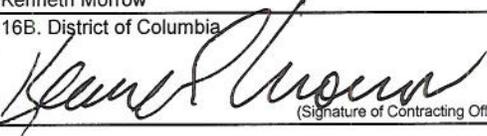


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 20	
2. Amendment/Modification Number DCTO-2010-R-0012-A02		3. Effective Date 10/14/2010	4. Requisition/Purchase Request No.	5. Solicitation Caption Ticket and Adjudication System (TASS)	
6. Issued By: Office of Contracting and Procurement Information Technology Group 441 4th Street NW, Suite 700S Washington, DC 20001			7. Administered By (If other than line 6) Office of Chief Technology Officer 441 4th Street NW, Suite 900 South Washington, D.C. 20001		
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			(X)	9A. Amendment of Solicitation No. DCTO-2010-R-0012	
				9B. Dated (See Item 11) 3-Sep-10	
				10A. Modification of Contract/Order No.	
				10B. Dated (See Item 13)	
Code	Facility				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to: (Specify Authority)					
The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
QUESTIONS RECEIVED FROM PRE-PROPOSAL CONFERENCE. SEE ATTACHED QUESTIONS & ANSWERS ATTACHMENT A. THE DATE AND TIME FOR RECEIVING PROPOSALS HAS CHANGED FROM NOVEMBER 2, 2010, 2:00 P.M. TO December 2, 2010, 2:00 P.M.					
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Kenneth Morrow		
15B. Name of Contractor		15C. Date Signed	16B. District of Columbia		16C. Date Signed
(Signature of person authorized to sign)			 (Signature of Contracting Officer)		10-14-10

ATTACHMENT A – QUESTIONS AND ANSWERS

RFP NO. DCTO-2010-R-0012

The purpose of this Amendment is to answer questions.

1. Question: On page 241 at the bottom it says to use the table format provided. I am not seeing any sample table. Can you please provide that? (OCP)

Answer: Delete all references to the table format.

2. Question: On page 242 at the top it says the total response shall be no more than 75 pages. On page 249 it says a total of 150 pages. Is the total number of pages 75 or 150? (OCP)

Answer: Delete the number of pages in its entirety.

3. Question: Does local delivery mean all solution components (application development / testing, back office operations, etc.) delivered:

- in Washington, DC only
- in the Washington Capital Region (DC, MD, VA)
- domestic (continental US-based)
- domestic (continental and/or rest of US territory)
- or some hybrid of the above?

Can we augment the local resources with additional skilled Subject Matter Experts from other parts of the country?

Answer: In Washington, DC only.

Question: What is the timetable for contract award, negotiating and awarding the contract, and contract start date?

Answer: There is no timetable, as soon as possible.

4. Question: For the CLINS, in Section B.4.5.1, has the current contractor incurred costs that have exceeded the District's not-to-exceed numbers for these items?

Answer: Not applicable.

5. Question: How is the current vendor compensated?

Answer: Monthly.

6. Question: Will the District provide the current payment agreement in place between the District and ACS?

Answer: No.

7. Question: How much did the District pay ACS for services under the current contract in 2008 and 2009?

Answer: This information is a FOIA request.

8. Question: For Cost Reimbursement components, what happens if the budget is reached, specifically for items not in the vendor's control? For example, CLIN 2008 says – "Network and communication costs necessary to service and support additional sites or to enable existing sites to become full-service, if requested in writing by the Contract Administrator". Depending on the number of additional sites requested, the budgeted number could be exceeded.

Answer: Contract Administrators are prohibited from making material changes to contracts.

9. Question: Is it the District's intention that the Contractor, provide a version of the software including source code for its use in perpetuity, but that the Contractor can retain its ownership of the base software as part of its intellectual property?

Answer: The District will own the base software and the intellectual property rights.

10. Question: Will the District bare the cost of software ESCROW & Insurance services for all TASS Source code provided by third-party vendor?

Answer: Generally the awarded vendor and the District will share in the costs of the Escrow.

Answer: All costs shall be included in price proposal.

11. Question: The RFP calls for TASS to have a Service Oriented Architecture (SOA). Is the District, and its ancillary Shareholder agency systems that will connect with TASS currently integrated using SOA design principles, or a middleware such as SeeBeyond or Oracle SOA Fusion Middleware?

