

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. Contract Number	Page of Pages 1   3	
2. Amendment/Modification Number A0004		3. Effective Date 9/9/2008		4. Requisition/Purchase Request No.	
5. Solicitation Caption Inmate Telephone System		6. Issued By: Office of Contracting and Procurement Information Technology Unit 441 4th Street, NW, Suite 930S Washington, DC 20001			
6. Issued By: Code		7. Administered By (If other than line 6)			
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			(X)	9A. Amendment of Solicitation No. DCTO-2008-R-0217	
				9B. Dated (See Item 11) 6/25/2008	
				10A. Modification of Contract/Order No.	
				10B. Dated (See Item 13)	
Code	Facility				
<b>11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS</b>					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>3</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. <b>FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.</b> If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
<b>13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14</b>					
A. This change order is issued pursuant to: (Specify Authority)					
The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority)					
<b>E. IMPORTANT:</b> Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
<p>Amendment 0004 responds to the attached questions and answers:</p> <p>This solicitation is now closed for questions.</p> <p>The RFP proposal due date and time has been extended to 9/26/08 at 2:00 PM EDT.</p> <p>All terms and conditions remain the same.</p>					
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Kenneth E. Morrow		
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia	
				16C. Date Signed 9/9/2008	
(Signature of person authorized to sign)			(Signature of Contracting Officer)		

Questions for the DC Jail Inmate telephone RFP DCTO-2008-R-0217

1. Would the District of Columbia consider a term on this contract of three years with two – one year renewals? **A. No, DC will award a 12 month contract with 4 option periods.**
2. Do you want all Video Visits recorded or just selected ones? **A. Recorded video visitation.**
3. How long do you want to store the Video recordings? **A. A minimum of 14 Days.**
4. During the tour it was indicated that the Visitors entrance would be converted for a Video Visitation Center and that the Visitation Room on the first floor would be used as well. Is this correct? Will the necessary electrical connections be provided? **A. The proposal addressed all locations that vendor should provide service. Electrical connections would have to be provided.**
5. It was indicated that three inmate Video units would be required on each pod. Such that you required 54 inmate units and 54 visitor units. Is that correct? **A. 54 Units minimally are required for both inmates and visitors.**
6. It was also indicated that the Video did not have to be part of the phone system is that correct? **A. Correct**
7. It was indicated that this is a 0% commission bid and that the District is looking for the lowest calling rate. Is this correct? **A. That is correct.**
8. During the walk thru meeting it was indicated that it is not necessary for the phone system to do commissary ordering through the JMS but we needed to show that we currently have the capability to do this function at another location. Is this correct. **A. That is correct**
9. During the walk thru meeting it was indicated the Inmate Phone system does not have to interface with the medical sick call. It is just necessary to provide a way for the inmate to record his/her problem on a recording and could be as simple as an answering machine. Is this correct? **A. Correct**
10. During the walk thru meeting it was indicated that the PIN does not come from the JACCs this would be a number that the phone system generated but that at some point, and this could be done by Vendor technician, the DC number had to be associated with that inmate. Is this correct? **A. Correct**

11. During the walk thru meeting it was indicated that the Jail is building a surveillance center. Do you need an inmate phone work station and a monitor for the Video Visitation located in the center? **A. Yes.**
12. During the walk thru meeting it was indicated that if the phone system did not provide all the call detail information in the format necessary for review by the DOC personnel as long as we provide it in a format that could be imported into Crystal Reports this would be sufficient. Is this correct? **A. Yes.**
13. During the walk thru meeting it was indicated that the Word Spotting software should operate in Batch mode and not real time. Is this correct? **A. Vendors should offer their best solutions. DOC has not indicated a preference.**
14. During the walk thru meeting it was indicated that only two languages, English and Spanish, needed to be programmed into the system but the other languages specified in the RFP needed to be available if necessary. **A. Yes.**
15. During the walk thru it was indicated that an alternative for of adding the Inmate PIN, DCDC number and PAN list would be acceptable. This information did not necessarily have to come from the JACCS. Is that correct? **A. Yes.**
16. The requirement in c.3.1.2 of call information to be stored in an Oracle Database. Is it acceptable for this information to be in a database that will export the information to an Oracle data base? **A. Yes**
17. In Section 3.1.13.5, it was explained at the walk through that very little if any actual international calling is done. That most of these calls are place to a local number within the District. As such is an alternate method of providing for international calls acceptable? Such as an international Card to be sold through the commissary and the debited from the inmates telephone account? **A. Payment options available for all calls should be available to international calls.**
18. It was indicated during the walk thru that using 3 calling types was acceptable, Collect, Debit and Pre-paid collect. Is that correct? **A. Correct**