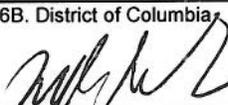


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 2	
2. Amendment/Modification Number DCAM-2010-B-0166-004		3. Effective Date 2-Sep-10	4. Requisition/Purchase Request No.	5. Solicitation Caption Citywide Electronic Security Sys.	
6. Issued By: Department of Real Estate Services (DRES) Contracting and Procurement Division 2000 14th Street, N.W., 5th Floor Washington, D.C. 20009		Code 03B	7. Administered By (If other than line 6)		
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)			(X)	9A. Amendment of Solicitation No. DCAM-2010-B-0166	
				9B. Dated (See Item 11) 12-Aug-10	
				10A. Modification of Contract/Order No.	
				10B. Dated (See Item 13)	
Code	Facility				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>2</u> copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to: (Specify Authority) The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>2</u> copy to the issuing office.					
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)					
1. Pre-bid Conference Attendance Sheet - Attachment A					
2. Questions and Answers - Attachment B					
3. Section B.5.1, Paragraph 1 - Delete Section 2.04 and Substitute Section G.4					
4. Section B.5.1, Paragraph 2 - Delete Section 2 and Substitute Section C.4.4					
5. Section B.5.1, Paragraph 2 - Delete Section 2 and Substitute Section C.4.7					
6. Section B.5.2 - Delete Section 4 and Substitute Sections C.4.6, C.4.8, C.4.9 & C.4.10					
The opening date for receipt of bids, time and place remains the same.					
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect					
15A. Name and Title of Signer (Type or print)			16A. Name of Contracting Officer Wibur Giles		
15B. Name of Contractor		15C. Date Signed	16B. District of Columbia 		16C. Date Signed SEP 02 2010
(Signature of person authorized to sign)			(Signature of Contracting Officer)		

7. Section B.5.3 - Delete Section 3 and Substitute Section C.4.5.
8. Section C.4.1.4.2 - Delete Section C.4.7 and Substitute Section G.5.4.
9. Section C.4.4.3.1.2 - Delete Section E and Substitute Section C.4.7.
10. Section C.4.5.2.3 - Delete Section E and Substitute Section C.4.7.4.
11. Section C.4.5.3.1 - Delete Section 2.03D and Substitute Section C.4.5.2.3.
12. Section C.4.6.1.2 - Delete Section 1.08 and Substitute Section E.3.
13. Section C.4.7.2.3 - Delete Section 2.03B2 and Substitute Section C.4.7.2.2.
14. Section C.4.10.6.3 - Delete Section 3.02D and Substitute Section C.4.5.2.

**Pre-bid Conference Sign-In Sheet
DCAM-2010-B-0166**

NAME OF COMPANY	CONTACT PERSON	EMAIL	PHONE
Paige International	Charles Paige	cpaige@international.com	202-249-6406
Condortech Services, Inc.	Raul Guevara	rguevara@condortech.com	703-916-9200
Condortech Services, Inc.	Jorge G. Lozano	jlozano@condortech.com	703-916-9200
Johnson Controls	Larry Hulcher	Larry.e.hulcher@jci.com	301-525-8376
Johnson Controls	Scott Becker	scott.d.becker@jci.com	703-819-7309
Simplex Grinnell	Barry Leavitt	bleavitt@simplexgrinnell.com	215-778-9643
Stanley Security	Chris Burton	cburton@stanleyworks.com	703-887-9650
Emergency 911 Security	Robyn Holden	rholden@emergency911security.com	202-546-4200
Emergency 911 Security	Curtis D. Gibson	cdgibson@emergency911security.com	202-546-4200
Orion Management	Tim Britell	t.britell@orionmngt.com	240-4174536
Orion Systems Group	Paul Garner	pgarner@orionsystemsgroup.com	571-722-2999
A-Tech Systems Integration	Joe Borcherding	j.borcherding@acmetechnicalgroup.com	703-928-8807

**Questions and Answers
DCAM-2010-B-0166**

Q: The Solicitation, Bid, and Award form (item 13) indicates the Contractor must provide payment and performance bonds within seven (7) days of the Notice of Intent to Award. During the vendors conference it was stated that payment and performance bonds were not required for this project. Please clarify the requirements regarding the provision of payment and performance bonds.

A: Bonds are not required.

