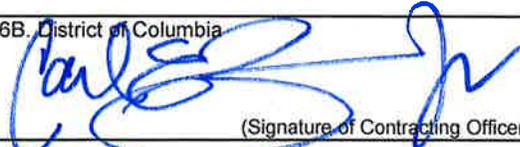


<b>AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT</b>			1. Contract Number DCKA-2015-R-0073	Page of Pages 1   11
2. Amendment/Modification Number  Amd 5	3. Effective Date  See 16C	4. Requisition/Purchase Request No.	5. Solicitation Caption  CCTV	
6. Issued by: District Department of Transportation OCP 55 M Street, SE Suite 700 Washington, DC 20003		Code	7. Administered by (If other than line 6) District Department of Transportation TOA 55 M Street, SE 4 <sup>th</sup> floor Washington, DC	
8. Name and Address of Contractor (No. street, city, county, state and zip code)		Code	Facility	X 9A. Amendment of Solicitation No. DCKA-2015-R-0073
				9B. Dated (See Item 11) 9/16/2015
				10A. Modification of Contractor/Order No.
				10B. Dated (See Item 13)
<b>11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS</b>				
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12. Accounting and Appropriation Data (If Required):				
<b>13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14</b>				
A. This change order is issued pursuant to (Specify Authority): The changes set forth in Item 14 are made in the contract/order no. in item 10A.				
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.				
C. This supplemental agreement is entered into pursuant to authority of:				
D. Other (Specify type of modification and authority)				
<b>E. IMPORTANT:</b> Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return ___ copies to the issuing office.				
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)				
<b>Solicitation No.: DCKA-2015-R-0073:</b>				
<b>1) Attached are the responses to the questions scheduled to be posted October 21, 2015 by 5:00 PM. (attachment #1)</b> <b>2) Attached are CCTV camera specifications (attachment #2)</b> <b>3) Attached are Bid Bond forms to be submitted with proposal (attachment #3)</b> <b>4) Attached are the Lead Contractor Work History and Past Performance Evaluation Form (attachment #4)</b>				
<b>(Page count excludes place holder sheets)</b>				
Except as provided herein, all terms and conditions of the document referenced in item (9A or 10A) remain unchanged and in full force and effect.				
15A. Name and Title of Signer (Type or print)		16A. Carl E. Brown Contracting Officer		
15B. Name of Contractor  (Signature)	15C. Date Signed	16B. District of Columbia  (Signature of Contracting Officer)	16C. Date Signed 10/21/15	

