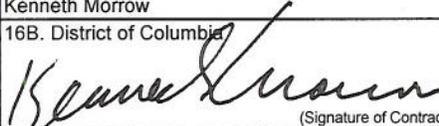


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 16
2. Amendment/Modification Number DCTO-2010-R-0012-A03	3. Effective Date See 16C.	4. Requisition/Purchase Request No.	5. Solicitation Caption Ticket and Adjudication System (TASS)	
6. Issued By: Office of Contracting and Procurement Information Technology Group 441 4th Street NW, Suite 700S Washington, DC 20001		Code	7. Administered By (If other than line 6) Office of Chief Technology Officer 441 4th Street NW, Suite 900 South Washington, D.C. 20001	
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			(X)	9A. Amendment of Solicitation No. DCTO-2010-R-0012
				9B. Dated (See Item 11) 3-Sep-10
				10A. Modification of Contract/Order No.
				10B. Dated (See Item 13)
Code	Facility			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12. Accounting and Appropriation Data (If Required)				
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14				
A. This change order is issued pursuant to: (Specify Authority) The changes set forth in Item 14 are made in the contract/order no. in item 10A.				
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.				
C. This supplemental agreement is entered into pursuant to authority of:				
D. Other (Specify type of modification and authority)				
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.				
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)				
SEE ATTACHED QUESTIONS & ANSWERS ATTACHMENT B.				
THE DATE AND TIME FOR RECEIVING PROPOSALS REMAINS THE SAME DECEMBER 2, 2010, 2:00 P.M.				
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect				
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Kenneth Morrow	
15B. Name of Contractor		15C. Date Signed	16B. District of Columbia	16C. Date Signed
(Signature of person authorized to sign)				11-16-10
			(Signature of Contracting Officer)	

ATTACHMENT B – QUESTIONS AND ANSWERS

RFP NO. DCTO-2010-R-0012

The purpose of this Amendment is to answer questions.

1. Question: Is identity management handled internally by the new System, or does it pull user profiles from other systems with or without authorization details.

Answer: This was answered in a previous amendment.

2. Question: What's the preferable platform, ASP.net, Java etc?

Answer: This was answered in a previous amendment.

3. Question: C.29 REPORTING - What is the version of the existing Business Objects tool? Can you please share the architecture of the existing BO application

Answer: BO XI. The architecture will be provided to the selected vendor.

4. Question: C.29 REPORTING - Is there a Data Warehouse (DW) in place that serves reporting requirements of TASS today? If yes, please provide details on the architecture of the existing DW (DB, ETL tool, Data Volumes, Source systems, interfaces etc)?

Answer: The architecture will be provided to the selected vendor.

5. Question: Does the District have a preference for a DW solution to meet reporting requirements?

Answer: No.

6. Question: If the answer to the above question is not 'NO', can the existing DW be leveraged for meeting reporting requirements for the proposed TASS solution?

Answer: Yes.

7. Question: Does the District have Business Objects licenses that can be used in the development/production environment by the contractor?

Answer: Yes at the time of this response.

8. Question: C.37 - Does the District have a preference for ETL/ data cleansing tools for the purpose of data conversion? Can the district provide licenses for these tools to the contractor?

Answer: Informatica is used by most. The District cannot provide licenses for these tools to the contractor.

9. Question: Can SQL Server be used as a data repository or is there any other Database Server preferred. (i.e. Oracle).

Answer: SQL Server and Oracle are in use.

10. Question: C.29.4.4 Existing Reports and Reports Menu - "The Contractor shall migrate existing reports identified by the District during the design phase". How many(#) reports are expected to be migrated?

Answer: Approximately 60 but there could be less/more.

11. Question: How many users of Business Objects application are expected? What percentage of these will be power users (those having privileges to create/modify reports) vs. standard users (users who can only view /run existing reports)? How many concurrent users are expected?

Answer: This question was answered in the previous amendment.

12. Question: Does the District prefer a product or a custom build Solution?

Answer: This question was answered in the previous amendment.

13. Question: Is there any requirement around data expiry and record keeping for certain number of years and specific formats, once the Tickets have completed their life cycle.

Answer: Open records should be accessible immediately. We would like to archive closed (paid) records. We will provide business rules for when records can be archived.

14. Question: Will any third party Services be used for the money and financial transactions, or need to be managed internally by the solution.

