This Web Site has information of the DC GIS program
<http://octo.dc.gov/DC/OCTO/Maps+and+Apps/Geospatial+District>**

**This Web Site has information on the MAR
<http://octo.dc.gov/DC/OCTO/Maps+and+Apps/Online+Mapping/All+Online+Maps/Master+Address+Repository>**

Vendors can also geocode by connecting:

- o To a ESRI geocoding service created with MAR data
- o To a view of the MAR oracle database

Both of the above methods can faster geocoding than the MAR web service alone, but can't make use of some the alias tables and customized spell checking employed by the MAR Web Service. Cascading the geocoding methods is possible. DC GIS developers would be willing to meet with the selected vendor to help determine the best solution to given the application's requirements.

b) Yes, the TASS GUI is the vendor's responsibility. To the extent that DC GIS has potentially useful interface designs or code we will make them available upon request -- "as is."

3. Question: The vendor intends to develop a mobile web application for access and use from mobile phones and PDAs. Please confirm whether WAP enabled phones are also to be supported? As well, does the District require the development of a separate iphone application for access?

Answer: The vendor is expected to develop mobile applications for all devices used by District employees. The selected vendor will receive this detailed information.

4. Question: We understand that there are interfaces / services already available or being developed by the District that will enable access to the systems such WALES, DESTINY, SOAR, etc. Can we get the complete list of interfaces / services available or being developed and what kind of access and information will be made available for use by TASS

Answer: This information is included in the RFP.

5. Question: Currently, a District resident can register for the electronic ticket notification program online to create a single account that provides near real time notification of ticket-related activity.

1. Is the proposing vendor for the TASS project required to "include" this type of driver/customer Web portal functionality into the proposed solution for DCTO-2010-R-0012_Ticket and Adjudication Services System?
2. Please specify the information (reminder email) a driver should receive via this interface when an infraction is incurred by the driver?
(i.e. assessment of late penalties or vehicle impoundment)
3. Are emails to be sent before negative consequences or punitive sanctions are imposed?

Answer: Question 1: yes; Question 2 will be provided to the selected vendor; Question 3: yes.

6. Question: - How many "tags" should a customer be able to enroll via this online web interface? - How many drivers' licenses should a driver/customer be able to enroll via this web-based interface?

Answer: Unlimited number for tags and one drivers license. The tags should be registered to the owner of the online account.

7. Question: Please specify whether the customer/driver should be able to receive notifications for:

1. When a new ticket is issued;
2. When a payment is applied;
3. Before you are no longer eligible for a hearing;
4. Before late penalties are applied;
5. Before a ticket is assigned to collections;
6. About special DMV programs/announcements

Answer: Yes but not only limited to these scenarios. The District will decide which additional notifications are to be implemented.

8. Question: Please specify if the proposing vendor is "required" to provide a web interface for the driver/customer to view the following:

View all images associated with a ticket
Have access to all information in the ticket history file, such as hearing requests and outcomes, suspensions, payments, appeals, etc.

Answer: Yes but not only limited to these scenarios. The District will decide which additional information should be viewable through the system.

9. Question: Is it a requirement under DCTO-2010-R-0012_Ticket and Adjudication Services System for the driver/customer to be able to "hyperlink" to the ticket payment and hearing scheduling functions online?

Answer: Yes. This will be provided to the selected vendor during the requirements gathering phase.

10. Question: In regards to software licensing, per Question 74 on page 14 of Amendment_DCTO_2010_R_0012_amd2, the District states the "vendor" will be responsible for "All Licensing".

As well, on Page 14, Question 70 of Amendment_DCTO_2010_R_0012_amd2, the District states hardware/software during development will be the responsibility of the vendor.

The problem, software licenses such as VWWare, Oracle, Microsoft etc. currently owned/licensed by the proposing vendor where all development will take place "will not transfer" between corporate/government entities. These companies do not allow license transfers as such.