Answer: The District is looking for the vendor to comply with the SOA middleware JBoss.

12. Question: If not, how can the vendor comply with the SOA request? Is the District looking for the vendor to provide SOA consulting or expertise under this contract?

Answer: The District is looking for the vendor to comply with the SOA middleware JBoss.

13. Question: Will the District be utilizing / contracting with a separate firm for Independent Verification and Validation (IV&V) services? Or would the District like to have a cost broken out in the RESPONSE for the effort of an Independent Verification & Validation (IV&V) task through project lifecycle?

Answer: The vendor should provide cost as an option.

14. Question: What is the Districts preferred codebase language for TASS (.NET, Java, C++ etc)

Answer: The District prefers .NET

15. Question: Is the District going to make a significant number of employees from the various shareholder agencies available during normal working hours (8:30 to 4:30pm) for regression testing / User testing? What is the total number of hours the District (shareholders) commit to testing?

Answer: The District will make reasonable resources available to the selected vendor. Vendor needs to tell us what the estimated level of effort is.

16. Question: The term "report" is used frequently throughout the RFP. Will the District be responsible for generating its own reports for the TASS and ancillary shareholder systems?

Answer: The vendor should generate the reports.

1. The vendor will work with the Office of the Chief Technology Officer's (OCTO) Citywide Data Warehouse (CityDW) program to send all or a subset of the production data to the data warehouse to be used in reporting environments and business intelligence applications.

- 1.1. CityDW will use the data only for the purpose of delivering data and services approved by the District TASS Program.
- 1.2. The data fields sent to CityDW will be defined by the District TASS Program with input from CityDW,
- 1.3. The data connection shall provide updates in near real time,
- 1.4. The agency and/or vendor shall monitor the status of the near real time connection to the CityDW and work with CityDW to resolve issues as they occur,
- 1.5. The connection from the source system to the Citywide Data Warehouse shall be automated. Acceptable methods of providing data include Oracle Streams or other middleware replication or direct access to source tables or views on the project production database. Less desirable methods include copying entire underlying database files (if the project database solution were to use Microsoft Access or other micro-database solution) or to provide XLS/CSV extracts of the data. Unacceptable methods include solutions that provide data to the CityDW in Microsoft Word documents, PDF files or other static documents that are difficult or impossible to read into a database in an automated fashion. CityDW technical staff and data architects will meet with the implementation team

early in the project to discuss acceptable data sharing methods and will work with the project team to develop, test and implement the data sharing process prior to going live in production

- 1.6. Upon award the vendor shall supply the District TASS Program and CityDW team with appropriate documentation to include but not be limited to data dictionary, data base schemes other upon request,
- 1.7. CityDW will have questions on the data and shall be provided access to the data experts from the District TASS Program and the vendor team project teams,
- 1.8. Sample data shall be provided to the CityDW team upon request,
- 1.9. The data connection shall be factored into the proposed cost and schedule included in the response to this RFP,
- 1.10. Access to testing and development environments for the CityDW team shall be provided.

17. Question: Is the District interested in a phased implementation? If so, which primary functions of TASS would the District like to implement first, which last?

Answer: Primary functions will be decided in the initial conversations following award.

18. Question: Will the District provide the funding (\$), or require Application Programming Interface (API) development participation from third party vendors those which might control proprietary software such NLETS, NCIC, LPRS, AIMS, DESTINY, Intergraph, Photo ticket etc.?

Answer: Yes.

19. Question: Is the District looking for TASS software developed by the vendor to meet requirements of the Capability Maturity Model (CMMI), and the Software Engineering Institute (SEI)? CMMI accreditation provides the District a "proven" framework where software development processes are systematically managed by a combination of process optimization and continuous process improvement.

Answer: The efficiency and quality practices and methodologies of the vendor are essential to ensuring that the District receives the best quality product. CMMI & ISO9001, although not required, provide proof of the vendor's quality standards.

20. Question: C.31.5 Document Storage for Paper Documents - Is the vendor responsible for providing a cost for 1) document storage, and 2) pick-up?

Answer: Yes and yes.

