

SOLICITATION, OFFER, AND AWARD			1. Caption			Page of Pages					
			Course Development and Training Services			1	56				
2. Contract Number		3. Solicitation Number		4. Type of Solicitation		5. Date Issued		6. Type of Market			
TBD		DCHC-2010-R-0002		<input type="checkbox"/> Sealed Bid (IFB)		6/11/2010		<input checked="" type="checkbox"/> Open			
				<input checked="" type="checkbox"/> Sealed Proposals (RFP)				<input type="checkbox"/> Set Aside			
				<input type="checkbox"/> Sole Source				<input type="checkbox"/> Open with Sub-Contracting Set Aside			
				<input type="checkbox"/> Human Care Agreements							
				<input type="checkbox"/> Emergency							
7. Issued By:				8. Address Offer to:							
OFFICE OF CONTRACTING AND PROCUREMENT GROUP V 441 4TH STREET, NW, SUITE 700S WASHINGTON, D.C. 20001				OFFICE OF CONTRACTING AND PROCUREMENT 441 4TH STREET, NW, SUITE 703 SOUTH, BID ROOM WASHINGTON, D.C. 20001							
NOTE: In sealed bid solicitations "offer" and offeror" means "bid" and "bidder"											
SOLICITATION											
9. Sealed offers in original and <u>3</u> copies for furnishing the supplies or services in the Schedule will be received at the place specified in Item 8, or if hand carried to the bid counter located at <u>441 4th Street, NW, Suite 703S, Bid Room, Washington, DC</u> until <u>2:00 PM</u> local time <u>24-Jun-10</u> (Hour) (Date)											
CAUTION: Late Submissions, Modifications and Withdrawals: See 27 DCMR chapters 15 & 16 as applicable. All offers are subject to all terms & conditions contained in this solicitation.											
10. For Information Contact		A. Name			B. Telephone			C. E-mail Address			
		Christian C. Nwachukwu			(Area Code)	(Number)		(Ext)	christian.nwachukwu@dc.gov		
					202	724		4236			
11. Table of Contents											
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OFFER											
12. In compliance with the above, the undersigned agrees, if this offer is accepted within _____ calendar days from the date for receipt of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified herein.											
13. Discount for Prompt Payment		10 Calendar days %		20 Calendar days %		30 Calendar days %		____ Calendar days %			
14. Acknowledgement of Amendments (The offeror acknowledges receipt of amendments to the SOLICITATION):				Amendment Number		Date		Amendment Number		Date	
15A. Name and Address of Offeror				16. Name and Title of Person Authorized to Sign Offer/Contract							
15B. Telephone		15 C. Check if remittance address is different from above - Refer to Section G		17. Signature				18. Offer Date			
(Area Code)	(Number)	(Ext)	<input type="checkbox"/>								
AWARD (TO BE COMPLETED BY GOVERNMENT)											
19. Accepted as to Items Numbered			20. Amount			21. Accounting and Appropriation					
22. Name of Contracting Officer (Type or Print)				23. Signature of Contracting Officer (District of Columbia)				24. Award Date			
ELONA EVANS-MCNEILL											
 Government of the District of Columbia				Office of Contracting & Procurement							

SECTION B: CONTRACT TYPE, SUPPLIES OR SERVICES AND PRICE/COST

B.1 The District of Columbia Office of Contracting and Procurement, on behalf of the Department of Health (DOH), Health Emergency Preparedness and Response Administration (HEPRA) (the “District”) is seeking a contractor to develop and execute a series of facilitated public health emergency response trainings. These trainings shall be based upon industry best practices and DOH Response Plans. Three (3) core competency trainings and five (5) leadership positional trainings shall be developed to support current DOH Response Plans.

The developed trainings shall be delivered at least once during the period of performance. Developed trainings shall be offered on a regular basis throughout the project period, on a rotating schedule to meet the availability of the trainees that comprise the target audience of DOH Medical Reserve Corps response members.

B.2 The District contemplates award of a firm fixed price contract.

B.3 PRICE SCHEDULE – FIRM FIXED PRICE

B.3.1 BASE YEAR – Course Development/Refinement
(To be completed no later than July 16 following contract award)

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0001 (C.5.1)	Three Competency Trainings	\$ _____
	Five MRC Leadership Trainings	\$ _____
0002 (C.5.2)	MRC Training Development	\$ _____
0003 (C.5.3)	Core Competency Training Development	\$ _____
0004 (C.5.4)	Leadership Training Development	\$ _____
0005 (C.5.5)	Competency Testing	\$ _____
0006 (C.5.6)	Training Evaluation Tool	\$ _____

B.3.1 BASE YEAR – Course Training, Work Plan & Bi-Monthly Meetings

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0007 (C.5.7)	MRC Training Provision	
0007A (C.5.7.1)	Training Notification and Registration	\$ _____
0007B (C.5.7.2)	Training Scope	\$ _____
0007C (C.5.7.3)	Training Data Collection, Analysis & Reports	\$ _____
0007D (C.5.7.4)	Scheduling of Offerings	\$ _____
0007E (C.5.7.5)	Provision of Training – DC MRC 101- Welcome to MRC Part 1	\$ _____
0007F (C.5.7.6)	Provision of Training – DC MRC 102- Welcome to MRC Part 2	
0007G (C.5.7.7)	Provision of Training – DC MRC 103- DOH Response to an Anthrax Release/Medication Center (QDC) Roles and Operation	\$ _____
0007H (C.5.7.8)	Provision of Training – DC MRC 201 – Mass Prophylaxis Operation for Command Staff	\$ _____
0007I (C.5.7.9)	Provision of Training – DC MRC 202 – Medication Center (QDC) Dispensing Operation Lead	\$ _____
0007J (C.5.7.10)	Provision of Training – DC MRC 203 – Medication Center (QDC) Logistics Lead	\$ _____
0007K (C.5.7.11)	Provision of Training – DC MRC 204 – Clinical Duties for Non-Practicing Clinicians	\$ _____
0007L (C.5.7.12)	Provision of Training – DC MRC 301 – RSS Command Roles and Operations	\$ _____
0008 (C.5.8)	Project Evaluation	\$ _____
0009 (C.5.9)	Planning, Progress and Reporting	
0009A (C.5.9.1)	Prepare draft work plan for accomplishing all requirements to bring to the kick-off meeting	\$ _____
0009B (C.5.9.2)	Prepare written monthly progress reports and participate in bi-monthly meetings at DOH/HEPRA	\$ _____
Grand Total for B.3.1		\$ _____

B.3.2 OPTION YEAR ONE - Course Training, Work Plan & Bi-Monthly Meetings

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0007 (C.5.7)	MRC Training Provision	
0007A (C.5.7.1)	Training Notification and Registration	\$ _____
0007B (C.5.7.2)	Training Scope	\$ _____
0007C (C.5.7.3)	Training Data Collection, Analysis & Reports	\$ _____
0007D (C.5.7.4)	Scheduling of Offerings	\$ _____
0007E (C.5.7.5)	Provision of Training – DC MRC 101- Welcome to MRC Part 1	\$ _____
0007F (C.5.7.6)	Provision of Training – DC MRC 102- Welcome to MRC Part 2	
0007G (C.5.7.7)	Provision of Training – DC MRC 103- DOH Response to an Anthrax Release/Medication Center (QDC) Roles and Operation	\$ _____
0007H (C.5.7.8)	Provision of Training – DC MRC 201 – Mass Prophylaxis Operation for Command Staff	\$ _____
0007I (C.5.7.9)	Provision of Training – DC MRC 202 – Medication Center (QDC) Dispensing Operation Lead	\$ _____
0007J (C.5.7.10)	Provision of Training – DC MRC 203 – Medication Center (QDC) Logistics Lead	\$ _____
0007K (C.5.7.11)	Provision of Training – DC MRC 204 – Clinical Duties for Non-Practicing Clinicians	\$ _____
0007L (C.5.7.12)	Provision of Training – DC MRC 301 – RSS Command Roles and Operations	\$ _____
0008 (C.5.8)	Project Evaluation	\$ _____
0009 (C.5.9)	Planning, Progress and Reporting	
0009A (C.5.9.1)	Prepare draft work plan for accomplishing all requirements to bring to the kick-off meeting	\$ _____
0009B (C.5.9.2)	Prepare written monthly progress reports and participate in bi-monthly meetings at DOH/HEPRA	\$ _____
Grand Total for B.3.2		\$ _____

B.3.3 OPTION YEAR TWO - Course Training, Work Plan & Bi-Monthly Meetings

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0007 (C.5.7)	MRC Training Provision	
0007A (C.5.7.1)	Training Notification and Registration	\$ _____
0007B (C.5.7.2)	Training Scope	\$ _____
0007C (C.5.7.3)	Training Data Collection, Analysis & Reports	\$ _____
0007D (C.5.7.4)	Scheduling of Offerings	\$ _____
0007E (C.5.7.5)	Provision of Training – DC MRC 101- Welcome to MRC Part 1	\$ _____
0007F (C.5.7.6)	Provision of Training – DC MRC 102- Welcome to MRC Part 2	
0007G (C.5.7.7)	Provision of Training – DC MRC 103- DOH Response to an Anthrax Release/Medication Center (QDC) Roles and Operation	\$ _____
0007H (C.5.7.8)	Provision of Training – DC MRC 201 – Mass Prophylaxis Operation for Command Staff	\$ _____
0007I (C.5.7.9)	Provision of Training – DC MRC 202 – Medication Center (QDC) Dispensing Operation Lead	\$ _____
0007J (C.5.7.10)	Provision of Training – DC MRC 203 – Medication Center (QDC) Logistics Lead	\$ _____
0007K (C.5.7.11)	Provision of Training – DC MRC 204 – Clinical Duties for Non-Practicing Clinicians	\$ _____
0007L (C.5.7.12)	Provision of Training – DC MRC 301 – RSS Command Roles and Operations	\$ _____
0008 (C.5.8)	Project Evaluation	\$ _____
0009 (C.5.9)	Planning, Progress and Reporting	
0009A (C.5.9.1)	Prepare draft work plan for accomplishing all requirements to bring to the kick-off meeting	\$ _____
0009B (C.5.9.2)	Prepare written monthly progress reports and participate in bi-monthly meetings at DOH/HEPRA	\$ _____
Grand Total for B.3.3		\$ _____

B.3.4 OPTION YEAR THREE - Course Training, Work Plan & Bi-Monthly Meetings

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0007 (C.5.7)	MRC Training Provision	
0007A (C.5.7.1)	Training Notification and Registration	\$ _____
0007B (C.5.7.2)	Training Scope	\$ _____
0007C (C.5.7.3)	Training Data Collection, Analysis & Reports	\$ _____
0007D (C.5.7.4)	Scheduling of Offerings	\$ _____
0007E (C.5.7.5)	Provision of Training – DC MRC 101- Welcome to MRC Part 1	\$ _____
0007F (C.5.7.6)	Provision of Training – DC MRC 102- Welcome to MRC Part 2	
0007G (C.5.7.7)	Provision of Training – DC MRC 103- DOH Response to an Anthrax Release/Medication Center (QDC) Roles and Operation	\$ _____
0007H (C.5.7.8)	Provision of Training – DC MRC 201 – Mass Prophylaxis Operation for Command Staff	\$ _____
0007I (C.5.7.9)	Provision of Training – DC MRC 202 – Medication Center (QDC) Dispensing Operation Lead	\$ _____
0007J (C.5.7.10)	Provision of Training – DC MRC 203 – Medication Center (QDC) Logistics Lead	\$ _____
0007K (C.5.7.11)	Provision of Training – DC MRC 204 – Clinical Duties for Non-Practicing Clinicians	\$ _____
0007L (C.5.7.12)	Provision of Training – DC MRC 301 – RSS Command Roles and Operations	\$ _____
0008 (C.5.8)	Project Evaluation	\$ _____
0009 (C.5.9)	Planning, Progress and Reporting	
0009A (C.5.9.1)	Prepare draft work plan for accomplishing all requirements to bring to the kick-off meeting	\$ _____
0009B (C.5.9.2)	Prepare written monthly progress reports and participate in bi-monthly meetings at DOH/HEPRA	\$ _____
Grand Total for B.3.4		\$ _____

B.3.5 OPTION YEAR FOUR - Course Training, Work Plan & Bi-Monthly Meetings

As a separate attachment to B.3, including all option years, the Offeror shall include a detailed task-by-task cost estimate, including direct labor costs, other direct costs, travel, overhead, and profit information. Also, provide the names and titles of the assigned staff under the direct labor section with the estimated hours and hourly rates.