Q: The Solicitation, Bid, and Award form (item 14) indicates the Contractor must provide a bid guarantee. During the vendors conference it was stated that a bid guarantee was not required for this project. Please clarify the requirements regarding the provision of a bid guarantee.

A: Bid Guarantee is not required.

Q: The Solicitation, Bid, and Award form (item 22B) provides space for the Contractor's base bid price. Should the dollar amount provided on this line (item 22) should be identical to the Service Lump Sum Price in B.5.1, or should the item 22 price also include the System Conversion Prices for B.5.2?

A: The price should include both the Service Lump Sum Price and System Conversion Price.

Q: Assuming multiple vendors are able to meet the Special Standard of Responsibility requirements on pages 69-70 it is our understanding the District will then make an award using cost as a primary factor. Each vendor's response requires the submission of over 100 pricing elements, the majority of those related to the equipment removal, additions, and changes in B.5.3. Will the total price of B.5.1 and B.5.2 be combined and used as the basis of award?

A: The basis of award will be the total combined price of B.5.1 and B.5.2.

Q: Will the unit pricing required in B.5.3 be used as a factor in determining the low bid for the project, or are these pricing tables (pages 5-9) to be utilized for post-award price adjustments to the service contract (equipment removal, adds, changes, transitioning buildings coming out of warranty to the ESS contract, etc.)?

A: The pricing in B.5.3 will be utilized for post-award price adjustments to the service contract.

Q: What is the total annual cost of the current Service and Maintenance plan for the Citywide ESS system?

A: \$996,000.00

Q: Has the budget been set for the Citywide ESS Service and Maintenance system? What is the budget amount (annual cost) and how did the District arrive at this budget amount?

A: We cannot provide this information.

Q: How many full-time employees does the incumbent currently use to meet the requirements of the existing service contract?

A: We do not have this information.

Q: Will interested bidders be able to contact the incumbent to make a more informed assessment regarding project scope, staffing requirements, etc.?

A: No.

Q: Will the incumbent be allowed to bid on DCAM-2010-B-0166?

A: Yes

Q: The Solicitation, Bid, and Award form (item 6) discusses a “mandatory 35% SBE subcontracting requirement” and Section B.3.1 states that “at least 35% of the dollar volume shall be subcontracted to a Small Business Enterprise.” However, during the vendor conference it was indicated that the 35% SBE requirement was a goal, and not mandated as part of this contract. Please clarify the SBE requirement of this project.

A: The 35% SBE requirement is mandatory for this project.

Q: Section M page 93 states “there will be no preferences awarded for subcontracting by the prime contractor with certified business enterprises.” During the vendor conference it was our understanding that as long as a prime contractor subcontracted at least 35% of their work to a CBE, the preference points would be applied to the prime contract and their bid would be reduced by the applicable % reduction. Please clarify the ability of a non-CBE prime to obtain preferences through a subcontracting arrangement with a CBE.

A: The prime contractor has to be a certified business enterprise to receive preference points. If you subcontract to a CBE their points will not apply to your bid.

Q: Section M page 93 M.1.1.1 states that a SBE prime contractor that is certified by the DSLBD “will receive a 3% reduction in the bid price by the SBE in response to this ITB.” What figure(s) will the 3% reduction be applied against? Will it be applied only to the lump sum price for the yearly service and maintenance price in B.5.1, or will it be applied against pricing in B.5.2 and B.5.3?

A: It will be applied against pricing in B.5.1 and B.5.2

Q: Amendment #2 requires bidders to be certified for both the legacy GE system as well as the manufacturer whose product they submit as the NSMS. Would a bidder is not certified in the NSMS they have proposed - but is able to obtain NSMS parts and labor services from a subcontractor – be considered a qualified bidder?

A: No.

Q: How many technicians are currently used by the incumbent to provide the required corrective maintenance, preventative maintenance, and modification services?

A: We do not know what staff is used by the incumbent to provide the services.

Q: Does the incumbent currently use a dedicated project manager to support the ESS contract?

A: We do not know what staff is used by the incumbent to provide the services.

Q: Does the incumbent currently utilize a dedicated system administrator to support the ESS contract?

A: We do not know what staff is used by the incumbent to provide the services.

Q: The Table 2 assemblies on page 7 appear to reference door detail drawings (DD1.01, DD1.02, etc.). Will these drawings be released as part of a forthcoming amendment?