21. Question: It was mentioned during the pre-bid meeting that the inclusion of the hardware used to issue traffic tickets would allow for a successful end-to-end solution (handheld devices/ mobile printers). Will you consider including hardware in the RFP?

Answer: No.

22. Question: Will you grant a 90 day due date extension?

Answer: The proposal due date will be extended by 30 days.

23. Question: What is the transition plan from the current contract with the existing vendor to the beginning of the new production system?

Answer: The transition plan will be provided to the selected vendor.

24. Question: Would the District of Columbia consider a hosted services business model incorporating all components (governance, back office, systems) as a potential for the solution under the right circumstances / business case / metrics in lieu of turning everything over to the District in 3 years? Would the District of Columbia consider a vendor owned, hosted model solution?

Answer: No.

25. Question: Will you accept clarifications and modifications to the Terms and Conditions in the final contract?

Answer: Yes, but on a case by case basis at the District's discretion.

26. Question: What level of effort is the District committing to this initiative for SME and program management support?

Answer: District will provide the appropriate support.

27. Question: This initiative crosses many organizations in the District and outside of the District. Has the District defined a program management plan? Can the District share that program management plan with the vendor?

Answer: This will be provided to the selected vendor.

28. Question: Section B.4.5.1 of the RFP identifies CLINS 44 - 50 with not-to-exceed pricing. What has the District spent on these line items in each of the last 3 years?

Answer: 2008	\$1,904,272
2009	\$2,295,210
2010 thru August	\$1,742,475

29. Question: How were the use cases and requirements in the RFP developed?

Answer: The use cases and requirements in the RFP developed by interviews and experiences.

30. Question: The Service Level Agreements in Section C.40.1.6 describe liquidated damages relating to the new vendor paying the cost of the current vendor continuing to work with the District. What are the District's transition plans with respect to the existing vendor? How long will the current vendor be in place?

Answer: The current vendor will be in place until the new modules are ready for use and the system has been fully transitioned.

31. Question: Where has the District seen an example of a system and/or vendor relationship in another city that appears to meet the District's needs?

Answer: None

32. Question: The TASS system is required to integrate seamlessly with a number of other systems listed in the RFP. How/when will details be provided for each of these systems – platform, high-level architecture, data structures, etc. Are all these systems open or proprietary? Also, what data needs to flow between TASS and each of these systems to be considered "seamlessly integrated". Does there need to be one-way communication or two-way?

Answer: Systems are both open and proprietary and two-way communication is required. The data elements depend on the system.

33. Question: For interfaces and connections required with external systems such as national law enforcement databases, various state DMVs, etc., are agreements in place to enable the integration.

Answer: Yes

34. Question: Is there a detailed requirements document and/or concept of operations document developed for the TASS system which would provide the needed details for sizing and pricing the effort needed to build the system? If yes, is the District planning to share this document? This is especially important if you desire this to be a fixed price effort.

Answer: The RFP serves as a requirements doc. Vendors should request clarification in writing if needed.

35. Question: CLIN 0039 and CLIN 0040 ask of the selected contractor to “provide staffing, materials, support, and services necessary to maintain and operate the implemented system components in the Requirements sections associated with CLIN0001 through CLIN0038”. If the system is to be deployed at your premises and the contractor has to provide staffing to operate the system, will office space and other related facilities be provided for the needed staff to operate all functions of the system? Will you provide any staff to run the system? How many and at what skill levels?

Answer: For CLIN 0039 and CLIN 0040, the vendor must specify, in their proposals, the number of staff and related supplies or facilities expected by the vendor to be provided by the District Government. It is expected that operational support personnel will be co-located with District Government project staff.

36. Question: You discuss the need to merge data sources together and ensure that the individual ticketed is the correct person. What type of address-validation software/ETL software do you use now or should this be included in our response?

Answer: This response deals with the address-validation portion of the question only. OCTO’s DC GIS group operates a Master Address Repository (MAR) which is a database of all addresses in the District. New DC enterprise systems that employ addresses are required to validate them against the MAR and to store the address identification number and geographic coordinates returned. Enterprise system can integrate with the MAR in variety of way including Web Services. For more information about the MAR please consult these links:

- [MAR Description](#)
- [MAR Web Services](#)

We also include Trillium for DMV address verification. The vendor will be responsible for address verification for tickets that are issued to residents of other states/jurisdictions.