# ATTACHMENT # 1

## S.No

## Questions

## Answers

1	At 3 out of the 36 locations have existing CCTV cameras present. Are we to replace the existing CCTV cameras? If not, will DDOT provide new locations to implement CCTV and or Vehicle Detection Equipment?	Yes. DDOT will provide new location which are similar in geometry to proposed locations
2	Can the CCTV and Vehicle Detection equipment connect through cellular communication?	Yes. CCTV and detection system will connect through cellular communication
3	There are several locations (Index 5, 4, 21, 19, and 29) that have discrepancies between the location description and the GPS coordinates. Will DDOT provide the correct location the CCTV and Vehicle detection is to be installed?	The locations provided are not reference only and not exact. CCTV will be installed in the vicinity of the intersection. Please note that these locations are not final. Even though the location might change, the nature of installation, equipment required and intersection geometry will be maintained similar.
4	Will it be up to the Contractor to determine which intersections will have vehicle detection implemented?	DDOT will determine the locations of microwave detector with feedback from the designer
5	Does DDOT have locations where they will prefer to have Vehicle Detection present?	DDOT will determine the locations of microwave detector with feedback from the designer
6	Index 5, North Capitol Street and Irving is not a signalized intersection. Is it DDOT's intent to install the CCTV camera on the N Capitol Street overpass or on the Irving Street underpass?	The intent is to cover the overpass and ramps.
7	The contract documents state to follow the DDOT Standard Specifications for Highway and Structures (Gold Book), does this mean that there will be DBE participation required?	Yes
8	If so, what is the DBE goal for this contract?	5%
9	The contract documents do not include a Bid Bond Form. Will DDOT provide this form in an Amendment?	Attachment # 2
10	Please clarify a typical acceptable power source for each location?	Typical power source would be either from signal controller or light pole
11	Please clarify the method of communication between each location and the ATIMS	Cellular communication
12	Can DDOT provide the City's network diagram, which illustrates how each device communicates back to the ATIMS?	The communication will be provided by cellular communication so there is no requirement for network diagram
13	Is a topo survey required or is DDOT going to provide it with the CADD files?	DDOT can provide both CADD files for available intersections/locations. For rest of locations, no topo survey is required. CADD file showing roadway, curb lines with Aerial Images is acceptable. DDOT to provide aerial images
14	Who are the acceptable Manufacturers for the CCTV equipment?	Refer to specifications added. All products should satisfy the attached specifications. Final decision on the product will be made during design process
15	What type of Vehicle Detection is the District looking for (Microwave or Video)?	District is open to all non-invasive detection technologies. Technology selection will be made during design process based on location, maintenance cost, ease of integration etc upon DDOT approval.
16	Will the Vehicle Detection System perform multiple functions such as Speed, Vehicle Counts, Classifications, etc? If so, can DDOT specify all the functions that the Vehicle Detection System is to perform?	Yes, detection system should be capable of counts, speeds and classification (mm 3). Please refer to gold book section 613 for detailed functional requirements.
17		
18	On page 8, section C.4.2 Construct Camera Poles it states, "The contractor should construct the camera mounting poles at all locations according to the plan sheets." Can the contractor utilize existing light poles if applicable?	Yes upon DDOT approval, existing light poles can be used
19	If the CCTV and or Vehicle Detection Stations cannot be mounted onto existing light poles, can the contractor use DDOT standard light pole foundations and light pole designs as a method of installation?	Yes upon DDOT approval
20	DDOT states there are 18 locations out of the 36 locations that will have new Vehicle Detection Stations, will these locations contain multiple Vehicle Detectors? For example, will each location contain a Vehicle Detector for all directions (Northbound, Southbound, Westbound, Eastbound)?	A single vehicle detector will be placed to capture the traffic on mainline of roadway for example it will be either north & south bound or east-west bound
21	On page 9, section C.4.7, it states the contractor is to conduct training. Is there a preferred method of training? Can the training be Web based along with providing manuals?	DDOT prefers in class training for technicians
22	Will DDOT provide testing requirements (e.g. Factory test, Field test, Final Tests)? Or, will the testing requirements be the responsibility of the Contractor to assure that the system has been fully integrated and functioning properly?	Contractor/designer to submit testing requirements for DDOT approval after NTP. Upon approval, they will be used by contractor to ensure full integration
23	Is DDOT going to require the submission of all testing documentations when complete?	Yes. DDOT requires all testing documentation upon completion of project
24	Please confirm the number of original and copies required for each volume. Amendment 01 modifies the solicitation cover sheet to state 1 original and 2 copies; however, this still conflicts with Section L.2.2, which states "offerors shall submit one (1) original and eight (3) copies of the proposals."	There should be one (1) original and two (2) copies of the proposal, this overrides L.2.2
25	L.4.5.1 states "The data subject to this restriction are contained in sheets (insert page numbers or other identification of sheets)." Please clarify this statement.	The vendor owns its intellectual property, however, if it is necessary to highlight proprietary information that is from another source and the vendor wishes to segregate this information for purposes of clarification it should be delineated by page number and titled as such (see L.4.1.4 and L.4.2)
26	Please provide the Lead Contractor Work History form referenced in section L.13.2.	Attachment # 3
27	Please provide Attachment J.11, Past Performance Form, referenced in section L.13.2.	Attachment # 4