Contract Line Item No. (CLIN)	Item Description	Total Price
0007 (C.5.7)	MRC Training Provision	
0007A (C.5.7.1)	Training Notification and Registration	\$ _____
0007B (C.5.7.2)	Training Scope	\$ _____
0007C (C.5.7.3)	Training Data Collection, Analysis & Reports	\$ _____
0007D (C.5.7.4)	Scheduling of Offerings	\$ _____
0007E (C.5.7.5)	Provision of Training – DC MRC 101- Welcome to MRC Part 1	\$ _____
0007F (C.5.7.6)	Provision of Training – DC MRC 102- Welcome to MRC Part 2	
0007G (C.5.7.7)	Provision of Training – DC MRC 103- DOH Response to an Anthrax Release/Medication Center (QDC) Roles and Operation	\$ _____
0007H (C.5.7.8)	Provision of Training – DC MRC 201 – Mass Prophylaxis Operation for Command Staff	\$ _____
0007I (C.5.7.9)	Provision of Training – DC MRC 202 – Medication Center (QDC) Dispensing Operation Lead	\$ _____
0007J (C.5.7.10)	Provision of Training – DC MRC 203 – Medication Center (QDC) Logistics Lead	\$ _____
0007K (C.5.7.11)	Provision of Training – DC MRC 204 – Clinical Duties for Non-Practicing Clinicians	\$ _____
0007L (C.5.7.12)	Provision of Training – DC MRC 301 – RSS Command Roles and Operations	\$ _____
0008 (C.5.8)	Project Evaluation	\$ _____
0009 (C.5.9)	Planning, Progress and Reporting	
0009A (C.5.9.1)	Prepare draft work plan for accomplishing all requirements to bring to the kick-off meeting	\$ _____
0009B (C.5.9.2)	Prepare written monthly progress reports and participate in bi-monthly meetings at DOH/HEPRA	\$ _____
Grand Total for B.3.5		\$ _____

B.4 A bidder responding to this solicitation must submit with its bid, a notarized statement detailing any subcontracting plan required by law. Proposals responding to this IFB shall be deemed nonresponsive and shall be rejected if the bidder fails to submit a subcontracting plan that is required by law. For contracts in excess of \$250,000, at least 35% of the dollar volume of the contract shall be subcontracted in accordance with section H.9.1.

B.5 OFFEROR'S AUTHORIZATION TO EXTEND CONTRACT:

<u>YES</u>	<u>NO</u>	<u>JURISDICTION</u>	<u>YES</u>	<u>NO</u>	<u>JURISDICTION</u>
___	___	Alexandria, Virginia	___	___	Met. Wash. Airports Authority
___	___	Alexandria Public School	___	___	Met. Wash. Council of Government
___	___	Arlington County, Virginia	___	___	Montgomery College
___	___	Arlington County Public School	___	___	Montgomery County, Maryland
___	___	Bowie, Maryland	___	___	Mont. County Public Schools
___	___	Charles County Public Schools	___	___	College Park, Maryland
___	___	Prince George's County, Maryland	___	___	Culpeper County, Virginia
___	___	Prince George's Public Schools	___	___	District of Columbia
___	___	Prince William County, Virginia	___	___	District of Columbia Courts
___	___	District of Columbia Public Schools	___	___	Prince William Public Schools
___	___	D.C. Water & Sewer Authority.	___	___	Prince William County Service Authority
___	___	Fairfax, Virginia	___	___	Rockville, Maryland
___	___	Spotsylvania County Schools	___	___	Fairfax County, Virginia
___	___	Stafford County, Virginia	___	___	Fairfax County Water Authority
___	___	Takoma Park, Maryland	___	___	Falls Church, Virginia
___	___	Vienna, Virginia	___	___	Fauquier City. Sch. & Govt., VA
___	___	Wash. Metro. Area Transit Authority	___	___	Frederick County, Maryland
___	___	Wash. Suburban Sanitary Comm.	___	___	Manassas Public Schools
___	___	Winchester Public Schools	___	___	Gaithersburg, Maryland
___	___	Herndon, Virginia	___	___	Greenbelt, Maryland
___	___	Loudoun County, Virginia	___	___	Manassas, Virginia
___	___	MD-Nat. Cap. Park & Plng. Comm.			

Vendor's Name

SECTION C: SPECIFICATIONS/WORK STATEMENT

C.1 SCOPE:

The District of Columbia Office of Contracting and Procurement, on behalf of the Department of Health (DOH), Health Emergency Preparedness and Response Administration (HEPRA) (the “District”) is seeking a contractor to develop and execute a series of facilitated public health emergency response trainings. These trainings shall be based upon industry best practices and DOH Response Plans. Three (3) core competency trainings and five (5) leadership positional trainings shall be developed to support current DOH Response Plans.

The developed trainings shall be delivered at least once during the period of performance. Developed trainings shall be offered on a regular basis throughout the project period, on a rotating schedule to meet the availability of the trainees that comprise the target audience of DOH Medical Reserve Corps response members.

C.2 APPLICABLE DOCUMENTS

The following documents are applicable to this procurement and are hereby incorporated by this reference:

No.	Document Type	Title	Date
1	DC DOH Plans	Health and Medical Emergency Operation Plan	February 2007
2	DC DOH Plans	DC Mass Prophylaxis Field Operations Guide (FOG)	December 2008
3	DC DOH Plans	DC Mass Vaccination Field Operations Guide (FOG)	August 2008
4	DC DOH Plans	DC Receipt, Staging, and Storage (RSS) Plan	January 2009
5	DC DOH Plans	DC Volunteer Mobilization Center (VMC) Plan	January 2009
6	DC DOH Training Tool	Tips for First Responders (to be provided)	2008

C.3 DEFINITIONS

These terms when used in this IFB have the following meanings:

Incident Command System (ICS) – A standardized on-scene emergency management construct specifically designed to provide for the adoption of an integrated organizational structure that reflects the complexity and demands of single or multiple incidents, without being hindered by jurisdictional boundaries.

ICS is the combination of facilities, equipment, personnel, procedures, and communications operating with a common organizational structure, designed to aid in the management of resources during incidents.

ICS is used for all kinds of emergencies and is applicable to small, as well as large, and complex incidents. ICS is used by various jurisdictions and functional agencies, both public and private, or organized field-level incident management operations.

National Incident Management System (NIMS) – NIMS provides a consistent nationwide template to enable all government, private-sector, and nongovernmental organizations to work together during domestic incidents.

Emergency Support Function #8 (ESF #8) – ESF #8 provides coordinated District health and medical assistance and resources to identify and respond to public health and medical care needs during a public emergency.

Medical Reserve Corps (MRC) is a group of medical and non-medical volunteers who prepare, respond and help in the recovery of natural and man-made disasters. The MRC members will also help with public health outreach by going out into the community and presenting emergency preparedness topics as well as issues that impact public health. The MRC comprise the target audience of these trainings.

Point of Dispensing (POD) aka Point of Distribution or Medication Center is an emergency operation that distributes medications or vaccinations directly to the public. The POD acronym is primarily used to denote a medically staffed facility that distributes medication or vaccines. Field operations are detailed in the DC Mass Vaccination Field Operations Guide (FOG).

Medication Center is an emergency dispensing operation that distributes medications or vaccinations directly to the public. It can describe either a medically staffed or non-medically staffed facilities.

Quick Delivery Center (QDC) is a type of Point of Dispensing that focuses on timely and widespread distribution of antibiotics (mass prophylaxis) following a widespread bio-event. Due to the extensive response, the QDC is notably staffed with non-medical personnel. Field operations are detailed in the DC Mass Prophylaxis Field Operations Guide (FOG).

Receipt, Staging, and Storage Facility (RSS) is a warehouse setting that DC DOH utilizes to receive and manage materials from the Center for Disease Control and Prevention's Strategic National Stockpile. Field operations are found in the DC RSS Plan

DOH Mass Prophylaxis Field Operations Guide is a document that provides overall direction in how to establish and operate a Quick Delivery Center (QDC). This Field Operations Guide will provide detailed guidance on the mobilization and operation of a

QDC, including site setup, patient flow plan, organizational chart, unit descriptions and composition, and standard operating procedures.

COTR is the District's Contracting Officer's Technical Representative.

C.4 BACKGROUND

The Health Emergency Preparedness and Response Administration (HEPRA) is the Administration within the DOH responsible for leading the ESF #8 response. As DOH's emergency preparedness agency, HEPRA works to ensure that DOH and its partners are prepared to respond to city-wide medical and public health emergencies, such as those resulting from terrorist attacks or accidents that result in a large number of casualties. To achieve this mission, HEPRA develops and exercises emergency preparedness plans, policies, and procedures; develops and implements emergency preparedness and response training for DOH staff and its partners; and coordinates the health and medical response from appropriate District, regional, federal, and private agencies during emergencies.

HEPRA offers emergency preparedness training to DOH staff and partners, such as other District Agencies, members of the DC Medical Reserve Corps (MRC), hospital personnel, community- and school-based health center personnel, nursing home personnel, community-based organizations, and community leaders, to ensure that the District's public health responders are adequately trained and prepared. HEPRA's training courses build knowledge and skills, and are designed to provide current information and recommendations for public health emergency preparedness and response.

The DC MRC is a group of medical and non-medical volunteers and staff who support DOH/HEPRA before, during, and in the recovery phases of emergency and scheduled events. The MRC consists of physicians, nurses, physician's assistants, mental health providers, other allied health providers, as well as non-clinical members who support DOH in operational, logistical, and administrative tasks. To prepare for response roles, the MRC participates in trainings, drills, and exercises related to planned DOH missions, including mass prophylaxis and mass vaccinations, community health education, first aid stations, and patient triage and treatment.

Members of the MRC must receive basic core competency training in Public Health emergency preparedness and select individuals must be trained for key leadership roles. Because of the limited schedules and times available to MRC members who are full time staff or community volunteers, trainings must be highly efficient; covering the identified competencies while specific to planned health department responses. To meet the varying schedules of the MRC members, trainings shall be offered on a regular basis throughout the year, including during the work day, evenings, and weekends.

DOH has already implemented NIMS and ICS trainings and all competencies described in the following text shall be consistent with, but distinct from these.

C.5 REQUIREMENTS

C.5.1 Training Descriptions

The contractor shall ensure that the following courses shall be developed in close consultation with HEPRA staff and will be reviewed and approved before they are taught. These 8 courses shall be comprised of 3 core trainings and 5 leadership trainings and shall address at least the described competencies as outlined below.

The **three Core Competency trainings** shall address the following:

1. DC MRC 101- Welcome to MRC Part 1
 - Role of the DC MRC in emergencies
 - Completing and Using Personal/Family Protection Plan
 - DC MRC Responder Activation and De-Activation; protocols, what to bring, what to expect
 - Understanding Job Action Sheets & Chain of Command
 - Using and Updating DC Responds
2. DC MRC 102 - Welcome to MRC Part 2
 - The Use of Personal Protection Equipment (PPE) and Infection Control in DOH Response
 - DOH Communication Protocols; Radio Use and Public Communications
 - Serving and Interacting with Special Needs Populations
 - Overview of Mental/Behavioral Health Issues in Emergency Response
3. DC MRC 103 - DOH Response to an Anthrax Release / Medication Center (QDC) Roles and Operations
 - All key functions of the DOH Mass Prophylaxis Field Operations, including activation procedures, command structure, response objectives and units, and key response Standard Operating Procedures (SOPs).
 - Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.

The **five MRC Leadership Trainings** shall address the following:

1. DC MRC 201 - Mass Prophylaxis Operations for Command Staff
 - All key functions of the DOH Mass Prophylaxis Field Operations, including management and implementation of activation procedures, site setup, response, and emergency operations protocols.
 - Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.
2. DC MRC 202 - Medication Center (QDC) Dispensing Operations Lead
 - All key roles and responsibilities of the Dispensing and Treatment Unit, including job action sheets of the command and support positions,

Dispensing and Treatment Unit SOPs and forms, and relevant equipment and supplies

- Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.
3. DC MRC 203 - Medication Center (QDC) Logistics Lead
 - All key roles and responsibilities of the Logistics Unit, including job action sheets of the command and support positions, Logistics Unit SOPs and forms, and relevant equipment and supplies (the SNS Go-Kit)
 - Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.
 4. DC MRC 204 - Clinical Duties for Non-Practicing Clinicians
 - Protocols for provision of influenza, smallpox, and other vaccinations.
 - Review of job functions and tools for medical review position at Medication Centers
 - Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.
 5. DC MRC 301 - RSS Command Roles and Operations
 - All key functions of the DOH RSS Field Operations Guide/Plan, including activation, site setup, response, and emergency operations protocols.
 - Review of Command level job action sheets.
 - Training shall be interactive to allow trainees to participate in role playing or hands-on drills and demonstrate competency in these functions.

C.5.2 MRC Training Development

Contractor shall develop and provide to DOH/HEPRA all content of the course materials, including detailed lesson plans, participant's manual, trainer's manual, agenda, and accompanying presentation materials (Microsoft PowerPoint and other audio-visual or interactive materials).

It is acknowledged that many related materials already exist in the public sector and from DOH, however the vendor shall be required to find, review, obtain permissions where necessary, and combine, or edit materials to develop final training products.

All trainings, with the exception of the Mass Prophylaxis Operations for Command Staff training, shall be developed for implementation in one 3.5 hour session, per training. The Medication Center Command training shall be developed for implementation in a single 7 hour session, or two 3.5 hour sessions.

Emphasis for all trainings is placed on factual, succinct, engaging, DOH mission-related materials.

C.5.3 Core Competencies Training Development

Vendor shall develop all instructor and participant materials and lesson plans for three (3) core competency trainings which shall meet all required core competencies as described in C.5.1

C.5.4 Leadership Training Development

Vendor shall also develop all instructor and participant materials and lesson plans for five (5) MRC Leadership trainings. These trainings must include comprehensive and DOH-specific response details. These five positional leadership trainings are described in C.5.1.

C.5.5 Competency Testing

For each training course, contractor shall develop a pre and post-test specific to the competencies of that training.

C.5.6 Training Evaluation Tool

Contractor shall develop an evaluation tool for participant feedback on the content and provision of the training sessions.