A: PSPD will not post these on the OCP website.

Q: It is our understanding the anticipated start date for the contract is November 1st. During the pre-bid it was determined that while the official contract date is November 1st, the winning contractor is expected to start work on October 1st to aid in the transition process to the new vendor. Please confirm the awarded vendor is expected to perform services from October 1st to November 1st on an uncompensated basis.

A: At 0001 hours on November 1st, the contractor is expected to meet all performance requirements provided for in the contract. The contractor may elect to utilize October to begin transition with PSPD.

Q: Fulfillment of this contact requires significant up front expenditures including the purchase of a spare parts inventory. Will the Contractor be able to charge the District the up front for the costs associated with purchasing this inventory, stocking the vehicles accordingly, etc.?

A: No.

Q: Are the costs for providing the spare parts inventory required in C.4.7.4 to be accounted for as part of the Service Lump Sum Price on page 3?

A: Yes.

Q: If parts purchased for inventory are not used at the end of the contract will the District purchase them?

A: No. (The inventory is to be maintained at the established levels and the complete inventory shall be owned by PSPD as part of the contract.)

Q: Can the Contractor limit the total number of service requests that will be answered over the term of the contract?

A: No.

Q: When estimating service and maintenance pricing the security industry typically utilizes a percentage of the overall project cost to determine the warranty price – what is the estimated total value of the equipment that the contract will be required to warranty under the terms of this contract?

A: There is no estimated equipment value.

Q: Are all equipment/components covered under the maintenance agreement, including specialized parts like turnstiles, etc.?

A: Yes.

Q: A) Is Contractor responsible for software patches to servers and workstation operating systems? B) If yes, is the cost for the software and professional services to be included in the base bid price?

A: A) Yes.
B) Yes.

Q: Can equipment failures be remedied with used parts or will defective components be required to be replaced with new parts?

A: New and factory refurbished parts may be used.

Q: Section C.4.3.1 requires the Contractor to attend meetings and consultations – is there a limit on the number of meetings that the District can call on an annual basis?

A: No.

Q: Section C.4.3.1 requires the production of status reports – are the project reports per job and is there a limit on how many reports can be issued on an annual basis?

A: Projects reports per job. Weekly reports on preventative and corrective maintenance performed.

Q: Section C4.4.2.3.4 states the Contractor shall provide unlimited telephone software support to PSPD staff during normal business hours. Is the telephone support operator required to be certified in each type of software installed throughout the 33 sites?

A: The operator must be certified on the software platform that PSPD has called for assistance on.

Q: The service database and reporting structures outlined in C.4.4.3.2 will require special programming and support to maintain and administer. Will the Contractor be able to charge the District for the upfront costs associated with the creation of this database? Will the District pay for changes or upgrades to the database once it has been created?

A: This is part of the lump sum cost.

Q: A) Section C.4.5.1.2 requires that the unit prices must include any necessary patching or refinishing costs and allowances for work in historic properties and asbestos related costs. B) does the District also require the unit pricing to be inclusive of conduit, core drills, and permits?

A: A) Section C.4.5.1.2 states that any necessary patching or refinishing costs and allowances for work in historic properties and asbestos related costs are NOT to be included.
B) Conduit and permit cost should be included, core drills will be handled on a case-by-case basis.

Q: Section 4.7.5 addresses the penalties for non-performance. If, during the remediation process, it is discovered that an inventory component has failed out of the box and a new part needs ordered, will Contractor be assessed the penalties for not fixing the system in the specified time frame?

A: Yes. This will be at the discretion of PSPD.

Q: Is there a limit on the dollar value in penalties the District could assess during the contract period?

A: No.

Q: Drawings are required throughout the document – are they required to be submitted to the District in AutoCAD format?

A: Drawings should be submitted in PDF and AutoCAD format.

Q: If one of the certified technicians required to perform this contact leaves the Contractor's employment, how long does Contractor have to replace the individual with another certified technician?

A: The vendor is expected to maintain certified technicians for the duration of the contract in order to maintain our systems. There cannot be a period in which the vendor cannot perform these functions.

Q: Do the penalties of section 4.7.5 apply to potential failures of the Reeves and DMV95 building conversions?

A: Yes.