28	What is the objective of the CCTV coverage? What does DDOT regard as the minimum visibility requirements for the system? Is it the intersection itself? Traffic flow beyond the intersection in all directions?	CCTV coverage requires a minimum visibility of entire intersection if CCTV is being installed at intersection. During the design process, designer and DDOT will work together to ensure coverage requirements are fulfilled
29	Many locations have obstructions that may need to be mitigated, e.g. the trees in the median at PA & 11 <sup>th</sup> SE, or the overpass structures at RC Pkwy & P St or N. Cap & Irving. Depending on DDOT's desired visibility, this may necessitate multiple cameras. Is this acceptable?	Yes. It is acceptable
30	Location #2 – North Capitol & Michigan: GPS coordinates are on Franklin St. Please clarify the desired location.	GPS coordinates are approximate. Please refer to intersection name for final location
31	Location #4 – North Capitol by Michigan Ave: GPS coordinates are at Michigan & Perry St NE. Please clarify the desired location.	The desired location is North Capitol and Michigan Ave
32	Location #5 – North Capitol & Irving St: This site is a full cloverleaf interchange. What is the desired location for the CCTV? Should it be the intersection west of the North Capitol overpass?	The desired location of CCTV at the overpass will be determined during the design process The desired location is on roadway along the bridge to view both the bridge and suitland parkway
33	Location #8 – MLK Bridge: GPS coordinates are for MLK overpass at Suitland Parkway. Please confirm this is the desired location.	The location shown is correct. It is to be located at the gore area of East Capitol, C St NE and Independence Ave Se
34	Location #14 – East Capitol St and Behind Rfk: GPS coordinates place this west of the East Capitol St bridge over the Anacostia. Please confirm this is the desired location.	Exact location will be identified during the design process. The intent is to cover bridge, ramps and East Capitol St if possible
35	Location #15 – East Capitol St and Minnesota Ave N: This is an overpass location. What is the desired location for the CCTV? Should it be the intersection north of the Minnesota Ave overpass at Ames St?	The desired location is Benning Rd and Southern Ave SE
36	Location #19 – Benning Rd and Southern Ave SE: GPS coordinates are for Bowen & Southern. Please clarify the desired location.	The desired location is M St and 4th St SW
37	Location #21 – M St and 4 <sup>th</sup> St SW: GPS coordinates are for 4 <sup>th</sup> & G SW. Please clarify the desired location.	Exact location will be identified during the design process. The intent is to cover bridge, ramps and RC Pkwy if possible
38	Location #25 – RC Pkwy and P St NW: This location is an overpass. Please clarify the desired location. Should it be the intersection of the RC Pkwy ramp, P St, and 23 <sup>rd</sup> St NW?	Exact location will be identified during the design process. Desired visibility is to cover maximum area possible
39	Location #26 – Near Columbus Circle: This location has numerous intersections in a small area. Please clarify the desired visibility at this location.	The desired location is 8th and Mass Ave / Constitution Ave NE
40	Location #29 – 8 <sup>th</sup> and Mass Ave / Constitution Ave NE: GPS coordinates are for 11 <sup>th</sup> & Constitution NE. Please clarify the desired location.	

# ATTACHMENT # 2

## **IP Camera Specifications**

- 1.1 CCTV Camera shall be IP based camera and allow video compression in Mpeg4/H.264 format .
- 1.2 CCTV Camera shall provide compatible control protocol with CCTV system.
- 1.3 CCTV Camera shall have preset positions.
- 1.4 CCTV Camera shall have minimum of 10 privacy mask zones.
- 1.5 CCTV Camera shall have Auto Iris function.
- 1.6 CCTV Camera shall have Auto Focus function.
- 1.7 CCTV Camera shall have pan, tilt and zoom in-out functionality.
- 1.8 CCTV Camera shall have in NTSC format.
- 1.9 CCTV Camera shall allow up to 30 frames per second (fps).
- 1.10 CCTV Camera shall have controllable frame rate.
- 1.11 CCTV Camera shall have controllable bandwidth.
- 1.12 CCTV Camera shall have text overlay.
- 1.13 CCTV Camera shall have User Authentication and password protection.
- 1.14 CCTV Camera shall support the following protocols: IPv4/v6, HTTP.
- 1.15 CCTV Camera shall have automatic day/night viewing mode.
- 1.16 CCTV Camera shall allow access/control from the local site.
- 1.17 CCTV Camera shall allow access/control from a central location.
- 1.18 CCTV Camera shall have standard TCP/IP network capabilities.
- 1.19 CCTV camera shall be NTCIP and ONVIF compatible
- 1.20 CCTV shall be capable of producing full HD 1080p resolution
- 1.21 DDOT prefers to have an option for direct fiber connection to the camera