37. Question: Please identify hardware standards for mobile for your internal staff. Do applications exist currently for that hardware, and how do you manage it today? For the general public, do you envision mobile or just web-based?

Answer: The software is for a web-based application and should accommodate hand-held devices for key customer interfaces.

38. Question: What do you currently use for GIS.

Answer: OCTO operates an enterprise program known as DC GIS. DC has a full suite of ESRI and Google based server-side software and services. We have an ESRI enterprise license and would anticipate any GIS software costs associated with this proposal. Key information key information for developers and integrators can be found at Develop Websites Using GIS Web Services.

39. Question: From a reporting perspective, do you have any need for public-facing transparency reports or management dashboards?

Answer: Yes

40. Question: How many individuals will utilize the Business Objects reporting applications? How many of these will create, or drill down in reports versus how many will only view or run reports?

Answer: The District will take advantage of its own Business Objects licenses.

41. Question: Please describe the:

- Types of meetings to be held other than hearings.
- Anticipated concurrent number of meetings on a weekly basis.
- Anticipated number of participants per meeting.

Answer: As required.

42. Question: Page 14, section C.1.4.7 - Is it the District's intention that the Contractor develop software to create a "WEB EX" type of portal to support this requirement or can the Contractor provide licenses to a third party COTS product which supports this type of functionality?

Answer: Vendor should propose a solution.

43. Question: Page 14, section C.1.4.8 - As the District is aware, there are many different types of communications architectures that can support this requirement such messaging, web services, ODBC, etc and that this architecture has a direct bearing on the TASS hardware/software product configuration.

- a. Question: Is it the District's intention that the Contractor can develop software to standardize on particular real-time communications architecture and that these other agencies must use this architecture or that the Contractor must provide communications architecture and software solutions to support all the possible designs currently in use or planned for the next year by these agencies?

Answer: Web services are typically used for disseminating information for widespread clients, such as those on the Internet with a web browser; ODBC normally used between application server and database server for database access. The vendor will develop the software to standardize. Please refer to earlier questions as well as the hardware/software standards provided in RFP.

- b. Question: Please identify the District and Federal agencies as well as the type of information exchanged which are part of this requirement.

Answer: Information will be provided to the selected vendor.

- c. Question: Please identify the real-time communications interfaces that is in use today by each of these agencies.

Answer: Information will be provided to the selected vendor.

44. Question: Since there is no option to pass acquisition costs for out of state NLETS access, is it the District's intention to provide no-cost access through WALES, the District to pay the NLETS costs or the Contractor to pay the NLETS costs?

Answer: Yes, MPD will provide no-cost access through WALES to NLETS.

45. Question: If WALES access is to be provided, please describe the current interfaces available to communicate with WALES in real-time.

Answer: Currently under development and will be communicated to the selected vendors.

46. Question: Please provide a breakdown of ticket issuance by state for the fiscal years on page 20.

Answer: 25% DC, 50% MD, 15% VA, 10% (others on average).

47. Question: Please provide an anticipated number of handheld devices that will require this access.

Answer: District Total (minimum 600).

48. Question: Based on later requirements in the RFP, isn't it the District's intention to have the TASS system host the permit information and not Destiny?

Answer: No

49. Question: Does the use of the term "cell phone", imply a PDA web application, or an IVR type of requirement for any type of phone support?

Question: Both.

50. Question: Is it the District's intention that the vendor design and develop a complete separate set of mobile phone pages to support all system functions in order to meet the requirements of C.1.4.1 and C.1.6 or only portions of the TASS functionality? For example, Adjudication processing with the templates and image review would not be an efficient use of the adjudicator's time due to the small screen size of a smart phone device and impossible with an IVR script.

Answer: The portions that make sense to develop for mobile. Please request specific clarification from District.

51. Question: If not all system functions are required, please describe the functions that would be in-scope for this requirement.

Answer: The portions that make sense to develop for mobile. Please request specific clarification from District.

52. Question: Does this mean that since the current Destiny architecture is mainframe-based, that it is the responsibility of the Contractor to train this staff in all the newer technologies including the C# or JAVA programming languages that would be the basis for the new TASS system?