Answer: There is currently a third party lockbox vendor. This is addressed in the RFP.

15. Question: What is the District's preference on technology/platform of TASS? Does the District prefer the solution based on SOA with Open Source, or SOA with MS?

Answer: This question was answered in the previous amendment.

16. Question: Please explain how authentication and authorization are being handled currently?

Answer: This question was answered in the previous amendment.

17. Question: Please explain how TASS is interfacing with the DDOT meter system and vice versa currently? What is the technology/platform on which DDOT's system is built on?

Answer: This is covered in sufficient detail in the RFP. Additional details will be provided to the selected vendor.

18. Question: We understand that the system should establish a connection with national law enforcement database (NCIC). What is the type of this database? Who is the current CAD vendor?

**Answer: This first question was answered in the previous amendment. NCIC URL: <http://www.fas.org/irp/agency/doj/fbi/is/ncic.htm>
The CAD vendor is Intergraph.**

19. Question: We understand that the contractor should work with District agencies to build an online, real-time system that provides for payment, accountability and reporting for affected agencies. How does the District want to build this system, as a centralized system or customized for each agency?

Answer: Centralized system with modules created to handle individual agency business process.

20. Question: Can the District of Columbia share some sample screens for a better understanding about the multiple user interfaces?

Answer: Sample screens will be provided to the selected vendor.

21. Question: We understand that an automated data transfer should be built for two (2) way real time communication between TASS and AIMS? What is the technology/platform on which AIMS is built on?

Answer: SQL server

22. Question: How would the District prefer for the template for Hearing letters be created, within the system or outside of the system? Is a template based on MS Word suitable?

Answer: Within the system. The vendor should provide solutions for the District to choose from.

23. Question: How are all the ticket related video and audio files managed currently? Does the District have a centralized meta file repository currently?

Answer: They are managed by the current vendor. The District does not have a separate repository. The records are indexed by ticket number.

24. Question: We understand that the system should provide the capability to change the business rules related to the District's discretion. How often is the business rules changed?

Answer: Business rules may be changed at the District's discretion.

25. Question: Any specific requirement about the Security and User access of the new system.

Answer: This is addressed in the RFP and the subsequent Amendment.

26. Question: What ETL tools does the District currently standardize on?

Answer: This is addressed in the subsequent Amendment.

27. Question: What's the preferable platform, .Net, Java etc? Is the District leaning towards open-source which is in line with Java?

Answer: This is addressed in the subsequent Amendment.

28. Question: Can SQL Server be used as a data repository, or is there any other Database Server preferred (i.e. Oracle etc)?

Answer: This is addressed in the subsequent Amendment.

29. Question: Are there any specific requirements about the security and User access of the new system. Does the District of Columbia standardize on any enterprise Authentication tool?

Answer: This is addressed in the subsequent Amendment.

30. Question: Will User "identity management" be managed internally by the new TASS System, or will it pull User profiles from other systems with or without authorization details?

Answer: The vendor should propose a solution for the District to review.

31. Question: Will the financial transaction module, require an application programming interface (API) to the Districts PASS system?

Answer: No, an API to the District's PASS system is not required.

32. Question: Is FileNet a District of Columbia standard / requirement for enterprise content management (ECM) or can we use Documentum for workflow & file management?

Answer: FileNet P8 version 4.5.1 is the District standard for document Management. It is the District's policy to use this system as our enterprise repository, which is in place. Vendors must provide a solution that, at a minimum, stores documents in this repository. Vendors must provide all required hardware and software, including FileNet licenses, as components of their solution.

33. Question: C.1.4.11, pg 15. Provide capability to access the system from cell phone and perform all system transactions, if user has required authority, available if directly connected to the system or if accessing web capabilities of the system. – Do all of the functions and capabilities of the TASS need to be accessible via cell phone (such as cashiering or adjudication) or just specific functions, such as making a payment and scheduling a hearing?

Answer: Just the functions that would be functional on a cell phone.

34. Question: C.4.24, pg 24. The Contractor's support staff should have the technical and programming skills necessary to make program and database changes. The staff should have expert knowledge of developing and managing reports and special studies. Critical operational requirements not specifically addressed in the RFP and arising during the stabilization period will be accomplished by this support staff. The system shall be structured such that the support staff is fully independent of the need for any additional resources from the Contractor. For example, program changes shall not be dependent upon a database administrator who is not on the support staff. The exception would be network issues. Network problems should seldom occur due to the redundancy and no single point of failure requirement. - If the TASS is running on the District's infrastructure, is the redundancy of the network a District responsibility?