# ATTACHMENT # 3

Office of Administrative Services Department of Public Works	BID BOND (CONSTRUCTION)		Date Bond Executed (Must Not be later Than Bid Opening Date)		
Bid Bond Period Ninety (90) Calendar Days After Bid Opening	TYPE OF ORGANIZATION ("X")				
PRINCIPAL Name(s) and Address(es)	<input type="checkbox"/> INDIVIDUAL		<input type="checkbox"/> PARTNERSHIP		
	<input type="checkbox"/> JOINT VENTURE		<input type="checkbox"/> CORPORATION		
	STATE OF INCORPORATION				
SURETY (IES) Name(s) and Address(es)	1. PENAL SUM OF BID				
	AMOUNT NOT TO EXCEED				
	MILLION(S)	THOUSAND(S)	HUNDRED(S)	CENT(S)	5%
	OF BID				
	2. BID IDENTIFICATION				
	BID OPENING DATE		INVITATION NO DCKA-2015-R-0073		

KNOW ALL MEN BY THE PRESENTS. That we, the Principal and Surety(ies) hereto, are firmly bound to the District of Columbia Government, a municipal corporation, hereinafter called the District, in above penal sum for the payment of which we bind ourselves, our heirs, executors and successors, jointly and severally Provided, That, where the Sureties are corporations acting as co-sureties, we, the Sureties, bind ourselves in such sum "jointly and severally" only for the purpose of allowing a joint action or actions against any or all of us, and for all other purposes each Surety binds itself, jointly and severally with the Principal, for the payment of such sum only as is set forth opposite the name of such Surety, but if no limit of liability is indicated, the limit of liability shall be the full amount of the penal sum.

THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Principal has submitted the bid identified above.

NOW, THEREFORE, if the Principal shall not withdraw said bid within the period specified therein after the opening of the same, or, if no period be specified, within ninety (90) calendar days after said opening, and shall within the period specified therefore, or, if no period be specified, within ten (10) days after being called upon to do so, furnish Performance & Payment bonds with good and sufficient surety, as may be required, for the faithful performance and proper fulfillment of the Contract, and for the protection of all persons supplying labor specified, or the failure to furnish such bond within the time specified, if the Principal shall pay the District the difference between the amount specified in said bid and the amount for which the District may procure the required work and/or supplies, if the latter amount be in excess of the former, then the above obligations shall be void and of no effect, otherwise to remain in full force and virtue.

Each Surety executing this bond hereby agrees that its obligation shall not be impaired by extension(s) of time for acceptance of the bid that the Principal may grant to the District, notice of which extension(s) to the Surety(ies) being hereby waived; provided that such waiver of notice shall apply only with respect to extensions aggregating not more than ninety calendar days in addition to the period originally allowed for acceptance of the bid.

IN WITNESS WHEREOF, the Principal and Surety(ies) have executed this bid bond and have affixed their seals on the date set forth above.

PRINCIPAL

3. Signature	1. Attest	Corporate Seal
Seal		
Name & Title (Typed)	Name & Title (Typed)	
2. Signature	2. Attest	Corporate Seal
Seal		
Name & Title (Typed)	Name & Title (Typed)	

**PRINCIPAL (Continued)**

**CERTIFICATE AS TO CORPORATION**

I, \_\_\_\_\_ certify that I am \_\_\_\_\_  
 Secretary of the Corporation named as Principal herein, that \_\_\_\_\_  
 who signed this bond on behalf of the Principal was then \_\_\_\_\_

Of said corporation; that I know this signature, and his signature thereto is genuine; that said bond was duly signed and sealed for and on behalf of said corporation by authority of its governing body, and is within the scope of its corporate powers.