Answer: No

- a. If not, please describe the training duties that would be required of the Contractor for this staff.

Answer: Not Applicable

Question: Page 36, section C. 7.2.5 - Does the District own the software that is currently deployed for all the handheld devices other than those owned by DPW?

Answer: No

- b. If yes, is it the District's intention that the Contractor modifies the software to support the new TASS system?

Answer: Not Applicable

- c. If yes, please provide a detailed technical description of the current MDT and/or handheld software for each agency as well as any desired changes to the software.

Answer: Not Applicable

- d. If no, is it the District's intention that the Contractor develops new MDT and handheld software for all the required District agencies?

Answer: Yes

- e. If yes, please provide the hardware and operating system specifications for each hardware device type. Motorola MC75, Dolphin 9900, DAP 5240X, Panasonic Toughbook CF29, Panasonic Toughbook CF30.

Answer: District reserves the right to change hardware and operating systems based on needs.

53. Question: Pages 36, 38 & 40 sections C.7.4.2.1, C.7.4.6, C.8.4 - Please describe the communications interfaces available to interface with this application.

Answer: This information is included in the RFP in sections C.7.4.2.1, C.7.4.6, C.8.4.

54. Question: Page 44, section C. 9.4.11 - Please describe the communications architecture and data to be exchanged with this interface.

Answer: This information is included in the RFP in section C. 9.4.11.

55. Question: Please describe the current workflow queues in use and the associated business rules for each queue.

Answer: Information will be provided to selected vendor.

56. Question: Please provide descriptions and samples of all of the current correspondence letters in use as well as the associated business rules for each letter.

Answer: Information will be provided to selected vendor.

57. Question: Please describe the required functionality required for the Parking Permit Tracking module including all permit types and their associated business rules, required transaction processing, external interfaces, and user classes.

Answer: Information will be provided to selected vendor.

58. Question: Please describe the actual towing requirements for the Contractor.

Answer: Information will be provided to selected vendor.

59. Question: Page 57 Section C.12.4.5 - Please describe the business work-flow and all the possible fees for this process.

Answer: This information is included in the RFP. The fee information will be provided to the selected vendor.

60. Question: Page 59, section C.12.4.7 - Please describe the communications architecture and data exchange requirements for this real-time interface.

Answer: This information is included in the RFP.

61. Question: In general, since the reports will be run within the District's Data Center, does the District currently use a job scheduling product to produce these automated runs for a Windows platforms or is the contractor required to supply the job scheduling software?

Answer: Yes, the District currently does use one.

62. Question: Please provide annual notice counts sent for the last several years from both the current vendor's system and the Destiny system that would now be supported for the TASS application since the notice generation costs would be borne by the Contractor.

Answer: Current System Notices Mailed

2008	1,805,599
2009	2,348,470
2010 thru August	1,592,441

63. Question: Please provide notice samples, business rules and imbedded image types associated with each current notice.

Answer: To be provided to the successful offeror as part of the initial meeting after award.

64. Question: Please provide a list of all types of hardware assets that should be supplied by the Contractor including web servers, application servers, SAN, IVR, workstations, monitors, communications equipment, etc.

Answer: While the system is under development, 100% of development hardware should be supplied by the vendor. Implementation and production hardware will be provided by the District.

65. Question: Page 147, section C.32 - If existing District infrastructure is to be used, please provide the technical specifications for the equipment as well as the available capacity for each device.

Answer: The hardware/software standards have been provided in the RFP. The vendor should provide the architecture and capacity needs to support the proposed system.

66. Question: Page 152, section C.36.3.15.1 - Is it the District's intention to have the contractor supply such workstations?

Answer: The vendor should propose a solution for bio-metric login for all workstations

a. If yes, what is the total number required?

Answer: Information will be provided to selected vendor.

b. If no, what are the current bio-login equipment and/or software used today?

Answer: Information will be provided to selected vendor.

67. Question: Page 163, Section C.38.2.11 - Please describe the communications architecture and the data elements exchanged for this interface.

Answer: This information is included in the RFP, please see question 62.

68. Question: Page 168, Section 40.1.3 - Does the District currently have a regression test product that should be used by the Contractor or is the Contractor free to select their own product?

