

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
Child and Family Services Agency



CONTRACTS AND PROCUREMENT ADMINISTRATION

QUESTIONS AND ANSWERS  
ON-SITE AND VIDEO REMOTE INTERPRETING SERVICES  
DCRL-2013-A-0064

1. Has the DC Child and Family Services agency released this Blanket Purchase Agreement in order to replace BPA DCRL-2012-A-0010?  
**No, The Child and Family Services Agency is not replacing the Blanket Purchase Agreement – DCRL-2012-A-0010.**
2. If this BPA is intended to replace BPA DCRL-2012-A-0010, can CFSA provide bidders with a reason or reasons as to why it is being replaced?  
**The BPA No.: DCRL-2012-A-0010 for Interpreting Services is not being replaced with DCRL-2013-A-0064 – On-Site and Video Remote Interpreting Services, they are two different procurements.**
3. Is there an incumbent vendor for these services?  
**CFSA does not have a current vendor for these services; however CFSA has a vendor for interpreting services.**
4. If yes, who is the vendor(s) and what rates do they provide for the services?  
**There is no vendor for these services. CFSA can't determine the rates for these services until an award is made.**
5. What is the projected volume of the contract?  
**CFSA can't project the volume for these services because these services are new to the agency.**
6. What has been the biggest challenge for fulfilling services under this contract, or if this is a new contract, are there any challenges that you anticipate?  
**CFSA does not anticipate any challenges fulfilling these services; however, for the on-site interpreting services portion of the BPA, CFSA would like for the vendor to be able to provide an interpreter upon short term notice.**
7. Is there any historical data for any of these services?

**There is no historical data at this time for these services. These are new services for CFSA.**

8. How can we obtain a BPA?

**This is the link for the BPA.**

[http://app.ocp.dc.gov/RUI/information/scf/solicitation\\_detail.asp?solicitation=DCRL-2013-A-0064](http://app.ocp.dc.gov/RUI/information/scf/solicitation_detail.asp?solicitation=DCRL-2013-A-0064)

9. Does a provider need to bid on both services (On-Site/Video Remote Interpreting Services) to qualify for proposal review?

**We are ideally looking for a provider who can provide both services, but this is not a requirement.**

10. What are the most common languages called upon for interpretation, translation and assessment?

**English and Spanish.**

11. Please provide the anticipated volume or historical data for Video Remote Interpretation?

**We do not have figures on anticipated volume or historical data as the Agency has not used video remote interpretation before.**

12. Please provide the anticipated volume or historical data for On-Site Interpretation?

**So far in 2013, we have had 9 requests for interpreters; in 2012 we had 14 requests for interpreters, in 2011, we had 23 requests for interpreters and in 2010, we had 23 requests.**

13. Please provide the current incumbent name(s).

**CFSA does not have a current incumbent for these services.**

14. Please provide the current incumbent rates.

**CFSA does not have current incumbent rates for these services.**