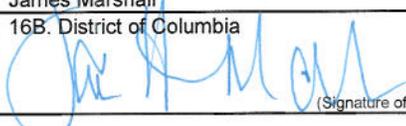


|  |                                   |  |   |                            |
|--|-----------------------------------|--|---|----------------------------|
| <b>AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT</b>  |                                   | 1. Solicitation Number<br>DCCF-2009-R-8132         | Page of Pages<br>1   1  |                            |
| 2. Amendment/Modification Number<br>DCCF-2009-R-8132-0006  | 3. Effective Date<br>June 3, 2009 | 4. Requisition/Purchase Request No.                | 5. Solicitation Caption<br>Child Support Collection Services.   |                            |
| 6. Issued by:<br>Office of Contracting and Procurement<br>441 4 <sup>th</sup> Street NW, Suite 700S<br>Washington, DC 20001  |                                   | Code   | 7. Administered by (If other than line 6)   |                            |
| 8. Name and Address of Contractor (No. street, city, county, state and zip code)<br><br>POTENTIAL OFFERORS.  |                                   | X  | 9A. Amendment of Solicitation No.<br>DCCF-2009-R-8132   |                            |
| Code   |                                   | Facility   | 9B. Dated (See Item 11)<br>4/8/2009   |                            |
|  |                                   |  | 10A. Modification of Contract/Order No.   |                            |
|  |                                   |  | 10B. Dated (See Item 13)  |                            |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS  |                                   |  |   |                            |
| <input type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. |                                   |  |   |                            |
| 12. Accounting and Appropriation Data (If Required)  |                                   |  |   |                            |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS , IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14   |                                   |  |   |                            |
| A. This change order is issued pursuant to (Specify Authority):<br>The changes set forth in Item 14 are made in the contract/order no. in item 10A.  |                                   |  |   |                            |
| B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.   |                                   |  |   |                            |
| C. This supplemental agreement is entered into pursuant to authority of:   |                                   |  |   |                            |
| D. Other (Specify type of modification and authority)  |                                   |  |   |                            |
| <b>E. IMPORTANT:</b> Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copy to the issuing office.  |                                   |  |   |                            |
| 14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)<br><br>The Solicitation DCCF-2009-R-8132 is hereby amended to provide answers to offeror's questions regarding the solicitation. See accompanying Attachment A.<br><br>Offeror's are instructed to acknowledge receipt of this amendment by including a copy of the signed amendment in its proposal.  |                                   |  |   |                            |
| Except as provided herein, all terms and conditions of the document is referenced in Item 9A or 10A remain unchanged and in full force and effect.   |                                   |  |   |                            |
| 15A. Name and Title of Signer (Type or print)  |                                   | 16A. Name of Contracting Officer<br>James Marshall |   |                            |
| 15B. Name of Contractor<br><br>(Signature of person authorized to sign)  |                                   | 15C. Date Signed                                   | 16B. District of Columbia<br> | 16C. Date Signed<br>6-3-09 |

Attachment A

1. To what extent will the location of the bidder's call center and/or corporate headquarters have a bearing on any award(s)? How important is it that a vendor be able to hire DC residents?

None, please see Amendment 0005 (revised solicitation), Section M, Evaluation For Award, the offeror's location is not an evaluation criteria.

2. Are vendors required to be located in DC or can they operate from any domestic, U.S. location?

No.

3. Please provide greater details on Department of Labor wage requirements. What is required in layperson's terms?

Please visit the US Department of Labor website at <http://www.dol.gov/compliance/laws/comp-sca.htm>

4. Will DC consider moving the deadline to 6/1 in order to enable bidders to have enough time to develop an adequate response?

Please see Amendment 0006, the due date for proposals has been extended to June 5, 2009

5. Does the responder absolutely have to have an office in DC?

Please see response to question number 1 above.

6. Will there be an amendment regarding answers to questions?

Yes. Please see Amendments 0002 and 0006.

7. Will the deadline be delayed while responses to questions are addressed?

Please see response to question number 4 above.

8. Who is the current provider of these services?

There is no incumbent.

9. What is the current value of the collections portfolio?

Please see Amendment 0002.

10. Section C.2.3 - "The CSSD is committed to increasing the amount of arrears collections by 10% in FY08 and each succeeding fiscal year." Is the CSSD goal (10%) a revenue goal or a collection rate percentage goal?

Please see Amendment 0005 (revised solicitation), Section C.2.3, second sentence which states "CSSD is committed to increasing the collection rate of arrears collections by at least 10% in FY08 and each succeeding fiscal year..."

11. What is the breakdown of age of the current collections portfolio?

Please see Amendment 0005 (revised solicitation), Section C.2.4 which states "Initial cases to be referred to the Contractor average amount approximately \$13,900.00 are typically 10 - 15 years old and six months in arrears.

12. Section C.3.1.1.1.2 - It appears that all cases to be referred are, at least, 6 months in arrears. Is that true?

Yes, typically. See response to number 11 above.

13. Section C.3.1.1.1.3 - If all administrative enforcement actions have been exhausted by CSSD, have the cases to be referred been worked by another collection agency?

No.

14. Why is the contract out to bid at this time?

See Amendment 0005 (revised solicitation) Section C.1.1 which states "The purpose of this solicitation is to increase collections of child support payments on IV-D cases, with a particular emphasis on increasing the number of cases on which arrears payments are made...."

15. Do GSA vendors on schedule 520-4 have any advantage in this procurement?

No.

16. To how many vendors are you seeking to award a contract?

See Amendment 0005 (revised solicitation) Section L.1.1 which states "The District intends to award a single contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the District, cost or price, technical and other factors, specified elsewhere in this solicitation considered."

17. Will you also be referring secondary placements, and should bidders provide proposed fees for secondary placements?

The solicitation does not include a description, definition, or reference to secondary placements.

18. What collection attempts are performed or will be performed internally prior to placement?  
Attempting to contact individuals by phone and/or mail; issuance of bench warrants;  
enforcement actions such as license suspensions and passport denials; tax intercepts

Please see Amendment 0005 (revised solicitation), Section H.11.1 which states "The District will attempt to contact individuals by phone and/or mail; issue bench warrants; enforcement actions such as license suspensions and passport denials and tax intercepts."

19. Will the selected vendor be allowed to litigate on your behalf, with approval? No

No. The solicitation does not include a requirement for the Contractor to provide litigation services.