C.5.6.1 Draft Training Materials

Contractor shall provide to DOH/HEPRA for review and approval, in editable Microsoft Office compatible files and in hard copy, a draft of all developed lesson plans, course materials, including participant's manual, trainer's manual, agenda, and accompanying presentation materials (Microsoft PowerPoint and other audio-visual or interactive materials), for the following trainings:

- DC MRC 101 - Welcome to MRC Part 1
- DC MRC 102 - Welcome to MRC Part 2
- DC MRC 103 - DOH Response to an Anthrax Release / Medication Center (QDC) Roles and Operations
- DC MRC 201 - Mass Prophylaxis Operations for Command Staff
- DC MRC 202 - Medication Center (QDC) Dispensing Operations Lead
- DC MRC 203 - Medication Center (QDC) Logistics Lead
- DC MRC 204 - Clinical Duties for Non-Practicing Clinicians
- DC MRC 301 - RSS Command Roles and Operations

C.5.6.2 Final Training Materials

Contractor shall provide to DOH/HEPRA for review and approval, in editable Microsoft Office compatible files and in hard copy, a final draft of all lesson plans, developed course materials, including participant's manual, trainer's manual, agenda, and accompanying presentation materials (Microsoft PowerPoint and other audio-visual or interactive materials), for the following trainings:

- DC MRC 101 - Welcome to MRC Part 1
- DC MRC 102 - Welcome to MRC Part 2

- DC MRC 103 - DOH Response to an Anthrax Release / Medication Center (QDC) Roles and Operations
- DC MRC 201 - Mass Prophylaxis Operations for Command Staff
- DC MRC 202 - Medication Center (QDC) Dispensing Operations Lead
- DC MRC 203 - Medication Center (QDC) Logistics Lead
- DC MRC 204 - Clinical Duties for Non-Practicing Clinicians
- DC MRC 301 - RSS Command Roles and Operations

C.5.7 MRC Training Provision

The Contractor shall provide training sessions for each developed Core Competency and Leadership course at least once during the period of performance. Each training will meet all requirements as detailed in C.5.7.1 through C.5.7.3.

C.5.7.1 Training Notification and Registration

Contractor in coordination with DOH/HEPRA shall advertise the training sessions. The Contractor shall develop advertisement flyers for each course and electronically distribute the flyers after a training schedule has been developed. The Contractor and DOH/HEPRA shall agree on the audience for each session and work together to develop distribution lists.

Contractor shall develop registration forms for each course, set up process for registering participants, accept registrations for each course, schedule attendees, build a database of registrants, and provide a copy of the database of registrants and the attendance roster following each course.

Contractor shall confirm registration via email and email all course-related information to each registrant.

C.5.7.2 Training Scope

Each course shall be provided for a maximum of 25 participants. Contractor shall conduct each course face-to-face.

Courses shall be conducted for the duration of time as outlined in C.3.5 except when directed to be shorter by the COTR due to scheduling constraints.

Contractor shall provide to participants all course materials, including agenda, course presentation, and supporting educational materials, for each course.

Contractor shall secure the training venue and furnish all audiovisual requirements and materials for trainers and no more than 25 participants. Suitable training venues shall be approved by DOH/HEPRA.

Contractor shall provide at minimum beverages and snacks for each 3.5 hour course participant, and lunch, snack, and beverages for each 7 hour course participant.

C.5.7.3 Training Data Collection, Analysis, & Reports

Contractor shall administer the evaluation tool for participant feedback to participants following each training course, compile, and analyze the results.

Contractor shall administer a pre and post-test for each training course, compile and analyze the results.

Contractor shall provide a combined report to the COTR.

Contractor shall collect and tabulate data from each training, including: attendees, pre and post training test scores, and attendee feedback; and provide tabulated data to DOH/HEPRA within one week of each training.

C.5.7.4 Scheduling of Offerings

Training dates and times shall be coordinated with and approved by the COTR to maximize availability to targeted responders through consistency in scheduled slots, spread across the calendar year, and rotation between workday, evening, and weekend slots. In coordination with DOH/HEPRA, Contractor shall develop a training schedule for all sessions to include date, time, and location. Contractor shall maintain a current calendar of scheduled training dates. Each offering shall have the name and title for each assigned trainer/lecturer.

C.5.7.5 Provision of Training: DC MRC 101 - Welcome to MRC Part 1

Contractor shall provide one 3.5 hour training, as described in C.3.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.5.7.6 Provision of Training: DC MRC 102 - Welcome to MRC Part 2

Contractor shall provide one 3.5 hour training, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.3.6.7 Provision of Training: DC MRC 103 - DOH Response to an Anthrax Release / Medication Center (QDC) Roles and Operations

Contractor shall provide one 3.5 hour training, as described in C.3.5.1 developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.3.6.8 Provision of Training: DC MRC 201 - Mass Prophylaxis Operations for Command Staff

Contractor shall provide one 7 hour session or two 3.5 hour sessions, as directed by the COTR, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.5.7.9 Provision of Training: DC MRC 202 - Medication Center (QDC) Dispensing Operations Lead

Contractor shall provide one 3.5 hour training, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.5.7.10 Provision of Training: DC MRC 203 - Medication Center (QDC) Logistics Lead
Contractor shall provide one 3.5 hour training, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1.1 through C.5.7.3.

C.5.7.11 Provision of Training: DC MRC 204 - Clinical Duties for Non-Practicing Clinicians
Contractor shall provide one 3.5 hour training, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.5.7.12 Provision of Training: DC MRC 301 - RSS Command Roles and Operations
Contractor shall provide one 3.5 hour training, as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7.1 through C.5.7.3.

C.5.8 Project Evaluation

Contractor shall draft a report evaluating the project, due 14 business days prior to the end of the period of performance, with a final report due at the end of the period of performance. The report will examine at a minimum:

- Successes of the project, including an evaluation of the development of course materials and meeting of competency objectives.
- Final compilation of data from all trainings provided.
- Barriers to successfully implementing the project.
- Recommendations for future training development in emergency preparedness.
- Recommendations for improving participant experience and competency in stated objectives.

C.5.9 Planning, Progress, and Reporting

C.5.9.1 A post award (kickoff) meeting shall be scheduled between the Contractor and DOH/HEPRA and held no later than ten days after contract award. At this meeting, Contractor shall provide a draft work plan for accomplishing all requirements. Upon receipt of feedback and approval from DOH/HEPRA, the Contractor shall provide a final work plan, no later than three days after kickoff meeting.

C.5.9.2 The Contractor shall provide written monthly progress reports to DOH/HEPRA and participate in the bi-monthly meetings at DOH/HEPRA

SECTION D: PACKAGING AND MARKING

D.1 The packaging and marking requirements for this contract shall be governed by clause number (2), Shipping Instructions-Consignment, of the Government of the District of Columbia's Standard Contract Provisions for use with Supplies and Services Contracts, dated March 2007. (Attachment J.1)

SECTION E: INSPECTION AND ACCEPTANCE

- E.1** The inspection and acceptance requirements for this contract shall be governed by clause number *five (5) Inspection of Supplies AND/OR clause number six (6), Inspection of Services* of the Government of the District of Columbia's Standard Contract Provisions for use with Supplies and Services Contracts, dated March 2007. (Attachment J.1)

SECTION F: PERIOD OF PERFORMANCE AND DELIVERABLES

F.1 TERM OF CONTRACT

The term of the contract shall be for a period of twelve months from date of award specified on the cover page of this contract.

F.2 OPTION TO EXTEND THE TERM OF THE CONTRACT

F.2.1 The District may extend the term of this contract for a period of four (4) one-year option periods, or successive fractions thereof, by written notice to the Contractor before the expiration of the contract; provided that the District will give the Contractor preliminary written notice of its intent to extend at least thirty (30) days before the contract expires. The preliminary notice does not commit the District to an extension. The exercise of this option is subject to the availability of funds at the time of the exercise of this option. The Contractor may waive the thirty (30) day preliminary notice requirement by providing a written waiver to the Contracting Officer prior to expiration of the contract.

F.2.2 If the District exercises this option, the extended contract shall be considered to include this option provision.

F.2.3 The price for the option period(s) shall be as specified in the Section B of the contract.

F.2.4 The total duration of this contract, including the exercise of any options under this clause, shall not exceed five (5) years.

F.3 DELIVERABLES

The Contractor shall perform the activities required to successfully complete the District’s requirements and submit each deliverable to the COTR identified in section G.9 in accordance with the following:

CLIN	Deliverable	Quantity	Format and Method of Delivery	Due Date
C.5.9.1	Draft and final work plan for accomplishing all requirements.	1 draft 1 final	1 electronic copy via email and 5 hard copies. Draft plan provided during kickoff meeting. Final plan provided 3 days later.	No later than 10 days after contract award
C.5.9.2	Provision of monthly progress reports and participation in bi-monthly meetings at DOH/HEPRA.	1 per month	1 electronic copy via email and 5 hard copies for any in-person meetings.	No later than the 5 th day of each month following contract award

C.5.6.1	Provide <u>Review</u> drafts of all developed lesson plans, course materials, including participant’s manual, trainer’s manual, agenda, and accompanying presentation materials (Microsoft PowerPoint and other audio-visual or interactive materials), for all 8 trainings described in C.5.1.	Electronic copy 5 hard copies	Electronic copies in a Microsoft Word and/or PowerPoint files, unprotected, free of grammatical and spelling errors, and follow a standard consistent format. All electronic documents shall not contain any proprietary rights.	3 weeks prior to courses being delivered
C.5.6.2	Provide <u>Final</u> draft of all developed lesson plans, course materials, including participant’s manual, trainer’s manual, agenda, and accompanying presentation materials (Microsoft PowerPoint and other audio-visual or interactive materials), for all 8 trainings described in C.5.1.	Electronic copy 5 hard copies	Electronic copies in a Microsoft Word file, unprotected, free of grammatical and spelling errors, and follow a standard consistent format. All electronic documents shall not contain any proprietary rights.	2 weeks prior to courses being delivered
C5.7.4	Provision of training schedule for all sessions to include date, time, and location. Contractor shall maintain a current calendar of scheduled training dates.	Electronic copy 5 hard copies	Electronic copies in a Microsoft Word file, unprotected, free of grammatical and spelling errors, and follow a standard consistent format. All electronic documents shall not contain any proprietary rights.	20 days after contract award
C.5.7.5	Provision of DC MRC 101 - Welcome to MRC Part 1; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.6	Provision of DC MRC 102 - Welcome to MRC Part 2; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD

C.5.7.7	Provision of DC MRC 103 - DOH Response to an Anthrax Release / Medication Center (QDC) Roles and Operations; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.8	Provision of DC MRC 201 - Mass Prophylaxis Operations for Command Staff; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	One, 7 hr. course or two 3.5 hr. course sessions	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.9	Provision of DC MRC 202 - Medication Center (QDC) Dispensing Operations Lead; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one, 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.10	Provision of DC MRC 203 - Medication Center (QDC) Logistics Lead; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one, 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.11	Provision of DC MRC 204 - Clinical Duties for Non-Practicing Clinicians; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one, 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD
C.5.7.12	Provision of DC MRC 301 - RSS Command Roles and Operations; including notification, registration, venue, refreshments, course materials, training provision, and evaluations.	one, 3.5 hr. course	Face-to-face; as described in C.5.1, developed in C.5.2, and to all specifications in C.5.7	TBD

C.5.8	Contractor shall write a final report evaluating the project. The report will examine at a minimum: <ul style="list-style-type: none"> • Success of the project, including an evaluation of the development of course materials and meeting of competency objectives. • Final compilation of data from all trainings provided. • Barriers to successfully implementing the project. • Recommendations for future training development in emergency preparedness. • Recommendations for improving participant experience and competency in stated objectives. 	Electronic copy 5 hard copies	Electronic copies in a Microsoft Word file, unprotected, free of grammatical and spelling errors, and follow a standard consistent format. All electronic documents shall not contain any proprietary rights.	At the end of the period of performance
C.5.9.2	Contractor shall provide written monthly progress reports to DOH/HEPRA	Electronic copy 5 hard copies	1 electronic copy via email and 5 hard copies.	5 Days after the end of the month for which the report is required
C.5.9.2	Contract shall participate in bi-monthly meetings at DOH/HEPRA.	Bi-monthly	Presence	TBD

F.3.1 The Contractor shall submit to the District, as a deliverable, the report described in section H.5.5 which is required by the 51% District Residents New Hires Requirements and First Source Employment Agreement. If the Contractor does not submit the report as part of the deliverables, the District shall not make final payment to the Contractor pursuant to section G.3.2.

SECTION G: CONTRACT ADMINISTRATION

G.1 INVOICE PAYMENT

- G.1.1** The District will make payments to the Contractor, upon the submission of proper invoices, at the prices stipulated in this contract, for supplies delivered and accepted or services performed and accepted, less any discounts, allowances or adjustments provided for in this contract.
- G.1.2** The District will pay the Contractor on or before the 30th day after receiving a proper invoice from the Contractor.

G.2 INVOICE SUBMITTAL

- G.2.1** The Contractor shall submit proper invoices on a monthly basis or as otherwise specified in Section G.4. Invoices shall be prepared in duplicate and submitted to the agency Chief Financial Officer with concurrent copies to the Contracting Officer's Technical Representative (COTR) specified in Section G.9 below. The address of the CFO is:

Department of Health
Office of the Controller/Agency CFO
825 North Capitol Street, NE, 9th Floor
Washington, DC 20002
202-442-9060

- G.2.2** To constitute a proper invoice, the Contractor shall submit the following information on the invoice:
- G.2.2.1** Contractor's name, federal tax ID and invoice date (date invoices as of the date of mailing or transmittal);
- G.2.2.2** Contract number and invoice number;
- G.2.2.3** Description, price, quantity and the date(s) that the supplies or services were delivered or performed;
- G.2.2.4** Other supporting documentation or information, as required by the Contracting Officer;
- G.2.2.5** Name, title, telephone number and complete mailing address of the responsible official to whom payment is to be sent;
- G.2.2.6** Name, title, phone number of person preparing the invoice;
- G.2.2.7** Name, title, phone number and mailing address of person (if different from the person identified in G.2.2.6 above) to be notified in the event of a defective invoice; and

G.2.2.8 Authorized signature.