Answer: Where the system is running on the District's Infrastructure, the District will be responsible for failover. The vendor will be responsible for providing redundancy for any hardware/software architecture for this project as well as for staffing.

35. Question: C.5.2.2.2, pg 25. Handheld tickets, which are issued with the use of electronic devices by officers from various local and federal law enforcement agencies in the District. Handheld tickets may be uploaded in batch or generated real-time with a wireless interface. Handheld tickets may also include one or more photos that may be uploaded in batch or generated real-time with a wireless interface. It should also be noted that the system will be fully PDA or cell phone-integrated. Tickets may be written on a handheld device that is a cell phone which sends the ticket information to a separate printer in the possession of the ticket enforcement officer. This would also allow for the inclusion of photos and all other capabilities provided in the hand-held devices. (NOTE: Cell phones serve a dual purpose in that citizens may also use them to access the system to pay tickets.) - There are many cell phones on the market today. Does the District have a specific preferred or supported cell phone that is intended for ticket issuance? Also, are these cell phones owned by the District's employees or does the District issue the cell phones to the users?

Answer: The Motorola MC-75 can be used as a cell phone. They are owned by the District, not the users.

36. Question: C.7.4.7.1, pg 38. The contractor shall work with DPW, DDOT, MPD, other District agencies, and other contractors outside of this scope of work to develop solutions for sharing data and images related to vehicle time and location observations, captured through agency License Plate Recognition technology and transferred to TASS through real-time wireless connections. Data elements to be shared include: - This requirement to work with other contractors outside this scope of work is opened ended and difficult to scope as part of the response to this RFP. Does the contractor need to include this as part of the fixed price or can it be considered cost plus or future development?

Answer: The Contractor shall include pricing in their response to this RFP. Additional work that is within the scope of the contract but not fully defined will be paid using the hourly wage component.

37. Question: C.9.4.1.1, pg 44. The system shall enable the District to establish and maintain a connection to a national law enforcement database (or databases) that integrates with NLETS, DESTINY, Departments of Motor Vehicles in the 50 states and in the District of Columbia, and with the US State Department in order to obtain the names and addresses for registered vehicle primary and secondary owners or drivers. C.38.2.17.1 states name and address information will be obtained through NLETS and WALES. - Could the District provide additional information on where ownership information is expected to be obtained?

Answer: MPD will provide registered owner data from NLETS via WALES.

38. Question: C.10.4.1.4, pg 47. If a customer sends a payment to the District's incoming mail P.O. Box, the Contractor shall forward the payments to the District's lockbox vendor no later than the next business day. What is the physical address of the lockbox? Is it the expectation that the lockbox will always reside within the District?

Answer: This information will be provided to the selected vendor. It is expected to reside in the District.

39. Question: C.10.4.3.2, pg 49. The Contractor shall scan all documents received as correspondence, including envelopes, into the imaging system and shall validate all images to ensure all information—including but not limited to legible postmarks, mailing address, and return address—are captured in the imaging process. - What is meant by "validate all images"? Should contractor propose staffing to physically view each image captured before it is loaded to TASS?

Answer: The contractor shall propose and describe their method to ensure that images are properly loaded so they are correctly aligned and can be easily read when retrieved.

40. Question: C.15.4.5.1, pg 76. The system shall make an audio and video recording of each ticket or seizure hearing that is held by the District. - Is District requiring Contractor to provide camera and recording equipment? If so, how many hearing rooms must be furnished?

Answer: Yes, the Contractor shall provide equipment required by their recording solution. The DMV currently has 16 rooms outfitted for hearings.

41. Question: C.16.4.5.4, pg 89. The system shall enable TAAB members to create a digital certificate that will populate their signatures into appeals decision notifications. - Please define "digital certificate".

Answer: The contractor shall propose and describe their method to ensure that digitized signatures are authenticated.

42. Question: C.18.2.2, pg 92. The District needs all payment transactions to be uploaded to the District's electronic accounting system as each payment is made. All cashiers will be responsible for balancing their records at the end of the day. Supervisors have the ability to reconcile discrepancies at closeout so all accounts will balance. - Can we assume the reference to the District's "electronic accounting system" is the SOAR system? Can the District provide interface specifications to the District's financial system referenced above or to the SOAR system?

