

GOVERNMENT OF THE DISTRICT OF COLUMBIA

**DETERMINATION AND FINDINGS FOR AWARD OF CONTRACT ON
SOLE SOURCE BASIS**

Program Agency: Department of Behavioral Health
Proposed Contractor: Netsmart Technologies, Inc.
Contract Number: RM-17-SS-003-BY0-MA
Caption: Information Technology Maintenance, Hosting and Support Services for Saint Elizabeths Hospital “Avatar” System. The IT product is utilized by the District’s In Patient adult Psychiatric Hospital with an infrastructure that can support additional Patient centered activities.

AUTHORITY

D.C. Official Code §2-354.04, 27 DCMR 1304, 1700, and 1701

1. MINIMUM NEED:

The District of Columbia, Office of Contracting and Procurement, on behalf of Department of Behavioral Health (DBH) (District) is seeking a contractor to provide Software Maintenance and Hosting for Saint Elizabeths Hospital’s Avatar System. The system was a legal requirement as a result of the Dixon Settlement which focused on various changes in mental health services and supports for District residents. The Contractor services shall support the Avatar system base components which consists of Practice Management, Clinical Work Station and other licensed Avatar modules. The Avatar System maintenance is critical as additional modules and databases from various manufacturers are connected. The total Avatar system infrastructure including updates and system improvements are targeted for all areas of the inpatient Consumer’s care to be documented from in house medical treatment, outside treatment, medication dispensing/management, illness diagnoses, vital signs, emergency treatment, third party insurance and the Consumers’ civil/forensic status, etc.

2. FAIR AND REASONABLE PRICE:

NTE \$955,000.00

The Contractor designed and implemented the proprietary product for the Department of Mental Health currently known as the Department of Behavioral Health. The customized product also includes technologies to facilitate connectivity and data sharing. The Contractor’s price is fair and reasonable as it will cover the cost of the licenses, hosting and technical support for a 24 hour health care facility for routine, non-routine and emergency IT requirements related to the Hospital’s electronic medical records (EMR).

3. FACTS SUPPORTING SOURCE SELECTION

- Netsmart Technologies, Inc. (Netsmart) is the sole authorized provider of maintenance, project management, implantation and professional services for the support and deployment of Avatar software integration solutions.
- Netsmart is the sole owner of the source code for these IT solutions to be delivered through the Avatar System

- The key application and ancillary system TDSynergy are sold and supported by Netsmart Technologies, Inc. on a proprietary platform that only this vendor has access to support.
- Netsmart is the original designer and maintain Saint Elizabeths Hospital electronic medical record system. The Contractor also will provide consultation for other inter-related system manufacturers to ensure compatibility and security with the existing system is maintained.
- Netsmart provide upgrade, system security, hosting technical support and training services. Training services support the DBH in house helpdesk so staff can receive technical support 24 hours a day which reduces errors and missing information from the EMR

CERTIFICATION OF DETERMINATION AND FINDINGS

4. CERTIFICATION BY AGENCY HEAD:

I hereby certify that the above findings are true, correct and complete.

Dr. Tanya Royster, Agency Director Department of Behavioral Health	Date
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5. CERTIFICATION BY CONTRACT SPECIALIST

I hereby certify that the above findings are true and correct to the best of my knowledge. Further, I certify that the notice on intent to award a sole source contract was published in accordance with 27 DCMR 1304 and that no response was received.

Meredith Alexander Contract Specialist	Date
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DETERMINATION

Based on the above findings and in accordance with the cited authority, I hereby determine that it is not feasible or practical to invoke the competitive bidding process under either Section 402 or 403 of the District of Columbia Procurement Practice Reform Act of 2010 (D.C. Law 18-371; D.C. Official Code §2-354.02 or 2-354.03). Accordingly, I determine that the District is justified in using the Sole Source method of procurement.

George Lewis Contracting Officer	Date
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