G.3 FIRST SOURCE AGREEMENT REQUEST FOR FINAL PAYMENT

G.3.1 For contracts subject to the 51% District Residents New Hires Requirements and First Source Employment Agreement requirements, final request for payment must be accompanied by the report or a waiver of compliance discussed in section H.5.5.

G.3.2 The District shall not make final payment to the Contractor until the agency CFO has received the Contracting Officer's final determination or approval of waiver of the Contractor's compliance with 51% District Residents New Hires Requirements and First Source Employment Agreement requirements.

G.4 PAYMENT

G.4.1 PARTIAL PAYMENTS

Unless otherwise specified in this contract, payment will be made on partial deliveries of goods and services accepted by the District if:

- a) The amount due on the deliveries warrants it; or
- b) The Contractor requests it and the amount due on the deliveries is in accordance with the following:
 - "Payment will be made on completion and acceptance of each item for which the price is stated in the Schedule in Section B".

G.5 ASSIGNMENT OF CONTRACT PAYMENTS

G.5.1 In accordance with 27 DCMR 3250, the Contractor may assign to a bank, trust company, or other financing institution funds due or to become due as a result of the performance of this contract.

G.5.2 Any assignment shall cover all unpaid amounts payable under this contract, and shall not be made to more than one party.

G.5.3 Notwithstanding an assignment of contract payments, the Contractor, not the assignee, is required to prepare invoices. Where such an assignment has been made, the original copy of the invoice must refer to the assignment and must show that payment of the invoice is to be made directly to the assignee as follows:

"Pursuant to the instrument of assignment dated _____, make payment of this invoice to (name and address of assignee)."

G.6 THE QUICK PAYMENT CLAUSE

G.6.1 Interest Penalties to Contractors

G.6.1.1 The District will pay interest penalties on amounts due to the Contractor under the Quick Payment Act, D.C. Official Code §2-221.01 *et seq.*, for the period beginning on the day after the required payment date and ending on the date on which payment of the amount is made. Interest shall be calculated at the rate of 1% per month. No interest penalty shall be paid if payment for the completed delivery of the item of property or service is made on or before:

- a) the 3rd day after the required payment date for meat or a meat product;
- b) the 5th day after the required payment date for an agricultural commodity; or
- c) the 15th day after the required payment date for any other item.

G.6.1.2 Any amount of an interest penalty which remains unpaid at the end of any 30-day period shall be added to the principal amount of the debt and thereafter interest penalties shall accrue on the added amount.

G.6.2 Payments to Subcontractors

G.6.2.1 The Contractor must take one of the following actions within seven (7) days of receipt of any amount paid to the Contractor by the District for work performed by any subcontractor under this contract:

- a) Pay the subcontractor for the proportionate share of the total payment received from the District that is attributable to the subcontractor for work performed under the contract; or
- b) Notify the District and the subcontractor, in writing, of the Contractor's intention to withhold all or part of the subcontractor's payment and state the reason for the nonpayment.

G.6.2.2 The Contractor must pay any subcontractor or supplier interest penalties on amounts due to the subcontractor or supplier beginning on the day after the payment is due and ending on the date on which the payment is made. Interest shall be calculated at the rate of 1% per month. No interest penalty shall be paid on the following if payment for the completed delivery of the item of property or service is made on or before:

- a) the 3rd day after the required payment date for meat or a meat product;
- b) the 5th day after the required payment date for an agricultural commodity; or
- c) the 15th day after the required payment date for any other item.

G.6.2.3 Any amount of an interest penalty which remains unpaid by the Contractor at the end of any 30-day period shall be added to the principal amount of the debt to the subcontractor and thereafter interest penalties shall accrue on the added amount.

G.6.2.4 A dispute between the Contractor and subcontractor relating to the amounts or entitlement of a subcontractor to a payment or a late payment interest penalty under the Quick Payment Act does not constitute a dispute to which the District of Columbia is a party. The District of Columbia may not be interpleaded in any judicial or administrative proceeding involving such a dispute.

G.6.3 Subcontract requirements

G.6.3.1 The Contractor shall include in each subcontract under this contract a provision requiring the subcontractor to include in its contract with any lower-tier subcontractor or supplier the payment and interest clauses required under paragraphs (1) and (2) of D.C. Official Code §2-221.02(d).

G.7 CONTRACTING OFFICER (CO)

Contracts will be entered into and signed on behalf of the District only by contracting officers. The contact information for the Contracting Officer is:

Elona Evans-McNeill
Office of Contracting and Procurement
Address: 441 4th Street, NW, Washington, DC 20001
Telephone: 202-727-0252
E-mail address: Elona.evans-mcneill@dc.gov

G.8 AUTHORIZED CHANGES BY THE CONTRACTING OFFICER

G.8.1 The CO is the only person authorized to approve changes in any of the requirements of this contract.

G.8.2 The Contractor shall not comply with any order, directive or request that changes or modifies the requirements of this contract, unless issued in writing and signed by the CO.

G.8.3 In the event the Contractor effects any change at the instruction or request of any person other than the CO, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any cost increase incurred as a result thereof.

G.9 CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE (COTR)

G.9.1 The COTR is responsible for general administration of the contract and advising the CO as to the Contractor's compliance or noncompliance with the contract. The COTR has the responsibility of ensuring the work conforms to the requirements of the contract and such other responsibilities and authorities as may be specified in the contract. These include:

G.9.1.1 Keeping the CO fully informed of any technical or contractual difficulties encountered during the performance period and advising the CO of any potential problem areas under the contract;

G.9.1.2 Coordinating site entry for Contractor personnel, if applicable;

G.9.1.3 Reviewing invoices for completed work and recommending approval by the CO if the Contractor's prices and costs are consistent with the contractual amounts and progress is satisfactory and commensurate with the rate of expenditure;

G.9.1.4 Reviewing and approving invoices for deliverables to ensure receipt of goods and services. This includes the timely processing of invoices and vouchers in accordance with the District's payment provisions; and

G.9.1.5 Maintaining a file that includes all contract correspondence, modifications, records of inspections (site, data, equipment) and invoice or vouchers.

G.9.2 The address and telephone number of the COTR is:

Sajeed Popat
Program Manager
64 New York Avenue, NE, Suite 5000
Telephone: 202-671-0746
Fax: 202-671-0707
Sajeed.popat@dc.gov

G.9.3 The COTR shall NOT have the authority to:

1. Award, agree to, or sign any contract, delivery order or task order. Only the CO shall make contractual agreements, commitments or modifications;
2. Grant deviations from or waive any of the terms and conditions of the contract;
3. Increase the dollar limit of the contract or authorize work beyond the dollar limit of the contract,
4. Authorize the expenditure of funds by the Contractor;
5. Change the period of performance; or
6. Authorize the use of District property, except as specified under the contract.

G.9.4 The Contractor will be fully responsible for any changes not authorized in advance, in writing, by the CO; may be denied compensation or other relief for any additional work performed that is not so authorized; and may also be required, at no additional cost to the District, to take all corrective action necessitated by reason of the unauthorized changes.

SECTION H: SPECIAL CONTRACT REQUIREMENTS

H.1 HIRING OF DISTRICT RESIDENTS AS APPRENTICES AND TRAINEES

H.1.1 For all new employment resulting from this contract or subcontracts hereto, as defined in Mayor's Order 83-265 and implementing instructions, the Contractor shall use its best efforts to comply with the following basic goal and objectives for utilization of bona fide residents of the District of Columbia in each project's labor force:

H.1.1.1 At least fifty-one (51) percent of apprentices and trainees employed shall be residents of the District of Columbia registered in programs approved by the District of Columbia Apprenticeship Council.

H.1.2 The Contractor shall negotiate an Employment Agreement with the Department of Employment Services ("DOES") for jobs created as a result of this contract. The DOES shall be the Contractor's first source of referral for qualified apprentices and trainees in the implementation of employment goals contained in this clause.

H.2 DEPARTMENT OF LABOR WAGE DETERMINATIONS

The Contractor shall be bound by the Wage Determination No. 2005-2104, Revision No. 10, dated 05/26/2009, issued by the U.S. Department of Labor in accordance with the Service Contract Act, 41 U.S.C. §351 *et seq.*, and incorporated herein as Section J.2. The Contractor shall be bound by the wage rates for the term of the contract subject to revision as stated herein and in accordance with Section 24 of the SCP. If an option is exercised, the Contractor shall be bound by the applicable wage rates at the time of the exercise of the option. If the option is exercised and the CO obtains a revised wage determination, the revised wage determination is applicable for the option periods and the Contractor may be entitled to an equitable adjustment.

H.3 PUBLICITY

The Contractor shall at all times obtain the prior written approval from the CO before the Contractor, any of its officers, agents, employees or subcontractors, either during or after expiration or termination of the contract, make any statement, or issue any material, for publication through any medium of communication, bearing on the work performed or data collected under this contract.

H.4 FREEDOM OF INFORMATION ACT

The District of Columbia Freedom of Information Act, at D.C. Official Code §2-532 (a-3), requires the District to make available for inspection and copying any record produced or collected pursuant to a District contract with a private contractor to perform a public function, to the same extent as if the record were maintained by the agency on whose behalf the contract is made. If the Contractor receives a request for such information, the Contractor shall immediately send the request to the COTR who will provide the request to the FOIA Officer for the agency with programmatic responsibility in accordance with the

D.C. Freedom of Information Act. If the agency with programmatic responsibility receives a request for a record maintained by the Contractor pursuant to the contract, the COTR will forward a copy to the Contractor. In either event, the Contractor is required by law to provide all responsive records to the COTR within the timeframe designated by the COTR. The FOIA Officer for the agency with programmatic responsibility will determine the releasability of the records. The District will reimburse the Contractor for the costs of searching and copying the records in accordance with D.C. Official Code §2-532 and Chapter 4 of Title 1 of the *D.C. Municipal Regulations*.

H.5 51% DISTRICT RESIDENTS NEW HIRES REQUIREMENTS AND FIRST SOURCE EMPLOYMENT AGREEMENT

H.5.1 The Contractor shall comply with the First Source Employment Agreement Act of 1984, as amended, D.C. Official Code §2-219.01 *et seq.* (“First Source Act”).

H.5.2 The Contractor shall enter into and maintain, during the term of the contract, a First Source Employment Agreement, (Section J.4) in which the Contractor shall agree that:

- (1) The first source for finding employees to fill all jobs created in order to perform this contract shall be the DOES; and
- (2) The first source for finding employees to fill any vacancy occurring in all jobs covered by the First Source Employment Agreement shall be the First Source Register.

H.5.3 The Contractor shall submit to DOES, no later than the 10th of each month following execution of the contract, a First Source Agreement Contract Compliance Report (“contract compliance report”) to verify its compliance with the First Source Agreement for the preceding month. The contract compliance report for the contract shall include the:

- (1) Number of employees needed;
- (2) Number of current employees transferred;
- (3) Number of new job openings created;
- (4) Number of job openings listed with DOES;
- (5) Total number of all District residents hired for the reporting period and the cumulative total number of District residents hired; and
- (6) Total number of all employees hired for the reporting period and the cumulative total number of employees hired, including:
 - (a) Name;
 - (b) Social security number;
 - (c) Job title;
 - (d) Hire date;
 - (e) Residence; and
 - (f) Referral source for all new hires.

H.5.4 If the contract amount is equal to or greater than \$100,000, the Contractor agrees that 51% of the new employees hired for the contract shall be District residents.

H.5.5 With the submission of the Contractor's final request for payment from the District, the Contractor shall:

- (1) Document in a report to the CO the Contractor's compliance with section H.5.4 of this clause; or
- (2) Submit a request to the CO for a waiver of compliance with section H.5.4 and include the following documentation:
 - (a) Material supporting a good faith effort to comply;
 - (b) Referrals provided by DOES and other referral sources;
 - (c) Advertisement of job openings listed with DOES and other referral sources; and
 - (d) Any documentation supporting the waiver request pursuant to section H.5.6.

H.5.6 The CO may waive the provisions of section H.5.4 if the CO finds that:

- (1) A good faith effort to comply is demonstrated by the Contractor;
- (2) The Contractor is located outside the Washington Standard Metropolitan Statistical Area and none of the contract work is performed inside the Washington Standard Metropolitan Statistical Area which includes the District of Columbia; the Virginia Cities of Alexandria, Falls Church, Manassas, Manassas Park, Fairfax, and Fredericksburg, the Virginia Counties of Fairfax, Arlington, Prince William, Loudoun, Stafford, Clarke, Warren, Fauquier, Culpeper, Spotsylvania, and King George; the Maryland Counties of Montgomery, Prince Georges, Charles, Frederick, and Calvert; and the West Virginia Counties of Berkeley and Jefferson.
- (3) The Contractor enters into a special workforce development training or placement arrangement with DOES; or
- (4) DOES certifies that there are insufficient numbers of District residents in the labor market possessing the skills required by the positions created as a result of the contract.

H.5.7 Upon receipt of the Contractor's final payment request and related documentation pursuant to sections H.5.5 and H.5.6, the CO shall determine whether the Contractor is in compliance with section H.5.4 or whether a waiver of compliance pursuant to section H.5.6 is justified. If the CO determines that the Contractor is in compliance, or that a waiver of compliance is justified, the CO shall, within two business days of making the determination forward a copy of the determination to the agency Chief Financial Officer and the COTR.

