GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of Contracting and Procurement

PAST PERFORMANCE QUESTIONNAIRE

INSTRUCTIONS

This form is provided to document the past performance of (name of company). The following standards shall be used in arriving at the rating. Upon completion of this form, please submit it as an e-mailed attachment to _____ at e-mail address _____ the subject line of the e-mail as "[Evaluated Vendor's Name] – Past Performance Evaluation – (Solicitation Number-Solicitation Name). Thank you for assisting the Government of the District of Columbia in evaluating this Offeror's past performance.

Numeric Rating	**Adjective**	**Description**
0	Unacceptable	Contractor's performance failed to meet minimum requirements/contract expectations; *e.g.*, no demonstrated capacity, major deficiencies which were not correctable
1	Poor	Contractor's performance marginally met minimum requirements/contract expectations; had major deficiencies which were correctable.
2	Minimally Acceptable	Contractor's performance marginally met minimum requirements/contract expectations; had minor deficiencies which were correctable.
3	Acceptable	Contractor's performance met requirements/contract expectations; no deficiencies.
4	Good	Contractor's performance met all requirements/contract expectations and exceeded some requirements/contract expectations; no deficiencies.
5	Excellent	Contractor's performance exceeded most, if not all requirements/contract expectations; no deficiencies.

If the element is not applicable, indicate with "N/A." If no data has been obtained or additional comments are provided, please note in this column.

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PAST PERFORMANCE RATING FORM						
NAME OF COMPANY EVALUATED:						
ADDRESS OF COMPANY EVALUATED:						
TYPE OF SERVICES PERFORMED:						
NAME OF EVALUATOR	**EVALUATOR'S COMPANY/AGENCY**			**DATE EVALUATION PROVIDED**		
Performance Element	**Excellent**	**Good**	**Acceptable**	**Minimally Acceptable**	**Poor**	**Unacceptable**
1. QUALITY OF TECHNICAL APPROACH (For example: Were the services comprehensive, complete, and feasible? (Met the needs, performed successfully, and accommodated changing requirements.)						
2. EFFECTIVE AND EFFICIENT USE OF RESOURCES (For example: Was the contractor able to obtain in a timely manner the amount and type of personnel resources required to support the project, effectively train personnel to perform the work required for the project, and maintain the required workforce throughout the term of the contract?)						
3. EFFECTIVE AND EFFICIENT USE OF SUBCONTRACTORS (For example: Was the experience of the subcontractors directly applicable to the project, did the contractor successfully met subcontracting goals and objectives as related to small, woman-owned and small disadvantaged businesses, and did the contractor successfully utilize and manage all subcontractor resources?)						
4. QUALITY OF PERFORMANCE/CUSTOMER SATISFACTION (For example: Was the contractor committed to customer satisfaction?)						

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PAST PERFORMANCE RATING FORM, continued						
Performance Element	**Excellent**	**Good**	**Acceptable**	**Minimally Acceptable**	**Poor**	**Unacceptable**
5. BUSINESS BEHAVIOR (For example: Was the contractor reasonable and cooperative at the corporate and program levels in response to changes in technical direction, correcting errors, poor performance, criticism/rejection of contract deliverables and other quality issues?)						
6. COMMUNICATION (For example: Did the contractor work and communicate well with contracting officers, contracting officer's technical representatives, end users, other contractors, subcontractors, and in-house staff?)						
7. COST CONTROL (For example: Was the contractor successful in planning and proposing realistic costs, monitoring performance, operating at or below budget, and implementing corrections/changes in a cost effective manner?)						
8. TIMELINESS OF PERFORMANCE (For example: Was the contractor successful in planning and proposing realistic schedules, monitoring performance, completing work on time, and implementing corrections/changes in a timely manner?)						
9. UNDERSTANDING OF REQUIREMENTS (For example: Did the contractor show an understanding of the scope of the requirements and an appreciation of the complexity of the requirements? And did the contractor effectively identify flaws, inconsistencies and other inaccuracies in your technical direction?)						
OVERALL EVALUATION SCORE (Note: This must be consistent with the individual scores)						

Comments

Please provide any comments regarding your performance element ratings in the appropriate spaces below. Please add additional pages as necessary.