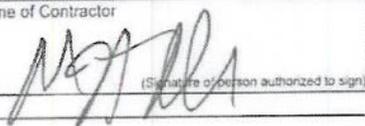


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number POKV-2006-C-0064	Page of Pages 1 6
2. Amendment/Modification Number M015	3. Effective Date See block 16C	4. Requisition/Purchase Request No.		5. Solicitation Caption
6. Issued By: OFFICE OF CONTRACTING AND PROCUREMENT IT Commodity Group 441 4TH STREET NW., SUITE 700 SOUTH WASHINGTON, DC 20001		Code	7. Administered By (If other than line 6) DEPARTMENT OF MOTOR VEHICLES 96 M Street, SW Washington, DC 20001	
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code) ACS State and Local Solutions, Inc 1800 M Street N.W. Washington, DC 20036			9A. Amendment of Solicitation No.	
			9B. Dated (See Item 11)	
			10A. Modification of Contract/Order No. POKV-2006-C-0064, Ticket Processing	
			10B. Dated (See Item 13) 3-Jan-07	
Code	Facility			
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS				
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.				
12. Accounting and Appropriation Data (If Required)				
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14				
A. This change order is issued pursuant to: Standard Contract Provision 19. Changes				
The changes set forth in Item 14 are made in the contract/order no. in item 10A.				
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data, etc.) set forth in Item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.				
X C. This supplemental agreement is entered into pursuant to authority of:				
Modification to extend the contract period of performance for two (2) months				
D. Other (Specify type of modification and authority)				
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.				
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)				
<p>The District's Ticket Processing contract POKV-2006-C-0064 is hereby modified to extend the term of the contract from February 3, 2011 through April 5, 2011 at a cost of \$1,584,846.00 (See attached Sections B & C).</p> <p>All other terms and conditions remain unchanged.</p>				
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect				
15A. Name and Title of Signer (Type or print) MARK TALBOT VICE PRESIDENT			16A. Name of Contracting Officer Kenenth Morrow, Contracting Officer	
15B. Name of Contractor		15C. Date Signed 2/2/11	16B. District of Columbia 1	16C. Date Signed 2-2-11
 (Signature of person authorized to sign)			 (Signature of Contracting Officer)	

SECTION B - SUPPLIES OR SERVICE AND PRICE

B.1 The Government of the District of Columbia, through the Office of Contracting and Procurement, on behalf of the Department of Motor Vehicles (DMV) (the District) hereby seeks to extend the current Ticket Processing contract (POKV-2006-C-0064) with ACS State and Local Solutions to provide ticket processing and related services.

B.2 This is a requirements contract for a two (2) month period with payment based on firm fixed prices and with a cost reimbursement component for approved expenses associated with the contract, as set forth in Section B.4 of the Contract.

B.3 PRICE SCHEDULE – REQUIREMENTS

B.3.1 Period of Performance: February 3, 2011 through April 5, 2011

Contract Line Item No. (CLIN)	Item Description	Price Per Unit	Estimated Quantity	Total Estimated Price
CLIN 1001	Tickets Processed - updated to the database (§ C.3.1)	\$2.36 per ticket	First 100,000/ month	\$472,000
1001AA	Void and Warning Tickets (§ C.3.4.1 & C.4.2.4.1.3	\$2.00 per ticket	17,500/ month	\$70,000
CLIN 1002	Tickets Processed - updated to the database (§ C.3.1)	\$2.23 per ticket	100,001+/ month	\$454,012
CLIN 1003	Reimbursable Ceiling (§ B.4)			\$488,834
CLIN 1004	Special Programming Projects (§ C.5.6)	\$100/hr for Global IT Resources	500 hours	\$50,000
CLIN 1005	Undetermined/Future Special Programming Projects	\$100/hr for Global IT Resources	500 hours	\$50,000
Grand Total for B.3.1				\$1,584,846

B.4 Cost Reimbursable Component

The District shall reimburse the Contractor for the following direct costs:

1. Postage for mailing notices, excluding collection notices (not to exceed \$145,834 per month);
2. Fees charged by state motor vehicle agencies for names and addresses of out-of-state violators, excluding fees to obtain names and addresses relative to any ticket assigned to the Contractor for delinquent collections (not to exceed \$41,666 per month);
3. Costs for radio communications airtime to support mobile data computer interface with the ticket system, including MDTs computer interface used by Boot Crews, ROSA and other DPW equipment and not provided or supported elsewhere in this contract (not to exceed \$3,000 per month);
4. Supplemental workstations, scanners, check verifiers, and printers requested in writing by the Contracting Officer's Technical Representative (not to exceed \$7,500 per month);
5. Network cabling for workstation connectivity at existing or additional sites, if requested in writing by the Contracting Officer's Technical Representative (not to exceed \$3,334 per month);
6. Procurement of automated ticket stock (not to exceed \$4,166 per month); and
7. Credit Card transactions (not to exceed \$283,334 per month);

B.4.1 Total cost reimbursement ceiling for the allowable costs identified in this section shall not exceed \$488,834 per month. The cost for performing the allowable services or procurements shall not exceed the cost reimbursement ceiling. The Contractor shall notify the Contracting Officer's Technical Representative, in writing, whenever it has reason to believe that the total cost for reimbursable expenditures will be greater than the ceiling.