\_\_\_\_\_  
 Secretary of Corporation

**SURETY(IES)**

1. Name & Address (typed)		State of Inc.	Liability Limit	Corporate Seal
Signature of Attorney-In-Fact	Attest (Signature)			
Name & Address (typed)	Name & Address (Typed)			
2. Name & Address (typed)		State of Inc.	Liability Limit	Corporate Seal
Signature of Attorney-In-Fact	Attest (Signature)			
Name & Address (typed)	Name & Address (typed)			

**4. INSTRUCTIONS**

1. This form shall be used whenever a bid guaranty is required in connection with construction, alteration and repair work.
2. Corporation's name should appear exactly as it does on Corporate Seal and inserted in the space designated "Principal" on the face of this form. If practicable, bond should be signed by President or Vice President; if signed by other official, evident of authority must be furnished. Such evidence should be in the form of an Extract of Minutes of a Meeting of the Board of Directors, or Extract of Bylaws, certified by the Corporate Secretary, or Assistant Secretary and Corporate Seal affixed thereto. CERTIFICATE AS TO CORPORATION must be executed by Corporate Secretary, or Assistant Secretary.
3. Corporations executing the bond as sureties must be among those appearing on the US Treasury Department's list of approved sureties and must be acting within the limitations set forth therein, and shall also be listed with the "Insurance Administration, Department of Consumer and Regulatory Affairs", to do business in the District of Columbia. The surety shall attach hereto an adequate Power-of-Attorney for each representative signing the bond.
4. Corporations executing the bond shall affix their Corporate Seals. Individuals shall sign full first name, middle initial and last name opposite the work "seal", two witnesses must be supplied, and their addresses, under the word "attest". If executed in Maine or New Hampshire, an adhesive shall be affixed.
5. Names of partners must be set out in body or bond form, with the recital that they are partners composing a firm, naming it, and all members of the firm shall execute the bond as individuals. Each signature must be witnessed by two persons and addresses supplied.

BID FORM  
(CONSTRUCTION CONTRACT)

Read Instructions to Bidders (See Standard Contract Provisions as amended)	Invitation No.: <b>DCKA-2015-R-0073</b> Issue Date:
---	--

TO: CONTRACTING OFFICER, GOVERNMENT OF THE DISTRICT OF COLUMBIA

In compliance with above Invitation, the undersigned proposes to furnish all plant, labor and materials and perform required work per provisions as set forth in the Standard Contract Provisions, as amended, specifications, addenda, drawings, and at the prices named in the Schedule of Prices for:

PROJECT TITLE:       **CCTV**

The undersigned agrees that if he is awarded the Contract within 90 calendar days after bid opening date and he is notified thereof, he will within 10 days after the prescribed forms are forwarded for execution, or within any authorized extension of time, execute and deliver a Contract on Form No. DC 2640-6 and furnish performance and payment bonds on Form No. DC 2640-7 and Form No. DC 2640-8 with good and sufficient survey; and that if he falls or refuses, required bid guaranty shall be applied as specified in Instructions to Bidders.

Undersigned acknowledges receipt of the following addenda. Failure to acknowledge receipt of all addenda may result in rejection of bid.
--

Addendum No.	1	2	3	4	5	6	7
Received							

Enclosed is bid guaranty consisting of 5% of the total bid  Bid Bond  Certified Check  Other  
Name of bidder must be shown in full if an individual; and if a partnership, full names of all partners must be shown. If bidder is a corporation, impress corporate seal and furnish name of State where incorporated. If joint venture, all parties must sign.

Bidder represents that he operates as an  individual,  joint venture,  corporation  
Incorporated in State of \_\_\_\_\_ Telephone No. \_\_\_\_\_

Name of Bidder (Type or print)	Corporate Seal
DUNS or RUBS NO	
Business Address (Type or print)	
By (Signature in ink)	Attest
Title of Person Signing	Title of Person Attesting

Envelopes containing bid, guaranty, etc., must be sealed, marked and addressed as follows:

Mark envelope in upper left corner as follows: Invitation No.: <b>DCKA-2015-R-0073</b> To be opened (date): At 2:00 P.M. Envelopes available from Office of Contracting and Procurement	Address as follows: Office of Contracting and Procurement Bid Room Bid Room 55 M St., SE, 4 <sup>th</sup> floor Washington, DC 20036
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# ATTACHMENT # 4



**ATTACHMENT D**

**PAST PERFORMANCE EVALUATION FORM**

(Check appropriate box)