H.5.8 Willful breach of the First Source Employment Agreement, or failure to submit the report pursuant to section H.5.5, or deliberate submission of falsified data, may be enforced by the CO through imposition of penalties, including monetary fines of 5% of the total amount of the direct and indirect labor costs of the contract. The Contractor shall make payment to DOES. The Contractor may appeal to the D.C. Contract Appeals Board as provided in this contract any decision of the CO pursuant to this section H.5.8.

H.5.9 The provisions of sections H.5.4 through H.5.8 do not apply to nonprofit organizations.

H.6 SECTION 504 OF THE REHABILITATION ACT OF 1973, as amended.

During the performance of the contract, the Contractor and any of its subcontractors shall comply with Section 504 of the Rehabilitation Act of 1973, as amended. This Act prohibits discrimination against disabled people in federally funded programs and activities. See 29 U.S.C. § 794 *et seq.*

H.7 AMERICANS WITH DISABILITIES ACT OF 1990 (ADA)

During the performance of this contract, the Contractor and any of its subcontractors shall comply with the ADA. The ADA makes it unlawful to discriminate in employment against a qualified individual with a disability. See 42 U.S.C. §12101 *et seq.*

H.8 WAY TO WORK AMENDMENT ACT OF 2006

H.8.1 Except as described in H.8.8 below, the Contractor shall comply with Title I of the Way to Work Amendment Act of 2006, effective June 8, 2006 (D.C. Law 16-118, D.C. Official Code §2-220.01 *et seq.*) (“Living Wage Act of 2006”), for contracts for services in the amount of \$100,000 or more in a 12-month period.

H.8.2 The Contractor shall pay its employees and subcontractors who perform services under the contract no less than the current living wage published on the OCP website at www.ocp.dc.gov.

H.8.3 The Contractor shall include in any subcontract for \$15,000 or more a provision requiring the subcontractor to pay its employees who perform services under the contract no less than the current living wage rate.

H.8.4 The DOES may adjust the living wage annually and the OCP will publish the current living wage rate on its website at www.ocp.dc.gov.

H.8.5 The Contractor shall provide a copy of the Fact Sheet attached as J.6 to each employee and subcontractor who performs services under the contract. The Contractor shall also post the Notice attached as J.5 in a conspicuous place in its place of business. The Contractor shall include in any subcontract for \$15,000 or more a provision requiring the subcontractor to post the Notice in a conspicuous place in its place of business.

H.8.6 The Contractor shall maintain its payroll records under the contract in the regular course of business for a period of at least three (3) years from the payroll date, and shall include this requirement in its subcontracts for \$15,000 or more under the contract.

H.8.7 The payment of wages required under the Living Wage Act of 2006 shall be consistent with and subject to the provisions of D.C. Official Code §32-1301 *et seq.*

H.8.8 The requirements of the Living Wage Act of 2006 do not apply to:

- (1) Contracts or other agreements that are subject to higher wage level determinations required by federal law;
- (2) Existing and future collective bargaining agreements, provided, that the future collective bargaining agreement results in the employee being paid no less than the established living wage;
- (3) Contracts for electricity, telephone, water, sewer or other services provided by a regulated utility;
- (4) Contracts for services needed immediately to prevent or respond to a disaster or imminent threat to public health or safety declared by the Mayor;
- (5) Contracts or other agreements that provide trainees with additional services including, but not limited to, case management and job readiness services; provided that the trainees do not replace employees subject to the Living Wage Act of 2006;
- (6) An employee under 22 years of age employed during a school vacation period, or enrolled as a full-time student, as defined by the respective institution, who is in high school or at an accredited institution of higher education and who works less than 25 hours per week; provided that he or she does not replace employees subject to the Living Wage Act of 2006;
- (7) Tenants or retail establishments that occupy property constructed or improved by receipt of government assistance from the District of Columbia; provided, that the tenant or retail establishment did not receive direct government assistance from the District;
- (8) Employees of nonprofit organizations that employ not more than 50 individuals and qualify for taxation exemption pursuant to section 501(c)(3) of the Internal Revenue Code of 1954, approved August 16, 1954 (68A Stat. 163; 26 U.S.C. § 501(c)(3));
- (9) Medicaid provider agreements for direct care services to Medicaid recipients, provided, that the direct care service is not provided through a home care agency, a community residence facility, or a group home for mentally retarded persons as those terms are defined in section 2 of the Health-Care and Community Residence Facility, Hospice, and Home Care Licensure Act of 1983, effective February 24, 1984 (D.C. Law 5-48; D.C. Official Code § 44-501); and
- (10) Contracts or other agreements between managed care organizations and the Health Care Safety Net Administration or the Medicaid Assistance Administration to provide health services.

H.8.9 The Mayor may exempt a contractor from the requirements of the Living Wage Act of 2006, subject to the approval of Council, in accordance with the provisions of Section 109 of the Living Wage Act of 2006.

H.9 SUBCONTRACTING REQUIREMENTS

H.9.1 Mandatory Subcontracting Requirements

H.9.1.1 For contracts in excess of \$250,000, at least 35% of the dollar volume shall be subcontracted to certified small business enterprises; provided, however, that the costs of materials, goods, and supplies shall not be counted towards the 35% subcontracting

requirement unless such materials, goods and supplies are purchased from certified small business enterprises.

H.9.1.2 If there are insufficient qualified small business enterprises to completely fulfill the requirement of paragraph H.9.1.1, then the subcontracting may be satisfied by subcontracting 35% of the dollar volume to any certified business enterprises; provided, however, that all reasonable efforts shall be made to ensure that qualified small business enterprises are significant participants in the overall subcontracting work.

H.9.1.3 A prime contractor which is certified as a small, local or disadvantaged business enterprise shall not be required to comply with the provisions of sections H.9.1.1 and H.9.1.2.

H.9.2 Subcontracting Plan

If the prime contractor is required by law to subcontract under this contract, it must subcontract at least 35% of the dollar volume of this contract in accordance with the provisions of section H.9.1. The prime contractor responding to this solicitation which is required to subcontract shall be required to submit with its bid, a notarized statement detailing its subcontracting plan. Bids responding to this IFB shall be deemed nonresponsive and shall be rejected if the bidder is required to subcontract, but fails to submit a subcontracting plan with its bid. Once the plan is approved by the CO, changes to the plan will only occur with the prior written approval of the CO and the Director of DSLBD. Each subcontracting plan shall include the following:

H.9.2.1 A description of the goods and services to be provided by SBEs or, if insufficient qualified SBEs are available, by any certified business enterprises;

H.9.2.2 A statement of the dollar value of the bid that pertains to the subcontracts to be performed by the SBEs or, if insufficient qualified SBEs are available, by any certified business enterprises;

H.9.2.3 The names and addresses of all proposed subcontractors who are SBEs or, if insufficient SBEs are available, who are certified business enterprises;

H.9.2.4 The name of the individual employed by the prime contractor who will administer the subcontracting plan, and a description of the duties of the individual;

H.9.2.5 A description of the efforts the prime contractor will make to ensure that SBEs, or, if insufficient SBEs are available, that certified business enterprises will have an equitable opportunity to compete for subcontracts;

H.9.2.6 In all subcontracts that offer further subcontracting opportunities, assurances that the prime contractor will include a statement, approved by the contracting officer, that the

subcontractor will adopt a subcontracting plan similar to the subcontracting plan required by the contract;

H.9.2.7 Assurances that the prime contractor will cooperate in any studies or surveys that may be required by the contracting officer, and submit periodic reports, as requested by the contracting officer, to allow the District to determine the extent of compliance by the prime contractor with the subcontracting plan;

H.9.2.8 A list of the type of records the prime contractor will maintain to demonstrate procedures adopted to comply with the requirements set forth in the subcontracting plan, and assurances that the prime contractor will make such records available for review upon the District's request; and

H.9.2.9 A description of the prime contractor's recent effort to locate SBEs or, if insufficient SBEs are available, certified business enterprises, and to award subcontracts to them.

H.9.3 Subcontracting Plan Compliance Reporting

If the Contractor has an approved subcontracting plan required by law under this contract, the Contractor shall submit to the CO and the Director of DSLBD, no later than the 21st of each month following execution of the contract, a Subcontracting Plan Compliance Report to verify its compliance with the subcontracting requirements for the preceding month. The monthly subcontracting plan compliance report shall include the following information:

H.9.3.1 The dollar amount of the contract or procurement;

H.9.3.2 A brief description of the goods procured or the services contracted for;

H.9.3.3 The name of the business enterprise from which the goods were procured or services contracted;

H.9.3.4 Whether the subcontractors to the contract are currently certified business enterprises;

H.9.3.5 The dollar percentage of the contract awarded to SBEs, or if insufficient SBEs, to other certified business enterprises;

H.9.3.6 A description of the activities the Contractor engaged in, in order to achieve the subcontracting requirements set forth in its plan; and

H.9.3.7 A description of any changes to the activities the Contractor intends to make by the next month to achieve the requirements set forth in its plan.

H.9.4 Enforcement and Penalties for Breach of Subcontracting Plan

H.9.4.1 If during the performance of this contract, the Contractor fails to comply with its approved subcontracting plan, and the CO determines the Contractor's failure to be a material breach of the contract, the CO shall have cause to terminate the contract under the default clause of the Standard Contract Provisions.

H.9.4.2 There shall be a rebuttable presumption that a contractor willfully breached its approved subcontracting plan if the contractor (i) fails to submit any required monitoring or compliance report; or (ii) submits a monitoring or compliance report with the intent to defraud.

H.9.4.3 A contractor that is found to have willfully breached its approved subcontracting plan for utilization of certified business enterprises in the performance of a contract shall be subject to the imposition of penalties, including monetary fines of \$15,000 or 5% of the total amount of the work that the contractor was to subcontract to certified business enterprises, whichever is greater, for each such breach.

H.10 DISTRICT RESPONSIBILITIES

The District will provide training space only.

SECTION I: CONTRACT CLAUSES

I.1 APPLICABILITY OF STANDARD CONTRACT PROVISIONS

The Standard Contract Provisions for use with District of Columbia Government Supplies and Services Contracts dated March 2007 (“SCP”) are incorporated as part of the contract. To obtain a copy of the SCP go to www.ocp.dc.gov, click on OCP Policies under the heading “Information”, then click on “Standard Contract Provisions – Supplies and Services Contracts”.

I.2 CONTRACTS THAT CROSS FISCAL YEARS

Continuation of this contract beyond the current fiscal year is contingent upon future fiscal appropriations.

I.3 CONFIDENTIALITY OF INFORMATION

The Contractor shall keep all information relating to any employee or customer of the District in absolute confidence and shall not use the information in connection with any other matters; nor shall it disclose any such information to any other person, firm or corporation, in accordance with the District and federal laws governing the confidentiality of records.

I.4 TIME

Time, if stated in a number of days, will include Saturdays, Sundays, and holidays, unless otherwise stated herein.

I.5 RIGHTS IN DATA

I.5.1 “Data,” as used herein, means recorded information, regardless of form or the media on which it may be recorded. The term includes technical data and computer software. The term does not include information incidental to contract administration, such as financial, administrative, cost or pricing, or management information.

I.5.2 The term “Technical Data”, as used herein, means recorded information, regardless of form or characteristic, of a scientific or technical nature. It may, for example, document research, experimental, developmental or engineering work, or be usable or used to define a design or process or to procure, produce, support, maintain, or operate material. The data may be graphic or pictorial delineations in media such as drawings or photographs, text in specifications or related performance or design type documents or computer printouts. Examples of technical data include research and engineering data, engineering drawings and associated lists, specifications, standards, process sheets, manuals, technical reports, catalog item identifications, and related information, and computer software documentation. Technical data does not include computer software or

financial, administrative, cost and pricing, and management data or other information incidental to contract administration.

- I.5.3** The term “Computer Software”, as used herein means computer programs and computer databases. “Computer Programs”, as used herein means a series of instructions or statements in a form acceptable to a computer, designed to cause the computer to execute an operation or operations. "Computer Programs" include operating systems, assemblers, compilers, interpreters, data management systems, utility programs, sort merge programs, and automated data processing equipment maintenance diagnostic programs, as well as applications programs such as payroll, inventory control and engineering analysis programs. Computer programs may be either machine-dependent or machine-independent, and may be general purpose in nature or designed to satisfy the requirements of a particular user.
- I.5.4** The term "computer databases", as used herein, means a collection of data in a form capable of being processed and operated on by a computer.
- I.5.5** All data first produced in the performance of this Contract shall be the sole property of the District. The Contractor hereby acknowledges that all data, including, without limitation, computer program codes, produced by Contractor for the District under this Contract, are works made for hire and are the sole property of the District; but, to the extent any such data may not, by operation of law, be works made for hire, Contractor hereby transfers and assigns to the District the ownership of copyright in such works, whether published or unpublished. The Contractor agrees to give the District all assistance reasonably necessary to perfect such rights including, but not limited to, the works and supporting documentation and the execution of any instrument required to register copyrights. The Contractor agrees not to assert any rights in common law or in equity in such data. The Contractor shall not publish or reproduce such data in whole or in part or in any manner or form, or authorize others to do so, without written consent of the District until such time as the District may have released such data to the public.
- I.5.6** The District will have restricted rights in data, including computer software and all accompanying documentation, manuals and instructional materials, listed or described in a license or agreement made a part of this contract, which the parties have agreed will be furnished with restricted rights, provided however, notwithstanding any contrary provision in any such license or agreement, such restricted rights shall include, as a minimum the right to:
- I.5.6.1** Use the computer software and all accompanying documentation and manuals or instructional materials with the computer for which or with which it was acquired, including use at any District installation to which the computer may be transferred by the District;
- I.5.6.2** Use the computer software and all accompanying documentation and manuals or instructional materials with a backup computer if the computer for which or with which it was acquired is inoperative;

I.5.6.3 Copy computer programs for safekeeping (archives) or backup purposes; and modify the computer software and all accompanying documentation and manuals or instructional materials, or combine it with other software, subject to the provision that the modified portions shall remain subject to these restrictions.