Answer: The District does have its own Regression testing product suite (Quality Center 9.1, Quick Test Pro 10.0, Load Runner 9.1). The District expects the vendor to use this product.

69. Question: Page 168, Section 40.1.3 - If the Contractor product is used, does the District expect the Contractor to provide District staff with any access or just the ability to view reports?

Answer: Not Applicable.

70. Question: Page 188, Section C.43.1.1 - Will the Contractor be responsible for providing all software and hardware required to run the new system?

Answer: Please refer to CLIN001-CLIN0038. Any hardware/software required to run the system during development will be the responsibility of the vendor. Implementation and production hardware/software will be provided via District Government systems. The vendor must provide all licensed software, architecture, and ancillary costs that may be assumed by the District Government in their proposal either via transfer or newly purchased by District Government in order to fully operate the system in production.

71. Question: Page 188, Section C.43.1.1 - Will the Contractor be responsible for licensing the recommended system?

Answer: No, the District will own the system outright.

72. Question: Page 188, Section C.43.1.1 - If the Contractor provides an application that can run in a VM, will the Contractor be responsible for providing the VMware License?

Answer: Yes.

73. Question: Page 188, Section C.43.1.1 - Will the Contractor be able to provide new versions of the listed Products? (Example: instead of Windows XP supply Windows 7)

Answer: Any development or intended deployment of newer or different versions than listed should be specifically called out in the vendor's proposal.

74. Question: Page 188, Section C.43.1.1 - Will the Contractor be responsible for providing the following Software licenses?

- Oracle
- VMware
- Microsoft
- McAfee
- Remedy
- Crystal Reports
- Business Objects
- Web Development Tools
- Other COTS

Answer: All the licensing necessary for the project will be provided by the vendor.

75. Question: Page 188, Section C.43.1.1 - Will the Contractor be responsible for providing the following hardware systems?

- Desktop PCs
- Web Servers
- Application Servers
- Database Servers
- Storage Area Network - SAN
- Firewalls
- Routers

Answer: While the system is under development, 100% of development hardware should be supplied by the vendor. Implementation and production hardware will be provided by the District.

76. Question: Page 190, Section C.43.1.2 - Desktops – Will the contractor be required to supply PCs?

Answer: Yes.

If so how many?

Answer: For all of their staff.

77. Question: Page 190, Section C.43.1.2 - Desktop Antivirus – who will be responsible for the Antivirus annual licensing?

Answer: The vendor.

a. What is the total number of Desktops requiring Antivirus subscriptions?

Answer: However many the vendor provides.

78. Question: Page 190, Section C.43.1.2 - Desktop Operating System – Will Windows 7 be an acceptable replacement OS over Windows XP?

Answer: Yes, the District will eventually upgrade from XP to Win7.

79. Question: Page 190, Section C.43.1.2 - Forms Generator – will the contractor be required to supply forms generator?

Answer: If it is part of their solution, yes.

a. If so, how many?

Answer: It will be based on the solution.

80. Question: Page 190, Section C.43.1.2 - Will all Desktop PCs and Servers be added to the existing OCTO Active Directory?

Answer: Any PC operating within the DC Gov network is already covered by the existing Active Directory.

a. Will the contractor be responsible for the Microsoft Active Directory Device CAL?

Answer: Not Applicable.

81. Question: Page 190, Section C.43.1.2 - Does the proposed application system require Role-based Access Control (RBAC) tied to Active Directory Groups?

Answer: Any public facing application that has its own authentication does not require an Active Directory CAL.

82. Question: Page 190, Section C.43.1.2 - Web Server – will the Contractor be required to use IIS for the Web Server?

Answer: Please refer to the hardware/software standards section of the RFP.

83. Question: Page 190, Section C.43.1.2 - Web Server – can the Contractor use Apache for the Web Server?

Answer: Please refer to the hardware/software standards section of the RFP.

84. Question: Page 190, Section C.43.1.2 - Internet Content Filtering – Will the Contractor be responsible deploying and managing the Content Filtering?

Answer: No, content filtering is provided by District Government.

85. Question: Page 190, Section C.43.1.2 - Internet – Will the Contractor be responsible for monthly recurring charges for the Internet Service?