Q: Please define the Contractor's expected responsibilities in the event OCTO elects to make modifications to the network that affect the Citywide ESS program. Will the awarded Contractor be responsible to provide all necessary equipment and professional services to ensure all systems stay operational at no additional cost to the District?

A: Provide examples of such a change.

Q: What is the Contractor's responsibility is OCTO makes modifications to their security settings, etc. that result in the need to make modifications to the Citywide ESS system? Will the Contractor be required to make the necessary modifications at no additional charge to the District?

A: Provide examples of such a change.

Q: Section C.4.8.1 indicates the NSMS system in a virtualized environment. Please identify the platform (VMWare, etc.) in which the NSMS system is expected to operate.

A: VMWare.

Q: A) Section C.4.8.9 requires the Contractor to develop, deliver, and activate an interface to MPD's PeopleSoft database – will the Contractor be able to charge the District for the upfront fees associated with this engineering? B) Will the District pay for the programming and engineering costs associated with maintaining this interface once it has been created?

A: A) Part of the conversion lump sum price.
B) Part of the maintenance lump sum price.

Q: Are the costs for providing the engineering required for the NSMS interface to the District's and MPD's PeopleSoft systems required as part of the Service Lump Sum Price on page 3?

A: Part of the conversion lump sum price.

Q: A) Section C.4.8.6 requires the Contractor to develop, deliver, and activate an interface to the District's PeopleSoft database – will the Contractor be able to charge the District for the upfront fees associated with this engineering? B) Will the District pay for the programming and engineering costs associated with maintaining this interface once it has been created?

A: A) Part of the conversion lump sum price.
B) Part of the maintenance lump sum price.

Q: Please confirm the Contractor the contractor must provide evidence – at the time of their bid submission – that they are certified in GE Picture Perfect, Facility Commander, and the proposed NSMS.

A: Yes, evidence must be provided.

Q: The Contractor is being asked to assume all risk and responsibility for work that has been installed by others – if it is found an existing system has not been installed per code is the Citywide ESS Contractor required to make the necessary modifications to the system to ensure it complies with Code? Will the District reimburse the Contractor for the fees?

A: Systems violating electric or life safety code should be submitted to PSPD with a cost estimate to correct code violations.

Q: Please clarify building migration strategy for the Reeves Center and DMV 95 M Street – how long does the District expect to be without a functional access control system at those locations during the migration process to the NSMS?

A: Procedures are described in C.4.10. The only portions of the access control system that should be down at any given time are the devices connected to the M5 currently being converted. Contractor shall schedule the work to ensure all work at each M5 panel is completed the day it started.

Q: Amendment #3 provides a per building breakdown of the security components installed at each of the 33 facilities – please advise the Reeves Center building number and the DMV 95 M Street building number.

A: Reeves is Building #30, 95 M St is Building #15.

Q: It is our understanding the Contractor is expected to assume all risk associated with the current Citywide ESS initiative. How can the Contractor be assured that the current ESS system has been properly maintained and how can Contractor project the costs associated with support, remediation, software and firmware updates, etc.?

A: The ESS has been maintained per manufacturer specifications and all host software is up to date. It would be inappropriate for PSPD to advise contractors how to develop costs for this project.

Q: It is our understanding the GE system and the NSMS system must operate in parallel for a TBD period of time. Will the Contractor be required to maintain both the legacy GE system and the NSMS during that time?

A: Yes.

Q: Are all costs (hardware, software, professional services, etc.) associated with maintaining both the GE systems and the NSMS to be included as part of the Service Lump Sum Price on page 3?

A: Yes.

Q: If all of the District's DVR's malfunction on day 1 of the new contract, will the new Contractor be expected to replace and/or repair all of the DVR's at no additional cost to the District?

A: Yes.

Q: It is our understanding the legacy servers that operate the GE system are to be included as part of the Citywide ESS service contract. Please advise regarding the Contractor's responsibility if the primary GE server were to crash, fail, become corrupted, etc. during the Contractor's period of performance. Will the Contractor be responsible to repair/replace this server at no additional cost to the District?

A: Yes.

Q: If the existing GE database or the NSMS database were to fail during the Contractor's period of performance would the Contractor be responsible to rebuild the database at no additional charge to the District?

A: Yes. Vendor will be required to rebuild the database from vendor created and maintained backups.