I.5.7 The restricted rights set forth in section I.5.6 are of no effect unless

- (i) the data is marked by the Contractor with the following legend:

RESTRICTED RIGHTS LEGEND

Use, duplication, or disclosure is subject to restrictions stated in Contract No. _____ with (Contractor's Name); and

- (ii) If the data is computer software, the related computer software documentation includes a prominent statement of the restrictions applicable to the computer software. The Contractor may not place any legend on the computer software indicating restrictions on the District's rights in such software unless the restrictions are set forth in a license or agreement made a part of the contract prior to the delivery date of the software. Failure of the Contractor to apply a restricted rights legend to such computer software shall relieve the District of liability with respect to such unmarked software.

I.5.8 In addition to the rights granted in Section I.5.6 above, the Contractor hereby grants to the District a nonexclusive, paid-up license throughout the world, of the same scope as restricted rights set forth in Section I.5.6 above, under any copyright owned by the Contractor, in any work of authorship prepared for or acquired by the District under this contract. Unless written approval of the Contracting Officer is obtained, the Contractor shall not include in technical data or computer software prepared for or acquired by the District under this contract any works of authorship in which copyright is not owned by the Contractor without acquiring for the District any rights necessary to perfect a copyright license of the scope specified in the first sentence of this paragraph.

I.5.9 Whenever any data, including computer software, are to be obtained from a subcontractor under this contract, the Contractor shall use this clause, I.5, Rights in Data, in the subcontract, without alteration, and no other clause shall be used to enlarge or diminish the District's or the Contractor's rights in that subcontractor data or computer software which is required for the District.

I.5.10 For all computer software furnished to the District with the rights specified in Section I.5.5, the Contractor shall furnish to the District, a copy of the source code with such rights of the scope specified in Section I.5.5. For all computer software furnished to the District with the restricted rights specified in Section I.5.6, the District, if the Contractor, either directly or through a successor or affiliate shall cease to provide the maintenance or warranty services provided the District under this contract or any paid-up maintenance agreement, or if Contractor should be declared bankrupt or insolvent by a court of

competent jurisdiction, shall have the right to obtain, for its own and sole use only, a single copy of the then current version of the source code supplied under this contract, and a single copy of the documentation associated therewith, upon payment to the person in control of the source code the reasonable cost of making each copy.

I.5.11 The Contractor shall indemnify and save and hold harmless the District, its officers, agents and employees acting within the scope of their official duties against any liability, including costs and expenses, (i) for violation of proprietary rights, copyrights, or rights of privacy, arising out of the publication, translation, reproduction, delivery, performance, use or disposition of any data furnished under this contract, or (ii) based upon any data furnished under this contract, or based upon libelous or other unlawful matter contained in such data.

I.5.12 Nothing contained in this clause shall imply a license to the District under any patent, or be construed as affecting the scope of any license or other right otherwise granted to the District under any patent.

I.5.13 Paragraphs I.5.6, I.5.7, I.5.8, I.5.11 and I.5.12 above are not applicable to material furnished to the Contractor by the District and incorporated in the work furnished under contract, provided that such incorporated material is identified by the Contractor at the time of delivery of such work.

I.6 OTHER CONTRACTORS

The Contractor shall not commit or permit any act that will interfere with the performance of work by another District contractor or by any District employee.

I.7 SUBCONTRACTS

The Contractor hereunder shall not subcontract any of the Contractor's work or services to any subcontractor without the prior written consent of the CO. Any work or service so subcontracted shall be performed pursuant to a subcontract agreement, which the District will have the right to review and approve prior to its execution by the Contractor. Any such subcontract shall specify that the Contractor and the subcontractor shall be subject to every provision of this contract. Notwithstanding any such subcontract approved by the District, the Contractor shall remain liable to the District for all Contractor's work and services required hereunder.

I.8 INSURANCE

- A. **GENERAL REQUIREMENTS.** The Contractor shall procure and maintain, during the entire period of performance under this contract, the types of insurance specified below. The Contractor shall have its insurance broker or insurance company submit a Certificate of Insurance to the CO giving evidence of the required coverage prior to commencing performance under this contract. In no event shall any work be

performed until the required Certificates of Insurance signed by an authorized representative of the insurer(s) have been provided to, and accepted by, the CO. All insurance shall be written with financially responsible companies authorized to do business in the District of Columbia or in the jurisdiction where the work is to be performed and have an A.M. Best Company rating of A-VIII or higher. The Contractor shall require all of its subcontractors to carry the same insurance required herein. The Contractor shall ensure that all policies provide that the CO shall be given thirty (30) days prior written notice in the event the stated limit in the declarations page of the policy is reduced via endorsement or the policy is canceled prior to the expiration date shown on the certificate. The Contractor shall provide the CO with ten (10) days prior written notice in the event of non-payment of premium.

1. Commercial General Liability Insurance. The Contractor shall provide evidence satisfactory to the CO with respect to the services performed that it carries \$1,000,000 per occurrence limits; \$2,000,000 aggregate; Bodily Injury and Property Damage including, but not limited to: premises-operations; broad form property damage; Products and Completed Operations; Personal and Advertising Injury; contractual liability and independent contractors. The policy coverage shall include the District of Columbia as an additional insured, shall be primary and non-contributory with any other insurance maintained by the District of Columbia, and shall contain a waiver of subrogation. The Contractor shall maintain Completed Operations coverage for five (5) years following final acceptance of the work performed under this contract.
2. Automobile Liability Insurance. The Contractor shall provide automobile liability insurance to cover all owned, hired or non-owned motor vehicles used in conjunction with the performance of this contract. The policy shall provide a \$1,000,000 per occurrence combined single limit for bodily injury and property damage.
3. Workers' Compensation Insurance. The Contractor shall provide Workers' Compensation insurance in accordance with the statutory mandates of the District of Columbia or the jurisdiction in which the contract is performed.

Employer's Liability Insurance. The Contractor shall provide employer's liability insurance as follows: \$500,000 per accident for injury; \$500,000 per employee for disease; and \$500,000 for policy disease limit.

- B. **DURATION.** The Contractor shall carry all required insurance until all contract work is accepted by the District, and shall carry the required General Liability; any required Professional Liability; and any required Employment Practices Liability insurance for five (5) years following final acceptance of the work performed under this contract.
- C. **LIABILITY.** These are the required minimum insurance requirements established by the District of Columbia. **HOWEVER, THE REQUIRED MINIMUM INSURANCE**

REQUIREMENTS PROVIDED ABOVE WILL NOT IN ANY WAY LIMIT THE CONTRACTOR'S LIABILITY UNDER THIS CONTRACT.

- D. **CONTRACTOR'S PROPERTY.** Contractor and subcontractors are solely responsible for any loss or damage to their personal property, including but not limited to tools and equipment, scaffolding and temporary structures, rented machinery, or owned and leased equipment. A waiver of subrogation shall apply in favor of the District of Columbia.
- E. **MEASURE OF PAYMENT.** The District shall not make any separate measure or payment for the cost of insurance and bonds. The Contractor shall include all of the costs of insurance and bonds in the contract price.
- F. **NOTIFICATION.** The Contractor shall immediately provide the CO with written notice in the event that its insurance coverage has or will be substantially changed, canceled or not renewed, and provide an updated certificate of insurance to the CO.
- G. **CERTIFICATES OF INSURANCE.** The Contractor shall submit certificates of insurance giving evidence of the required coverage as specified in this section prior to commencing work. Evidence of insurance shall be submitted to:

Christian C. Nwachukwu, Contract Specialist
441 4th Street, NW, Washington, DC 20001
202-724-4236
Christian.nwachukwu@dc.gov

- H. **DISCLOSURE OF INFORMATION.** The Contractor agrees that the District may disclose the name and contact information of its insurers to any third party which presents a claim against the District for any damages or claims resulting from or arising out of work performed by the Contractor, its agents, employees, servants or subcontractors in the performance of this contract.

I.9 EQUAL EMPLOYMENT OPPORTUNITY

In accordance with the District of Columbia Administrative Issuance System, Mayor's Order 85-85 dated June 10, 1985, the forms for completion of the Equal Employment Opportunity Information Report are incorporated herein as Section J.3. An award cannot be made to any bidder who has not satisfied the equal employment requirements.

I.10 ORDER OF PRECEDENCE

The contract awarded as a result of this IFB will contain the following clause:

ORDER OF PRECEDENCE

A conflict in language shall be resolved by giving precedence to the document in the highest order of priority that contains language addressing the issue in question. The following

documents are incorporated into the contract by reference and made a part of the contract in the following order of precedence:

- (1) An applicable Court Order, if any
- (2) Contract document
- (3) Standard Contract Provisions
- (4) Contract attachments other than the Standard Contract Provisions
- (5) IFB, as amended
- (6) Bid

I.11 CONTRACTS IN EXCESS OF ONE MILLION DOLLARS

Any contract in excess of \$1,000,000 shall not be binding or give rise to any claim or demand against the District until approved by the Council of the District of Columbia and signed by the CO.

I.12 GOVERNING LAW

This contract, and any disputes arising out of or related to this contract, shall be governed by, and construed in accordance with, the laws of the District of Columbia.

SECTION J: ATTACHMENTS

The following list of attachments is incorporated into the solicitation by reference.

Attachment Number	Document
J.1	Government of the District of Columbia Standard Contract Provisions for Use with the Supplies and Services Contracts (March 2007) available at www.ocp.dc.gov click on "Solicitation Attachments"
J.2	U.S. Department of Labor Wage Determination No. 2005-2104, Revision No. 10, dated 05/26/2009
J.3	Office of Local Business Development Equal Employment Opportunity Information Report and Mayor's Order 85-85 available at www.ocp.dc.gov click on "Solicitation Attachments"
J.4	Department of Employment Services First Source Employment Agreement available at www.ocp.dc.gov click on "Solicitation Attachments"
J.5	Way to Work Amendment Act of 2006 - Living Wage Notice
J.6	Way to Work Amendment Act of 2006 - Living Wage Fact Sheet
J.7	Tax Certification Affidavit
J.8	Cost/Price Certification and Data Package available at www.ocp.dc.gov click on "Solicitation Attachments"

SECTION K: REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS

K.1 AUTHORIZED NEGOTIATORS

The offeror represents that the following persons are authorized to negotiate on its behalf with the District in connection with this request for proposals: (list names, titles, and telephone numbers of the authorized negotiators).

K.2 TYPE OF BUSINESS ORGANIZATION

K.2.1 The offeror, by checking the applicable box, represents that:

(a) It operates as:

- a corporation incorporated under the laws of the state of: _____
- an individual,
- a partnership,
- a nonprofit organization, or
- a joint venture.

(b) If the offeror is a foreign entity, it operates as:

- an individual,
- a joint venture, or
- a corporation registered for business in _____
(Country)

K.3 CERTIFICATION AS TO COMPLIANCE WITH EQUAL OPPORTUNITY OBLIGATIONS

Mayor's Order 85-85, "Compliance with Equal Opportunity Obligations in Contracts", dated June 10, 1985 and the Office of Human Rights' regulation, Chapter 11, "Equal Employment Opportunity Requirements in Contracts", promulgated August 15, 1986 (4 DCMR Chapter 11, 33 DCR 4952) are included as a part of this solicitation and require the following certification for contracts subject to the order. Failure to complete the certification may result in rejection of the offeror for a contract subject to the order. I hereby certify that I am fully aware of the content of the Mayor's Order 85-85 and the Office of Human Rights' regulations, Chapter 11, and agree to comply with them in performance of this contract.

Offeror _____ Date _____

Name _____ Title _____

Signature _____

Offeror _____ has _____ has not participated in previous contract or subcontract subject to the Mayor's Order 85-85. Offeror _____ has _____ has not filed all required compliance reports, and representations indicating submission of required reports signed by proposed subofferors. (The above representations need not be submitted in connection with contracts or subcontracts which are exempt from the Mayor's Order.)

K.4 BUY AMERICAN CERTIFICATION

The offeror hereby certifies that each end product, except the end products listed below, is a domestic end product (See Clause 23 of the SCP, "Buy American Act"), and that components of unknown origin are considered to have been mined, produced, or manufactured outside the United States.

_____ EXCLUDED END PRODUCTS
_____ COUNTRY OF ORIGIN

K.5 DISTRICT EMPLOYEES NOT TO BENEFIT CERTIFICATION

Each offeror shall check one of the following:

- _____ No person listed in Clause 13 of the SCP (Attachment J.1), "District Employees Not To Benefit" will benefit from this contract.
- _____ The following person(s) listed in Clause 13 of the SCP (Attachment J.1), "District Employees Not To Benefit" may benefit from this contract. For each person listed, attach the affidavit required by Clause 13.

K.6 CERTIFICATION OF INDEPENDENT PRICE DETERMINATION

(a) Each signature of the offeror is considered to be a certification by the signatory that:

- 1) The prices in this contract have been arrived at independently, without, for the purpose of restricting competition, any consultation, communication, or agreement with any offeror or competitor relating to:
 - (i) those prices,
 - (ii) the intention to submit a contract, or
 - (iii) the methods or factors used to calculate the prices in the contract.