Performance Elements	<b>RATING</b> (See Rating Guidelines on Page 2)					
	<b>5 –</b> Excellent	<b>4 –</b> Good	<b>3 –</b> Acceptable	<b>2 –</b> Minimally Acceptable	<b>1 –</b> Poor	<b>0 –</b> Unacceptable
Quality of Services/Work						
Timeliness of Performance						
Cost Control						
Business Relations						
Customer Satisfaction						

1. Name of Contractor being Evaluated: \_\_\_\_\_

2. Name & Title of Evaluator: \_\_\_\_\_

3. Signature of Evaluator: \_\_\_\_\_

4. Name of Evaluator's Organization: \_\_\_\_\_

5. Telephone Number of Evaluator: \_\_\_\_\_

6. Type of service received: \_\_\_\_\_

7. Contract Number, Amount and period of Performance \_\_\_\_\_

8. Remarks on Excellent Performance: Provide data supporting this observation. Continue on separate sheet if needed)

\_\_\_\_\_  
\_\_\_\_\_

9. Remarks on unacceptable performance: Provide data supporting this observation. (Continue on separate sheet if needed)

\_\_\_\_\_  
\_\_\_\_\_

# ATTACHMENT D

## RATING GUIDELINES

Summarize Contractor performance in each of the rating areas. Assign each area a rating of 0 (Unacceptable), 1 (Poor), 2 (Acceptable), 3 (Good), 4(Excellent), or ++ (Plus). Use the following instructions a guidance in making these evaluations.

	<b>Quality Product/Service</b>	<b>Cost Control</b>	<b>Timeless of Performance</b>	<b>Business Relations</b>
	<ul style="list-style-type: none"> <li>-Compliance with contract requirements</li> <li>-Accuracy of reports</li> <li>-Appropriateness of personnel</li> <li>-Technical excellence</li> </ul>	<ul style="list-style-type: none"> <li>-Within budget (over/ under target costs)</li> <li>-Current, accurate, and complete billings</li> <li>-Relationship of negated costs to actual</li> <li>-Cost efficiencies</li> <li>-Change order issue</li> </ul>	<ul style="list-style-type: none"> <li>-Meet Interim milestones</li> <li>-Reliable</li> <li>-Responsive to technical directions</li> <li>-Completed on time, including wrap-up and contract administration</li> <li>-No liquidated damages assessed</li> </ul>	<ul style="list-style-type: none"> <li>-Effective management</li> <li>-Businesslike correspondence</li> <li>-Responsive to contract requirements</li> <li>-Prompt notification of contract problems</li> <li>-Reasonable/cooperative</li> <li>-Flexible</li> <li>-Pro-active</li> <li>-effective contractor recommended solutions</li> <li>-Effective snail/small disadvantaged business Subcontracting program</li> </ul>
<b>0. Unacceptable</b>	Nonconformances are comprises the achievement of contract requirements, despite use of Agency resources	Cost issues are comprising performance of contract requirements.	Delays are comprising the achievement of contract requirements, Despite use of Agency resources.	Response to inquiries, technical/ service/administrative issues is not effective and responsive.
<b>1, Poor</b>	Nonconformances require major Agency resources to ensure achievement of contract requirements.	Cost issues require major Agency resources to ensure achievement of contract requirements.	Delays require major Agency resources to ensure achievement of contract requirements.	response to inquiries, technical/ service/administrative issues is marginally effective and responsive.
<b>2. Minimally Acceptable</b>	Nonconformances require minor Agency resources to ensure achievement of contract requirements.	Costs issues require minor Agency resources to ensure achievement of contract requirements.	Delays require minor Agency resources to ensure achievement of contract requirements.	Responses to inquiries, technical/ service/administrative issues is somewhat effective and responsive.
<b>3. Acceptable</b>	Nonconformances do not impact achievement of contract requirements.	Cost issues do not impact achievement of contract requirements.	Delays do not impact achievement of contract requirements.	Responses to inquires, technical/ service/administrative issues is usually effective and responsive.
<b>4. Good</b>	There are no quality problems.	There are no cost issues.	There are not delays.	Responses to inquiries, technical/ service/administrative issues is effective and responsive,
<b>5. Excellent</b>	The contractor has demonstrated an exceptional performance level in some or all of the above categories.			