Answer: Yes and the selected vendor will have the information regarding this interface provided to them upon award.

43. Question: C.18.4.4.5, pg 95. The balancing and validation shall include the functionality associated with a point of sale system. - Can the District provide the details of what functionality they are expecting for this requirement?

Answer: The Contractor shall provide information in their response detailing the functionality that will be provided for this requirement.

44. Question: C.18.4.7.1, pg 95. The Contractor shall establish a real-time interface with the District's computerized accounting system. - Can the District provide interface specifications for the SOAR system? - There are many references throughout the RFP pertaining to interfaces with other systems such as DESTINY, AIMS, SOAR, WALES, IRP/VISTA, "Centralized Towing System", LPRS, etc. Can the District provide interface specifications for all systems mentioned in this RFP so that the contractor can properly scope the level of effort required?

Answer: The selected vendor will have the information regarding this interface provided to them upon award.

45. Question: C.27.3.2, pg 125. To ensure that existing business rules are not adversely impacted when a change to a table is proposed, a list of all affected programs and operations shall be mapped for District review to ensure no adverse impact on operations. Only authorized users may override and proceed if an impact is identified. - Is this part of the system functionality of the TASS?

Answer: Yes.

46. Question: C.28.4.1.1, pg 130. Before scanning begins, the ticket record in question must be displayed. Subsequently, any scanned images are automatically linked with that ticket as well as the other keys used by the database to retrieve a ticket including but not limited to tag number, name, and address. These images shall include but not be limited to: - The District has provided use case scenarios that encompass the required functionality outlined in each of the CLIN's. However, it is still not clear how the District envisions this requirement would be used by the operator of the TASS. Can the District provide a use case scenario for the item above?

Answer: An example would be a scenario where a citizen presents evidence in a hearing that needs to be scanned by the hearing examiner. The type of evidence, ticket number, and other key data would be captured for indexing so the images scanned could be retrieved later using those indices.

47. Question: Some of the RFP Sections, such as C.29.4.2.1 Reports for Ticket and Adjudication Management, refer to specifications that will be determined during the design phase after contract award. - Determining the total number of hours required to complete the project for a fixed price is dependent on understanding the complete specifications through each phase of the project. Is the expectation that the Contractor should estimate the complexity and volumes of the requirements and price accordingly or will additional details be provided for the requirements?

Answer: The Contractor shall estimate their price based on the requirements included in the RFP. The report development is dependent on the system provided and the reports will be developed during the design phase.

48. C.31.1.12, pg 141. The Contractor shall provide the necessary project management and project staff working on-site at the District with District staff to develop a functional and detailed design of all proposed solutions prior to development. The Contractor shall document the functional and detailed design of all software applications and receive the District and OCTO approval prior to proceeding with system development. The Contractor shall facilitate and document joint application design meetings. - Is this requirement for C.31.1, Scanning, Indexing, and Storage only?

Answer: No, for the entire project.

49. Question: C.35.1.3, pg 150. States, "Resources may not be offshore and must be within commuting distance of DC in case meetings are scheduled at the last minute or any other urgent need for onsite presence." - Does this requirement mean that every person working on the project must be local to DC during the entire first year build prior to installation in the District?

Answer: Yes.

50. Question: C.36.3.15, pg.152. Each District workstation shall be provided with a robust security system to prevent unauthorized access. The preferred system is a bio-login capability. The finger print scanner should enable the authentication with any finger (but not thumbs). The system should capture the image of this fingerprint with adequate minutiae at the time of initialization and store that image in the Central System Repository. The finger print scanner shall be an optical sensing device capable of capturing electronic fingerprints with a minimum resolution of 500dpi at 8-bit grayscale. - Is biometric login a hard requirement?

Answer: Yes, unless vendor can provide an alternate solution that meets the requirement identified by the RFP.

51. Question: The RFP appears to indicate that fingerprint based login is the "preferred" solution to the system security requirement. C36.3.15.1 states: "Each District workstation shall be provided with a robust security system to prevent unauthorized access. The preferred system is a bio-login capability." C36.3.15.2.12 describe the specific requirements for a bio-login system should it be proposed. - Is the client using anything like this today? If so, what hardware/software is used and will the new system be required to interoperate with the existing components?

Answer: No.