- 2) The prices in this contract have not been and will not be knowingly disclosed by the offeror, directly or indirectly, to any other offeror or competitor before contract opening unless otherwise required by law; and
 - 3) No attempt has been made or will be made by the offeror to induce any other concern to submit or not to submit a contract for the purpose of restricting competition.
- (b) Each signature of the offeror is considered to be a certification by the signatory that the signatory:
- 1) Is the person in the offeror's organization responsible for determining the prices being offered in this contract, and that the signatory has not participated and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above; or
 - 2) Has been authorized, in writing, to act as agent for the following principals in certifying that those principals have not participated, and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above:

(insert full name of person(s) in the organization responsible for determining the prices offered in this contract and the title of his or her position in the offeror's organization);

As an authorized agent, does certify that the principals named in subdivision (b)(2) have not participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above; and

As an agent, has not participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above.

- (c) If the offeror deletes or modifies subparagraph (a)(2) above, the offeror must furnish with its offer a signed statement setting forth in detail the circumstances of the disclosure.

K.7 TAX CERTIFICATION

Each offeror must submit with its offer, a sworn Tax Certification Affidavit, incorporated herein as Attachment J.7.

K.8 CERTIFICATION OF ELIGIBILITY

The offeror's signature shall be considered a certification by the signatory that the offeror, or any person associated therewith in the capacity of owner, partner, director, officer, principal, or any position involving the administration of funds:

- A. is not currently under suspension, debarment, voluntary exclusion, or determination of ineligibility under any federal, District or state statutes;
- B. has not been suspended, debarred, voluntarily excluded or determined ineligible by any federal, District or state agency within the past three (3) years;
- C. does not have a proposed debarment pending; and
- D. has not been indicted, convicted, or had a civil judgment rendered against it or them by a court of competent jurisdiction in any matter involving fraud or official misconduct within the past three (3) years.

Indicate below any exception to your certification of eligibility and to whom it applies, their position in the offeror's organization, the initiating agency, and dates of action. Exceptions will not necessarily result in denial of award, but will be considered in determining responsibility of the offeror. Providing false information may result in criminal prosecution or administrative sanctions.

**K.9 METROPOLITAN WASHINGTON COUNCIL OF GOVERNMENTS RIDER
CLAUSE**

USE OF CONTRACT BY MEMBERS COMPRISING THE METROPOLITAN
WASHINGTON COUNCIL OF GOVERNMENTS PURCHASING OFFICERS'
COMMITTEE.

- A. If authorized by the offeror, resultant contract(s) will be extended to any or all of the listed members as designated by the offeror in section B.X to purchase at contract prices in accordance with contract terms.
- B. Any member utilizing this contract will place its own order(s) with the Contractor. There shall be no obligation on the part of any participating member to utilize the contract.
- C. A negative reply will not adversely affect consideration of your proposal.
- D. It is the Contractor's responsibility to notify the members shown below of the availability of the contract.
- E. Each participating jurisdiction has the option of executing a separate contract with the Contractor. Contracts entered into with a participating jurisdiction may contain general terms and conditions unique to that jurisdiction including, by way of illustration and not limitation, clauses covering minority participation, non-discrimination, indemnification, naming the jurisdiction as an additional insured under any required Comprehensive General Liability policies, and venue. If, when preparing such a contract, the general terms and conditions of a jurisdiction are unacceptable to the Contractor, the Contractor may withdraw its extension of the award to that jurisdiction.
- F. The District shall not be held liable for any costs or damages incurred by another jurisdiction as a result of any award extended to that jurisdiction by the Contractor.

SECTION L: INSTRUCTIONS, CONDITIONS AND NOTICES TO OFFERORS

L.1 CONTRACT AWARD

L.1.1 Most Advantageous to the District

The District intends to award a single contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the District, cost or price, technical and other factors, specified elsewhere in this solicitation considered.

L.1.2 Initial Offers

The District may award a contract on the basis of initial offers received, without discussion. Therefore, each initial offer should contain the offeror's best terms from a standpoint of cost or price, technical and other factors.

L.2 PROPOSAL FORM, ORGANIZATION AND CONTENT

One original and three (3) copies of the written proposals shall be submitted in two parts, titled "Technical Proposal" and "Price Proposal". Proposals shall be typewritten in 12 point font size on 8.5" by 11" bond paper. Telephonic, telegraphic, and facsimile proposals will not be accepted. Each proposal shall be submitted in a sealed envelope conspicuously marked: "Proposal in Response to Solicitation No. *[insert solicitation number, title and name of offeror]*".

Offerors are directed to the specific proposal evaluation criteria found in Section M of this solicitation, Evaluation Factors. The offeror shall respond to each factor in a way that will allow the District to evaluate the offeror's response. The offeror shall submit information in a clear, concise, factual and logical manner providing a comprehensive description of program supplies and services and delivery thereof. The information requested below for the technical proposal shall facilitate evaluation for all proposals. The technical proposal must contain sufficient detail to provide a clear and concise response fully reflecting the manner in which the offeror proposes to fully meet the requirements in Section C.

L.3 PROPOSAL SUBMISSION DATE AND TIME, AND LATE SUBMISSIONS, LATE MODIFICATIONS, WITHDRAWAL OR MODIFICATION OF PROPOSALS AND LATE PROPOSALS

L.3.1 Proposal Submission

Proposals must be submitted no later than June 24, 2010 at 2:00 PM. Proposals, modifications to proposals, or requests for withdrawals that are received in the designated District office after the exact local time specified above, are "late" and shall be

considered only if they are received before the award is made and one (1) or more of the following circumstances apply:

- (a) The proposal or modification was sent by registered or certified mail not later than the fifth (5th) day before the date specified for receipt of offers;
- (b) The proposal or modification was sent by mail and it is determined by the CO that the late receipt at the location specified in the solicitation was caused by mishandling by the District, or
- (c) The proposal is the only proposal received.

L.3.2 Withdrawal or Modification of Proposals

An offeror may modify or withdraw its proposal upon written, telegraphic notice, or facsimile transmission if received at the location designated in the solicitation for submission of proposals, but not later than the closing date and time for receipt of proposals.

L.3.3 Postmarks

The only acceptable evidence to establish the date of a late proposal, late modification or late withdrawal sent either by registered or certified mail shall be a U.S. or Canadian Postal Service postmark on the wrapper or on the original receipt from the U.S. or Canadian Postal Service. If neither postmark shows a legible date, the proposal, modification or request for withdrawal shall be deemed to have been mailed late. When the postmark shows the date but not the hour, the time is presumed to be the last minute of the date shown. If no date is shown on the postmark, the proposal shall be considered late unless the offeror can furnish evidence from the postal authorities of timely mailing.

L.3.4 Late Modifications

A late modification of a successful proposal, which makes its terms more favorable to the District, shall be considered at any time it is received and may be accepted.

L.3.5 Late Proposals

A late proposal, late modification or late request for withdrawal of a proposal that is not considered shall be held unopened, unless opened for identification, until after award and the retained with unsuccessful proposals resulting from this solicitation.

L.4 EXPLANATION TO PROSPECTIVE OFFERORS

If a prospective offeror has any questions relating to this solicitation, the prospective offeror shall submit the question in writing to the contact person, identified on page one. The prospective offeror shall submit questions no later than fourteen (14) days prior to

the closing date and time indicated for this solicitation. The District will not consider any questions received less than fourteen (14) days before the date set for submission of proposals. The District will furnish responses promptly to all prospective offerors. An amendment to the solicitation will be issued if the CO decides that information is necessary in submitting offers, or if the lack of it would be prejudicial to any prospective offeror. Oral explanations or instructions given by District officials before the award of the contract will not be binding.

L.5 FAILURE TO SUBMIT OFFERS

Recipients of this solicitation not responding with an offer should not return this solicitation. Instead, they should advise the CO, Elona Evans-McNeill, 441 4th Street, NW, Washington, DC 20001, 202-727-0252, by letter or postcard whether they want to receive future solicitations for similar requirements. It is also requested that such recipients advise the CO of the reason for not submitting a proposal in response to this solicitation. If a recipient does not submit an offer and does not notify the CO that future solicitations are desired, the recipient's name may be removed from the applicable mailing list.

L.6 RESTRICTION ON DISCLOSURE AND USE OF DATA

L.6.1 Offerors who include in their proposal data that they do not want disclosed to the public or used by the District except for use in the procurement process shall mark the title page with the following legend:

"This proposal includes data that shall not be disclosed outside the District and shall not be duplicated, used or disclosed in whole or in part for any purpose except for use in the procurement process.

If, however, a contract is awarded to this offeror as a result of or in connection with the submission of this data, the District will have the right to duplicate, use, or disclose the data to the extent consistent with the District's needs in the procurement process. This restriction does not limit the District's rights to use, without restriction, information contained in this proposal if it is obtained from another source. The data subject to this restriction are contained in sheets (insert page numbers or other identification of sheets)."

L.6.2 Mark each sheet of data it wishes to restrict with the following legend:

"Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this proposal."

L.7 PROPOSALS WITH OPTION YEARS

The offeror shall include option year prices in its price/cost proposal. An offer may be determined to be unacceptable if it fails to include pricing for the option year(s).

L.8 PROPOSAL PROTESTS

Any actual or prospective offeror or contractor, who is aggrieved in connection with the solicitation or award of a contract, must file with the D.C. Contract Appeals Board (Board) a protest no later than ten (10) business days after the basis of protest is known or should have been known, whichever is earlier. A protest based on alleged improprieties in a solicitation which are apparent at the time set for receipt of initial proposals shall be filed with the Board prior to the time set for receipt of initial proposals. In procurements in which proposals are requested, alleged improprieties which do not exist in the initial solicitation, but which are subsequently incorporated into the solicitation, must be protested no later than the next closing time for receipt of proposals following the incorporation. The protest shall be filed in writing, with the Contract Appeals Board, 717 14th Street, N.W., Suite 430, Washington, D.C. 20004. The aggrieved person shall also mail a copy of the protest to the Contracting Officer for the solicitation.

L.9 SIGNING OF OFFERS

The offeror shall sign the offer and print or type its name on the Solicitation, Offer and Award form of this solicitation. Offers signed by an agent shall be accompanied by evidence of that agent's authority, unless that evidence has been previously furnished to the Contracting Officer.

L.10 UNNECESSARILY ELABORATE PROPOSALS

Unnecessarily elaborate brochures or other presentations beyond those sufficient to present a complete and effective response to this solicitation are not desired and may be construed as an indication of the offeror's lack of cost consciousness. Elaborate artwork, expensive paper and bindings, and expensive visual and other presentation aids are neither necessary nor desired.

L.11 RETENTION OF PROPOSALS

All proposal documents will be the property of the District and retained by the District, and therefore will not be returned to the offerors.

L.12 PROPOSAL COSTS

The District is not liable for any costs incurred by the offerors in submitting proposals in response to this solicitation.

L.13 ELECTRONIC COPY OF PROPOSALS FOR FREEDOM OF INFORMATION ACT REQUESTS

In addition to other proposal submission requirements, the offeror must submit an electronic copy of its proposal, redacted in accordance with any applicable exemptions from disclosure in D.C. Official Code §2-534, in order for the District to comply with §2-

536(b) that requires the District to make available electronically copies of records that must be made public. The District's policy is to release documents relating to District proposals following award of the contract, subject to applicable FOIA exemption under §2-534(a)(1).

L.14 CERTIFICATES OF INSURANCE

Prior to commencing work, the Contractor shall have its insurance broker or insurance company submit certificates of insurance giving evidence of the required coverages as specified in Section I.8 to:

Christian C. Nwachukwu, Contract Specialist
441 4th Street, NW, Suite 700S
202-724-4236/Christian.nwachukwu@dc.gov

L.15 ACKNOWLEDGMENT OF AMENDMENTS

The offeror shall acknowledge receipt of any amendment to this solicitation (a) by signing and returning the amendment; (b) by identifying the amendment number and date in the space provided for this purpose in Section A, Solicitation, Offer and Award form; or (c) by letter, telegram or e-mail from an authorized negotiator. The District must receive the acknowledgment by the date and time specified for receipt of proposals. An offeror's failure to acknowledge an amendment may result in rejection of its offer.

L.16 BEST AND FINAL OFFERS

If, subsequent to receiving original proposals, negotiations are conducted, all offerors within the competitive range will be so notified and will be provided an opportunity to submit written best and final offers at the designated date and time. Best and final offers will be subject to the Late Submissions, Late Modifications and Late Withdrawals of Proposals provisions of the solicitation. After receipt of best and final offers, no discussions will be reopened unless the CO determines that it is clearly in the District's best interest to do so, e.g., it is clear that information available at that time is inadequate to reasonably justify contractor selection and award based on the best and final offers received. If discussions are reopened, the CO shall issue an additional request for best and final offers to all offerors still within the competitive range.

L.17 LEGAL STATUS OF OFFEROR

Each proposal must provide the following information:

L.17.1 Name, address, telephone number and federal tax identification number of offeror;

L.17.2 A copy of each District of Columbia license, registration or certification that the offeror is required by law to obtain. This mandate also requires the offeror to provide a copy of the executed "Clean Hands Certification" that is referenced in D.C. Official Code §47-2862,

if the offeror is required by law to make such certification. If the offeror is a corporation or partnership and does not provide a copy of its license, registration or certification to transact business in the District of Columbia, the offer shall certify its intent to obtain the necessary license, registration or certification prior to contract award or its exemption from such requirements; and

L.17.3 If the offeror is a partnership or joint venture, the names and addresses of the general partners or individual members of the joint venture, and copies of any joint venture or teaming agreements.