Q: A) Does the "PSPD Security System Device List" in Amendment #3 capture all system and components that are installed throughout the Citywide ESS program? B) For example, C.4.2.5.1.9 discusses Emergency phone intercom towers and C.4.2.5.1.11 discusses Fence protection systems – are these systems installed and expected to be covered by the service and maintenance plan but were not captured on the device list?

A: A) Yes.
B) N/A.

Q: It is clear in reading the documentation that the District expects a turnkey maintenance and services package for all 33 facilities – are there any scenarios where the District would consider the work necessary to ensure system operation is outside of the Contractor's scope (an extended power loss that knocks all systems off-line, etc.)?

A: Infrastructure issues (power, LAN) are outside the contract scope and must be reported to PSPD/DRES for correction if encountered during a service call. The period between the report to PSPD/DRES and correction of the infrastructure issue is not charged to the vendor's service call time for performance/penalty purposes.

Q: Will the contractor be able to issue trip charges for service requests or does the District expect the Contractor to provide dedicated Citywide ESS personnel that eliminate the need for trip charges during normal business hours?

A: No trip charges are allowed, provide a lump sum cost.

Q: Please provide details on the existing server and workstation infrastructure that operate the legacy GE Picture Perfect and Facility Commander systems (make/model of hardware components, age of components, status of system, etc.).

A: Main PicturePerfect 4.0 servers (primary & secondary) - Dell PowerEdge, installed November 2008, software operational and up to date.
Main Facility Commander 2.1 server – Dell PowerEdge, installed August 2008, software operational and up to date.
UCC PicturePerfect 4.0 servers (primary & secondary) - Dell PowerEdge, installed 2005, software operational and up to date.

UCC Facility Commander 2.1 server – Dell PowerEdge, installed 2005, software operational and up to date.

Q: Will the District allow the Contractor to take exclusions to current scope of work that is requested in the bid documentation?

A: No.

Q: How many labor hours are currently used – on average – by the incumbent during a weekly or monthly period in support of the Citywide ESS system? This figure would include system administration, system programming, project management and reporting, preventative maintenance, service calls, training, software upgrades and updates, telephone support, system modifications, etc.

A: PSPD cannot provide details on the incumbent's labor expenditures.

Q: Does the District have a list of manufacturers that are pre-approved and meet the Special Standard of Responsibility requirements outlined in H.13, or is it the responsibility of the Contractor to provide evidence that their proposed NSMS manufacturer can meet all of the H.13 requirements?

A: It is the responsibility of the Contractor to provide evidence that their proposed NSMS manufacturer can meet all of the H.13 requirements.

Q: Does the District have a list of integrators that are pre-approved and meet the Special Standard of Responsibility requirements outlined in H.13, or is it the responsibility of each Contractor to provide evidence that their company has the experience and capabilities to meet the H.13 requirements?

A: It is the responsibility of each Contractor to provide evidence that their company has the experience and capabilities to meet the H.13 requirements.

Q: If equipment is removed under c.4.5.2 and is redeployed at a new location and found to be bad, will the District compensate the Contractor for time spent installing a bad part?

A: No. It is expected that the contractor will not store defective equipment as part of the salvage operation defined in 4.5.2.3.

Q: If equipment removed under c.4.5.2 is broken or damaged during removal, is the Contractor responsible for providing a replacement part at Contractor's cost?

A: Yes.

Q: It is our understanding the service and maintenance warranty is expected to be turnkey in nature and provide coverage for all parts, labor, materials, etc. necessary to ensure a fully operational Citywide ESS program. Please define the Contractor's expected responsibilities in the event of a fire, flood, Act of God, etc. Will the awarded Contractor be responsible to provide the equipment and labor services to bring all systems back on-line at no additional cost to the District?

A: No.

Q: GE was recently purchased by Lenel systems which may result in changes to the legacy GE system. For example, GE/Lenel could require that all existing panels be replaced in order to continue communication with updated software releases. In a scenario where a change in policy by a legacy manufacturers affects the ability to operate the system, will the Contractor be responsible to provide the equipment and labor services necessary to ensure continued operation at not additional cost to the District?

A: PSPD does not expect this will happen. Such a scenario would be handled outside of the service contract.

Firmware upgrades are part of the maintenance contract.

Q: Please define the Contractor's expected responsibilities in the event of a computer virus or other malicious program that affects the Citywide ESS program. Will the awarded Contractor be responsible to provide the equipment and labor services to bring all systems back on-line at no additional cost to the District?