- If so, what are the current monthly charges?
- What is the current Internet connection Size in MBs?
- Is there a secondary Internet connection and if so what is the size and MRC?

Answer: Yes, this is included in the reimbursable cost items section of the RFP. For any access within the District Government's network the vendor is not responsible. However during development they will be responsible for any Internet access needed.

86. Question: Page 190, Section C.43.1.2 – Database

a. Will the Contractor be able to use the existing OCTO RDBMS?

Answer: The implementation and production system will be using OCTO RDBMS.

- b. If the current OCTO RDBMS system is not designed to be fast enough to meet the contract requirement, who is responsible for upgrading the server nodes in the current cluster?

Answer: Any costs for additional capacity needed for the OCTO RDBMS is the responsibility of District Government. It is the responsibility of the vendor to ensure that minimum requirements for the RDBMS are communicated to the District.

- c. Who pays for the Software Licenses?

Answer: The vendor must provide all licensed software, architecture, and ancillary costs that may be assumed by the District Government in their proposal either via transfer or newly purchased by District Government in order to fully operate the system in production.

- d. Who pays for the labor to expand the cluster?

Answer: Any costs for additional capacity needed for the implementation and production systems are the responsibility of District Government. It is the responsibility of the vendor to ensure that minimum requirements for the system are communicated to the District.

- e. Who is responsible for backup and recovery?

Answer: District Government for Implementation and Production systems. It is the responsibility of the vendor to ensure that minimum requirements for the system are communicated to the District.

- f. Will other databases be running on the shared system?

Answer: Yes, the same system platform is shared. The OCTO RDBMS runs in a cluster environment. However, the vendor should provide the capacity needed in their proposal to ensure there are enough resources.

- g. Who is responsible for tuning the RDBMS?

Answer: The Application DBA's will be tuning the RDBMS. The District Government expects the vendor to transition the responsibility to the District Government after implementation.

87. Question: Page 190, Section C.43.1.2 - Who is responsible for annual software maintenance?

Answer: The vendor must provide all licensed software, architecture, and ancillary costs that may be assumed by the District Government in their proposal either via transfer or newly purchased by District Government in order to fully operate the system in production.

88. Question: Page 190, Section C.43.1.2 - Who is responsible for patch management of the system?

Answer: While the system is under development, the vendor is responsible for patch management. Patch management will be provided by the District in Implementation and Production. Patches management schedule should follow District Governments processes and guidelines.

89. Question: Page 190, Section C.43.1.2 - Who is responsible for log management?

Answer: While the system is under development, the vendor is responsible for log management. Log management will be provided by the District in Implementation and Production.

90. Question: Page 190, Section C.43.1.2 - Who is responsible for the network?

Answer: While the system is under development, the vendor is responsible for network management. Network management will be provided by the District in Implementation and Production.

91. Question: Page 190, Section C.43.1.2 - Will the contractor be responsible for supply mobile phones?

- If so, how many?
- If so, how many minutes per month?

Answer: No.

92. Question: Page 197, Section C.43.2.1 - Network - Can the server network backbone be built using 1000baseT Ethernet?

Answer: During the production implementation, DC Gov is responsible for all servers and network infrastructure and any associated build-out. It is the responsibility of the vendor to ensure that minimum requirements for the system are communicated to the District.

93. Question: Page 197, Section C.43.2.1 - Network - Can the desktop network backbone be built using 1000baseT Ethernet?

Answer: No, current agency networks do not all support this level of connectivity.

a. If so, is the contractor responsible for the cost to upgrade?

Answer: Upgrading the District Government desktop network is not in the scope of this project.

94. Question: On page 197, Section C.43.4.1 - Please describe the employee PIN system and provide the API.

Answer: This will be provided to the selected vendor.

95. Question: Page 197, Section C.43.4.2 – Information Security - Is there any sensitive information stored in the database which is required to be encrypted?

Answer: Yes, personal Identifying Information should be encrypted.

a. If so, please provide the Information Security Policy.

Answer: Please refer to the following: DC Privacy Act, Driver Privacy Protection Act and Financial Privacy Policy (Sarbanes Oxley), NIST special publication 800-53 rev.3.