L.18 FAMILIARIZATION WITH CONDITIONS

Offerors shall thoroughly familiarize themselves with the terms and conditions of this solicitation, acquainting themselves with all available information regarding difficulties which may be encountered, and the conditions under which the work is to be accomplished. Contractors will not be relieved from assuming all responsibility for properly estimating the difficulties and the cost of performing the services required herein due to their failure to investigate the conditions or to become acquainted with all information, schedules and liability concerning the services to be performed.

L.19 GENERAL STANDARDS OF RESPONSIBILITY

The prospective contractor must demonstrate to the satisfaction of the District its capability in all respects to perform fully the contract requirements; therefore, the prospective contractor must submit the documentation listed below, within five (5) days of the request by the District.

L.19.1 Evidence of adequate financial resources, credit or the ability to obtain such resources as required during the performance of the contract.

L.19.2 Evidence of the ability to comply with the required or proposed delivery or performance schedule, taking into consideration all existing commercial and governmental business commitments.

L.19.3 Evidence of the necessary organization, experience, accounting and operational control, technical skills or the ability to obtain them.

L.19.4 Evidence of compliance with the applicable District licensing and tax laws and regulations.

L.19.5 Evidence of a satisfactory performance record, record of integrity and business ethics.

L.19.6 Evidence of the necessary production, construction and technical equipment and facilities or the ability to obtain them.

L.19.7 Evidence of other qualifications and eligibility criteria necessary to receive an award under applicable laws and regulations.

L.19.8 If the prospective contractor fails to supply the information requested, the CO shall make the determination of responsibility or nonresponsibility based upon available information. If the available information is insufficient to make a determination of responsibility, the CO shall determine the prospective contractor to be nonresponsible.

L.20 PRE-PROPOSAL CONFERENCE

There will be no pre-proposal conference. However, prospective offerors who have questions regarding the solicitation are encouraged to submit (email) their written questions to the Contract Specialist named in Section L.14 above, no later than June 15, 2010 by 4:30 PM, in order to generate official answer(s). Answers to the questions will be posted on the OCP website at www.ocp.dc.gov

Impromptu questions will be permitted by calling the Contract Specialist and spontaneous answers will be provided at the District's discretion. Verbal answers given over the phone or in person are only intended for general discussion and do not represent the District's final position.

L.21 ACCEPTANCE PERIOD

The Offeror agrees that its offer remains valid for a period of 120 days from the solicitation's closing date.

L.22 HAND DELIVERY OR MAILING OF PROPOSAL

One (1) original and three (3) complete printed copies delivered or mailed to:

Office of Contracting and Procurement
Bid Room, 441 4th Street, NW, Suite 703 South
Washington, D.C. 20001

SECTION M - EVALUATION FACTORS

M.1 EVALUATION FOR AWARD

The contract will be awarded to the responsible offeror whose offer is most advantageous to the District, based upon the evaluation criteria specified below. Thus, while the points in the evaluation criteria indicate their relative importance, the total scores will not necessarily be determinative of the award. Rather, the total scores will guide the District in making an intelligent award decision based upon the evaluation criteria.

M.2 TECHNICAL RATING

M.2.1 The Technical Rating Scale is as follows:

<u>Numeric Rating</u>	<u>Adjective</u>	<u>Description</u>
0	Unacceptable	Fails to meet minimum requirements; e.g., no demonstrated capacity, major deficiencies which are not correctable; offeror did not address the factor.
1	Poor	Marginally meets minimum requirements; major deficiencies which may be correctable.
2	Minimally Acceptable	Marginally meets minimum requirements; minor deficiencies which may be correctable.
3	Acceptable	Meets requirements; no deficiencies.
4	Good	Meets requirements and exceeds some requirements; no deficiencies.
5	Excellent	Exceeds most, if not all requirements; no deficiencies.

M.2.2 The technical rating is a weighting mechanism that will be applied to the point value for each evaluation factor to determine the offeror's score for each factor. The offeror's total technical score will be determined by adding the offeror's score in each evaluation factor. For example, if an evaluation factor has a point value range of zero (0) to forty (40) points, using the Technical Rating Scale above, if the District evaluates the offeror's response as "Good," then the score for that evaluation factor is 4/5 of 40 or 32.

If subfactors are applied, the offeror's total technical score will be determined by adding the offeror's score for each subfactor. For example, if an evaluation factor has a

point value range of zero (0) to forty (40) points, with two subfactors of twenty (20) points each, using the Technical Rating Scale above, if the District evaluates the offeror’s response as “Good” for the first subfactor and “Poor” for the second subfactor, then the total score for that evaluation factor is 4/5 of 20 or 16 for the first subfactor plus 1/5 of 20 or 4 for the second subfactor, for a total of 20 for the entire factor.

M.3 EVALUATION CRITERIA

Proposals will be evaluated based on the following evaluation factors in the manner described below:

M.3.1 TECHNICAL CRITERIA (75 Points Maximum)

M.3.1 COURSE DEVELOPMENT AND TRAINING

M.3.1.1 TECHNICAL CRITERIA (Total 75 Points maximum)

Description: These factors consider the Offeror’s past performance, experience and key personnel used in performing services similar to the required services as described in Section C. These factors include an examination of the quality of services provided, timeliness in service delivery, business practices, and overall satisfaction with the Offeror’s performance.

Technical Evaluation Factors	Points
Qualifications of the Firm and Personnel	20
Understanding of the Scope and Technical Approach	35
Factor C - Past Performance, Experience and References	10
Proposed Schedule	10
Total	75

M.3.1.1.1 Factor A – Qualifications of the Firms and Personnel

M.3.1.1.1a This evaluation factor considers the specific professional credentials and experience of the firm, and any subcontractors and the key personnel of all firms proposed for this contract.

M.3.1.1.1b This factor will be evaluated on the strength of the standard personnel resumes provided as attachments to the proposal. Information should be provided showing experience and familiarity with the requirements as described in Section C.5.

M.3.1.1.2 Factor B – Understanding of Scope, Technical Approach and Proposed Methodology

M.3.1.1.2a This evaluation factor considers the technical approach and methodology proposed for this project, including project management, design, development, training, documentation, and ongoing support.

M.3.1.1.2b This factor will be evaluated based on the completeness of the proposed methodology, a work plan, a management plan, and time schedule for accomplishing the tasks as described in Section C. The proposed methodology must demonstrate how the Offeror intends to complete the project and all deliverables successfully, within the desired timeframes.

M.3.1.1.3 Factor C – Past Performance, Experience and References

M.3.1.1.3a Evaluation of past performance and experience allows the District to assess the Offeror’s ability to perform and the relevance of the work performed.

M.3.1.1.3b This factor considers the extent of the Offeror’s past performance within the last three (3) years, in achieving a high degree of customer satisfaction. Evaluation of this factor will be based on the quantity and quality of Offeror’s performance on projects of comparable size, highly technical nature, and complexity. The currency and relevance of the information, source of information, context of the data, and general trends in Offeror’s performance shall be considered.

M.3.1.1.3c The Offeror provides a demonstrated experience in providing technical assistance and training services to a diverse audience of volunteers, public health, and medical professionals.

- (a) The Offeror shall submit two (2) examples of previously developed trainings
- (b) The Offeror shall submit feedback data from two (20) previously implemented trainings.

M.3.1.1.3d The Offeror shall have demonstrated experience and subject matter expertise with the Strategic National Stockpile, mass prophylaxis, and the Medical Reserve Corps (MRC).

- (a) The Offeror submits two (2) examples of experience performing similar projects, including references from the receiving agency.
- (b) The Offeror identifies any public health and emergency response standards that will be referenced, in addition to DOH materials, for final content.

M.3.1.1.3e The Offeror shall have demonstrated ability to present course content in a manner highly efficient in developing and demonstrating competency, supporting retention, and supporting scalability of provision.

- (b) The Offeror submits a format and content layout of the instructor and participant course materials.

M.3.1.1.3f The Offeror provides a list of three (3) previous contracts for which the Offeror provided identical or similar work within the last three (3) years. References should include work in which the proposed key personnel have served. Include

the Name of Company, Title and Description of the Project, Contract Number, Dollar Amount, and Period of Performance, Name of the Contact Person, and Title, and Telephone Number and email address.

M.3.1.1.4 Factor E –Compliance with Schedule

M.3.1.1.4 This evaluation factor considers the proposed schedule. Course development must be completed within three (3) months or less from date of contract award.

M.3.1.1.4b This factor will be evaluated based on the completeness of the provided project plan, including all major tasks and subtasks. This plan must demonstrate how the Offeror will meet the required schedule to complete the project successfully.

M.3.2 PRICE CRITERION (25 Points Maximum)

The price evaluation will be objective. The Offeror with the lowest price will receive the maximum price points. All other proposals will receive a proportionately lower total score.

The following formula will be used to determine each Offeror’s evaluated price score:

$$\frac{\text{Lowest price proposal}}{\text{Price of proposal being evaluated}} \times \text{weight} = \text{Evaluated price score}$$

M.3.3 PREFERENCE POINTS AWARDED PURSUANT TO SECTION M.5.2 (12 Points Maximum)

M.3.4 TOTAL POINTS (112 Points Maximum)

Total points shall be the cumulative total of the offeror’s technical criteria points, price criterion points and preference points, if any.

M.4 EVALUATION OF OPTION YEARS

The District will evaluate offers for award purposes by evaluating the total price for all options as well as the base year. Evaluation of options shall not obligate the District to exercise them. The total District’s requirements may change during the option years. Quantities to be awarded will be determined at the time each option is exercised.

M.5 PREFERENCES FOR CERTIFIED BUSINESS ENTERPRISES

Under the provisions of the “Small, Local, and Disadvantaged Business Enterprise Development and Assistance Act of 2005”, as amended, D.C. Official Code § 2-218.01 *et seq.* (the Act), the District shall apply preferences in evaluating proposals from businesses that are small, local, disadvantaged, resident-owned, longtime resident,

veteran-owned, local manufacturing, or local with a principal office located in an enterprise zone of the District of Columbia.

M.5.1 Application of Preferences

For evaluation purposes, the allowable preferences under the Act for this procurement shall be applicable to prime contractors as follows:

- M.5.1.1** Any prime contractor that is a small business enterprise (SBE) certified by the Department of Small and Local Business Development (DSLBD) will receive the addition of three points on a 100-point scale added to the overall score for proposals submitted by the SBE in response to this Request for Proposals (RFP).
- M.5.1.2** Any prime contractor that is a resident-owned business (ROB) certified by DSLBD will receive the addition of five points on a 100-point scale added to the overall score for proposals submitted by the ROB in response to this RFP.
- M.5.1.3** Any prime contractor that is a longtime resident business (LRB) certified by DSLBD will receive the addition of five points on a 100-point scale added to the overall score for proposals submitted by the LRB in response to this RFP.
- M.5.1.4** Any prime contractor that is a local business enterprise (LBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score for proposals submitted by the LBE in response to this RFP.
- M.5.1.5** Any prime contractor that is a local business enterprise with its principal offices located in an enterprise zone (DZE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score for proposals submitted by the DZE in response to this RFP.
- M.5.1.6** Any prime contractor that is a disadvantaged business enterprise (DBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score for proposals submitted by the DBE in response to this RFP.
- M.5.1.7** Any prime contractor that is a veteran-owned business (VOB) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score for proposals submitted by the VOB in response to this RFP.
- M.5.1.8** Any prime contractor that is a local manufacturing business enterprise (LMBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score for proposals submitted by the LMBE in response to this RFP.

M.5.2 Maximum Preference Awarded

Notwithstanding the availability of the preceding preferences, the maximum total preference to which a certified business enterprise is entitled under the Act is the

equivalent of twelve (12) points on a 100-point scale for proposals submitted in response to this RFP. There will be no preference awarded for subcontracting by the prime contractor with certified business enterprises.

M.5.3 Preferences for Certified Joint Ventures

When DSLBD certifies a joint venture, the certified joint venture will receive preferences as a prime contractor for categories in which the joint venture and the certified joint venture partner are certified, subject to the maximum preference limitation set forth in the preceding paragraph.

M.5.4 Verification of Offeror’s Certification as a Certified Business Enterprise

M.5.4.1 Any vendor seeking to receive preferences on this solicitation must be certified at the time of submission of its proposal. The contracting officer will verify the offeror’s certification with DSLBD, and the offeror should not submit with its proposal any documentation regarding its certification as a certified business enterprise.

M.5.4.2 Any vendor seeking certification or provisional certification in order to receive preferences under this solicitation should contact the:

Department of Small and Local Business Development
ATTN: CBE Certification Program
441 Fourth Street, NW, Suite 970N
Washington DC 20001

M.5.4.3 All vendors are encouraged to contact DSLBD at (202) 727-3900 if additional information is required on certification procedures and requirements.

M.6 EVALUATION OF PROMPT PAYMENT DISCOUNT

M.6.1 Prompt payment discounts shall not be considered in the evaluation of offers. However, any discount offered will form a part of the award and will be taken by the District if payment is made within the discount period specified by the offeror.

M.6.2 In connection with any discount offered, time will be computed from the date of delivery of the supplies to carrier when delivery and acceptance are at point of origin, or from date of delivery at destination when delivery, installation and acceptance are at that, or from the date correct invoice or voucher is received in the office specified by the District, if the latter date is later than date of delivery. Payment is deemed to be made for the purpose of earning the discount on the date of mailing of the District check