A: This would be handled outside of the service contract.

Q: Section C.4.5.5.6 states that projects won't be considered complete until PSPD approves the closeout documentation. Can contractor put a condition establishing a time limit (5 days for example) that PSPD has to review the documentation until it is considered "accepted"? Can contractor issue a final invoice on a job that is not considered "complete" while waiting for documentation approval?

A: PSPD will conduct acceptance testing and documentation review within five business days of notification from the vendor that the work is complete. Final invoices may not be submitted until acceptance testing and document review is complete.

Q: The following services are discussed throughout the documentation, please advise if the cost for providing these services are to be included in the Service Lump Sum Price in B.5.1 (page 3) or if the cost should be accounted for elsewhere:

- 1.) All equipment and components for support of the access control systems, the CCTV systems, the DVR/UPS systems, the intercom systems, the turnstile systems, the emergency call systems, the duress systems, the intrusion detection systems, the server and software systems, the fence protection systems, etc. throughout the Citywide ESS program.
- 2.) All labor and professional services to support the access control systems, the CCTV systems, the DVR/UPS systems, the intercom systems, the turnstile systems, the emergency call systems, the duress systems, the intrusion detection systems, the server and software systems, the fence protection systems, etc. throughout the Citywide ESS program.
- 3.) All software licenses and software support services (upgrades, updates, patches, etc.) required to properly maintain the access control systems, the CCTV systems, the DVR/UPS systems, the intercom systems, the turnstile systems, the emergency call systems, the duress systems, the intrusion detection systems, the server and software systems, the fence protection systems, etc. throughout the Citywide ESS program.
- 4.) Provision of unlimited software telephone support to PSPD staff during regular business hours.
- 5.) Provision and deployment of a customized project management and tracking system including the use of electronic service tickets and a database of all service issues that is accessible to PSPD through a web browser.
- 6.) Provision of operator training and administrator training as detailed in C.4.4.4.
- 7.) Provision of the specified preventative maintenance services for all access control systems, the CCTV systems, the DVR/UPS systems, the intercom systems, the turnstile systems, the emergency call systems, the duress systems, the intrusion detection systems, the server and software systems, the fence protection systems, etc. throughout the Citywide ESS program.
- 8.) Provision of certified GE and NSMS employees (and back-up personnel) that will work full time and exclusively on PSPD's behalf to provide service and maintenance support, project management and supervision, programming and administration, and other services as required for the Citywide ESS program.
- 9.) Provision of spare parts inventory to ensure the time frames in C.4.7.3 are not exceeded.

- A:**
- 1.) Yes
 - 2.) Yes
 - 3.) Yes
 - 4.) Yes
 - 5.) Yes
 - 6.) Yes

- 7.) Yes
 - 8.) This is not called for in the contract. Vendor must meet the requirements of the contract. Personnel issues are the vendor's, not the District's, responsibility.
 - 9.) Yes
-

Q: The following services are discussed throughout the documentation, please advise if the cost for providing these services are to be included in the Conversion Lump Sum Price in B.5.2 (page 4) or if the cost should be accounted for elsewhere:

- 1.) The turnkey migration of the legacy access control systems to the NSMS for two locations – DMVM at 95 M Street and the Reeves Center. The migration price includes the required NSMS control panels and associated hardware as well as the professional services required to ensure the specified migration.
- 2.) The provision and initialization of NSMS software that will operate in a virtualized environment and utilizes Microsoft's Clustering software.
- 3.) The NSMS software will be Enterprise level and will be sized to support the current GE system.
- 4.) The Contractor will provide two (2) NSMS Enterprise dongleless server software licenses that meet the C.4.8 requirements as well as four (4) additional concurrent client licenses for each server license (for a total of 8 concurrent client licenses).
- 5.) Provision, activation, and support of an interface from the NSMS to the District's PeopleSoft database.
- 6.) Provision, activation, and support of an interface from the NSMS to MPD's PeopleSoft database.
- 7.) Provision of professional services to cross reference the NSMS cardholder database with the GE cardholder database and the elimination of cardholders that are only in the GE database (C.4.8.7 and C.4.8.8).

- A:**
- 1.) Yes
 - 2.) Yes
 - 3.) Yes
 - 4.) Yes
 - 5.) Yes
 - 6.) Yes
 - 7.) Yes