- How will the District & vendor record the licensee of record, when the software OEM provider will not allow transfers or installation of the software on more than one (1) instance?
- How does the District intend for a license purchased by the vendor, used & configured in the vendor development environment, to be transferred to the District?
- There is no way - The Districts "production" architecture, will be the exact same as the vendors "Development" environment. How does the District anticipate to replicate the vendor's development environment, when it has its own network requirements?

Answer: The vendor will need to specify all software licenses needed to operate the system on-site at the District. The vendor will arrange for the purchase and installation of the required licenses during the implementation process on behalf of the District. This is what is meant by the vendor being responsible for all licensing. There will need to be a test environment set up at the District to mimic the operation of the application developed by the vendor before is transferred to the District's production environment.

11. Question: Are all money/financial transactions through Credit Cards and Debit Cards to be effected real-time with interfaces to any of the third party payment gateway services? If the payments are to be effected in real-time, are there any "third party payment gateways" already being used by the District currently that can be re-used for the money/financial transactions through credit/debit cards?

If not real-time, is it to be implemented as batch file transfers/updates with the customer's details including credit card/debit card, check or other payment details that are sent every night to the District's Accounting System SOAR and processed in SOAR.

Answer: The third party payment gateway is the responsibility of the vendor. Real time updates are expected. it is the responsibility of the vendor to make an arrangement with a third party gateway vendor. All real time transactions should be sent to the District's transaction system in real-time. If for some reason the District's accounting system is not able to handle real time transactions then a separate daily batch file will be required.

12. Question: The question is in regards to the "interface" for ticket processing (TASS), which all external facing police departments (i.e. Park Police, US Mint Police, Capital Police, Metro Transit Police, FBI, Federal Protective Service, State Department Police, Supreme Court Police etc.) with jurisdiction in the District of Columbia will use to interface (upload infractions) with the TASS system.

- 1 - Is this Interface to be coded and provided by the proposed TASS System? Or will the District retain the "incumbent" for this external facing interface for area police departments?
- 2 - Please provide technical specifications on the "interface" for external (police) ticket writing?
- 3 - Does the District have an application programming interface (API) standard/requirements document for the external facing police departments?
- 4 - Has the District conferred with external facing police agencies on the integration costs (\$), method and training for a proposed API upgrade?
- 5 - Will the proposed vendor be required to work with each external facing police agency (i.e all police agencies noted above)
- 6 - Please specify the total number of external facing Police agencies the TASS system will need to integrate?

Answer: 1) Yes, it is expected that all police agencies will use the ticket

writing system provided by TASS. However, the vendor must be able to provide interfaces to an external vendor if an issuing agency needs this feature. 2) This information will be provided to the selected vendor. 3) This information will be provided to the selected vendor. 4) Yes. 5) The external police agencies are expected to use the MPD handheld solution. 6) All police agencies will use the same interface.

13. Question: #6. Does the District have a preference for a DW solution to meet reporting requirements - No
If the answer to the above question is not 'NO', can the existing DW be leveraged for meeting reporting requirements for the proposed TASS solution? - Yes

Regarding the District's answer to question number 6 (Amendment #3), it is our understanding that the current Data Warehouse will no longer be available if the incumbent vendor is not selected. Therefore, the existing Data Warehouse could not be leveraged for meeting reporting requirements for the proposed TASS solution without working out arrangements with the incumbent provider. Is this correct?

Answer: The current data belongs to the District and must be migrated by the selected vendor.

14. Question: Does The District have any preference for underlying development platform and technologies utilized on TASS, for example Java or .Net / Linux or Windows / Oracle or SQL, based upon potential future licensing costs The District would incur and how these may be impacted by software licensing agreements The District is expected to have in place over the life of this contract?

Answer: This question was answered in a previous amendment.

15. Question: While the proposal states a base period of 3 years for the contract, would The District consider pricing proposals that provided pricing for the requirement's 3 year base period along with an alternative scenario utilizing a 5 year base period?

Answer: The District will review alternative proposals, but only if the offeror first responds to the requirement as solicited.