52. Question: The RFP appears to indicate that fingerprint based login is the "preferred" solution to the system security requirement. C36.3.15.1 states: "Each District workstation shall be provided with a robust security system to prevent unauthorized access. The preferred system is a bio-login capability." C36.3.15.2.12 describe the specific requirements for a bio-login system should it be proposed. - Does the client have specific finger print scanner hardware/software in mind?

Answer: No – The vendor to suggest the best solution that meets the RFP requirement and that seamlessly works with their software.

53. Question: The RFP appears to indicate that fingerprint based login is the "preferred" solution to the system security requirement. C36.3.15.1 states: "Each District workstation shall be provided with a robust security system to prevent unauthorized access. The preferred system is a bio-login capability." C36.3.15.2.12 describe the specific requirements for a bio-login system should it be proposed. - Is there an existing user account repository (active directory, LDAP, etc.) to which this system will be required to integrate?

Answer: Yes- will be provided to the selected vendor.

54. Question: C.38.2.8.1, pg 162. The Contractor shall provide an infrastructure to support mobile data computer interface with the ticket system, including MDTs computer interface used by boot crews, ROSA and other DPW equipment, wireless handheld devices, handheld devices that are uploaded daily, and any other communication devices not provided or supported elsewhere in this contract. Telecommunications infrastructure shall include but not limited to batch upload, wireless, and CDPD. Authorized airtime costs are a reimbursable. - What is the District's standard wireless communication protocol?

Answer: This was provided in the previous amendment.

55. Question: C.40.1.6, item 1, pg 169. Data enter and update manually written tickets per the statement of work within one business day. C.40.1.6, item 2, pg 169. Process incoming correspondence per the SOW within one business day of receipt. - Since the TASS infrastructure will reside at the District and since the District will be running the production job cycle, will the Contractor be given relief from these SLA's if the update delay is not caused by the Contractor?

Answer: OCTO to answer using standard language regarding liability based on where the failure occurred.

56. Question: C.40.1.6, item 4, pg 169. Correct system and application outages and malfunctions. - Since the TASS infrastructure will reside at the District and District since will be running the production job cycle, will the Contractor be given relief from this SLA if the outage or malfunction is not caused by the Contractor's software?

Answer: OCTO to answer using standard language regarding liability based on where the failure occurred.

57. Question: C.38.2.6.1, pg 161. The Contractor shall establish communications with other state DMV's for name and address acquisition purposes and also to exchange data related to DLN holds for non-payment and other reasons under the Interstate-Compact Agreement. - C.38.2.17.1 states name and address information will be obtained through NLETS and WALES. This requirement sounds like the information should come from each individual state. Could the District provide additional information on where ownership information is expected to be obtained?

Answer: MPD will provide registered owner data from NLETS via WALES.

58. Question: C.41.4.2.6, pg 174 The Contractor shall update keyed information to TASS within two business days. - C.40.1.6 says the update shall occur within 1 business day. Which is correct?

Answer: One section refers to manually hand-written tickets and the other to handheld ticket issuance device tickets.

59. Question: C.41.4.3.8, pg 176. Any incoming correspondence that does not relate to ticket processing shall be logged, tracked and forwarded to the appropriate agency. Any payments accompanying correspondence shall be logged and forwarded by bonded courier to the District lockbox contractor for processing by 2pm the day of receipt. - What is the physical address of the lockbox? Is it the expectation that the lockbox will always reside within the District?

Answer: This information will be provided to the selected vendor. It is expected to reside in the District.

60. Question: C.41.4.4.2, pg 176 The Contractor shall continue to store payment documents previously processed by the prior contractor for audit or research purposes based on a timeframe to be defined by the District. Documents currently reside at Iron Mountain in Maryland. There are currently 150 boxes at Iron Mountain using 10,000 cubic feet. - Will it be the Contractor's responsibility to move the existing documentation to Contractor's off-site storage? Are the boxes all labeled and indexed? Also, can District confirm there are 10,000 cubic feet of storage currently in use for 150 boxes?

Answer: Yes. Yes. The square footage of the existing storage space is not available.

61. Question: L.2, pg 241. Last sentence on the page, says that response to the information requested below shall be in the table format shown. - We have not found that a table format has been provided in the RFP or on the web site with the RFP documents. Can you please provide that?

Answer: This was answered in the previous amendment.

62. Question: 75 pages. In M.1, pg 249, second paragraph, it says a total of 150 pages. - Is the total number of pages 75 or 150?

Answer: This was answered in the previous amendment.

63. Question: C.29.3.2 - "The District desires GIS tracking of officers, vehicles, and violations." How does the district provide GIS tracking today? Please elaborate.

Answer: Vehicles - Many District vehicles are already tracked and a data feed (consistent with security of this very sensitive information) will be made available as appropriate for display on the mapping application. The requirement is that the mapping application be able to display existing vehicle tracking data, but new vehicle tracking equipment is not required. Officers and tickets can be tracked using the handheld ticketing device using a cellular network assisted GPS receiver.

The device should transmit the device id, location, speed, and direction every 3 minutes and at the moment each ticket is issued. If the transmittal is associated with a ticket issuance, the ticket ID number should be included. This tracking data should be stored server side and displayed on the mapping application. The mapping application itself should leverage existing DC GIS capabilities. These include an ESRI enterprise license and or a Google Earth Enterprise license so no new COTS software should be required. DC GIS also makes available several centrally hosted web services which makes these types of applications easier and less expensive to create and maintain. Please see the web page:

<http://octo.dc.gov/DC/OCTO/Agency+Support/Development,+Training+and+Support/Develop+Websites+Using+GIS+Web+Services>

64. Question: (The question is in regards to the "interface" for ticket processing (TASS), which all external facing police departments (i.e. Park Police, US Mint Police, Capital Police, Metro Transit Police, FBI, Federal Protective Service, State Department Police, Supreme Court Police etc.) with jurisdiction in the District of Columbia will use to interface (upload infractions) with the TASS system.) Is this Interface to be coded and provided by the proposed TASS System? Or will the District retain the "incumbent" for this external facing interface for area police departments?

Answer: Yes, it is expected that all police agencies will use the ticket writing system provided by TASS. However, the vendor must be able to provide interfaces to an external vendor if an issuing agency needs this feature.

65. Question: Please provide technical specifications on the "interface" for external (police) ticket writing?

Answer: This information will be provided to the selected vendor.

66. Question: Does the District have an application programming interface (API) standard/requirements document for the external facing police departments?

Answer: This information will be provided to the selected vendor.

67. Question: Has the District conferred with external facing police agencies on the integration costs (\$), method and training for a proposed API upgrade?

Answer: Yes.

68. Question: Will the proposed vendor be required to work with each external facing police agency (i.e. all police agencies noted above)

Answer: The external police agencies are expected to use the MPD handheld solution.

69. Question: Please specify the total number of external facing Police agencies the TASS system will need to integrate?

Answer: All police agencies will use the same interface.

70. Question: Are all money/financial transactions through Credit Cards and Debit Cards to be effected real-time with interfaces to any of the third party payment gateway services? If the payments are to be effected in real-time, are there any "third party payment gateways" already being used by the District currently that can be re-used for the money/financial transactions through credit/debit cards? If not real-time, is it to be implemented as batch file transfers/updates with the customer's details including credit card/debit card, check or other payment details that are sent every night to the District's Accounting System SOAR and processed in SOAR?

Answer: The third party payment gateway is the responsibility of the vendor. Real time updates are expected. it is the responsibility of the vendor to make an arrangement with a third party gateway vendor. All real time transactions should be sent to the District's transaction system in real-time. If for some reason the District's accounting system is not able to handle real time transactions then a daily batch file will be required.

71. Question: Is vendor required to design TASS application with WAP support for access and use through WAP enabled mobile phones? Is vendor required to design TASS as an iPhone application for mobile access?

Answer: Yes.

72. Question: In section C.7.4. it is said that the District already has 2 vendor developed handheld software systems that are used for interfacing with hand-held devices; Please provide more details on these software systems and who are the vendors who developed it ? Are we to make use of these software systems or develop a new solution for the upload/download of data from/to handheld devices?

Answer: DPW uses a system developed by EZTAG and all other agencies use an application developed by ACS. A new upload/download solution as well as software system should be developed by the selected vendor.

73. Question: There are a lot of interfaces required as elaborated in section C.38.2. of the RFP, and there are going to be changes made to the systems (such as DESTINY) being interface to allow for integration with the new TASS system being developed, can we have details of the changes envisaged or more details on some of these systems such as DESTINY, NLETS, WALES, SOAR and other systems deemed critical? These interfaces are also going to be critical for the success of the project.

Answer: This information is available in the RFP but specific information will be provided to the selected vendor.