B.4.2 The District is not obligated to reimburse the Contractor for costs incurred in excess of the cost reimbursement ceiling and the Contractor is not obligated to continue performance of services or procurements subject to cost reimbursement that are in excess of the contract reimbursement ceiling until the Contracting Officer notifies the Contractor, in writing, that the estimated cost has been increased and provides a revised cost reimbursement ceiling.

- B.4.3 If any cost reimbursement ceiling is increased, any costs the Contractor incurs before the increase that are in excess of the previous cost reimbursement ceiling shall be allowable to the same extent as if incurred afterward, unless the Contracting Officer issues a termination or other notice directing that the increase is solely to cover termination or other specified expenses.
- B.4.4 A change order shall not be considered an authorization to exceed the applicable cost reimbursement ceiling unless the change order specifically increases the cost reimbursement ceiling.
- B.4.5 At any time or times before final payment and two years thereafter, the Contracting Officer may have the Contractor's invoices or vouchers and statements of cost audited. Any payment may be reduced by amounts found by the Contracting Officer not to constitute allowable costs as adjusted for prior overpayments and underpayments.

SECTION C – DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

C.5.6 SPECIAL PROGRAMMING PROJECT REQUIREMENTS

C.5.6.1 Online Adjudication Enhancements

During FY10, a contract modification was approved to implement an online adjudication application. This application, presently operational, allows citizens to complete and submit a hearing form in lieu of an in-person hearing or mail adjudication. A current limitation of this application is that citizens can only submit one ticket on a hearing form. To encourage more participation with this application, citizens should be able to submit arguments on multiple tickets on one form. As more users report their experiences with the application, it is anticipated that additional modifications will be required.

ACS Estimated Labor – 359 hours

C.5.6.2 Interface to ACS Officer Availability Calendar

A pending build for the DMV DESTINY system will provide the ability for users to schedule officers for DUI hearings. However, DESTINY currently lacks officer availability data to implement the program. The ACS system (eTIMS) currently includes an officer availability calendar application that allows users to review available time slots for officer hearings and to make time slot selections. In order for DESTINY to utilize the ACS application for determining available officer time slots, a real time interface must be developed to import officer schedule data from eTIMS.

ACS Estimated Labor – 239 hours

C.5.6.3 Discounted Ticket Fines

A large percentage of issued tickets are either not paid timely or not paid at all. As an incentive to pay timely, ticket recipients will be offered a discount from the fine amount if they pay within a specified period of time, such as 15 days. This will require logic changes for actions dependent on timing.

ACS Estimated Labor – 239 hours

C.5.6.4 Teleconferencing for Officer Hearings

A large percentage of moving ticket hearings result in dismissals due to absence of the issuing officers. Establishing a teleconferencing capability from remote locations should increase hearing participation by the officers and will allow the audio and video to be captured with the ticket record for later viewing.

ACS Estimated Labor - Requirement currently fulfilled

C.5.6.5 Ticket Amnesty Program

As an incentive for paying older outstanding tickets, DMV will implement an amnesty program which will allow customers to pay only the original fine on tickets which meet the established criteria. This will require modifications to eTIMS logic including elimination of the penalty which currently appears on these tickets and reinstatement of the penalty at the conclusion of the amnesty period. It will also require file synchronization with the collection contractor to ensure that payments result in closed tickets rather than partially paid tickets.

ACS Estimated Labor – 299 hours

C.5.6.6

ROSA Exemption without Issuance of Warnings

The DC Municipal Regulations requires that an owner or operator of a vehicle who is not a DC resident and who is operating his or her vehicle in the District must, after a continuous 30-day period, either comply with DMV regulations requiring registration and licensing, or obtain a reciprocity permit. 15 days after the first sighting, an officer must issue a warning instructing the vehicle owner that in another 15 days, the owner is required to obtain a DC registration, obtain a reciprocity permit, or demonstrate that the vehicle is not in violation of District motor vehicle licensing and registration laws, regulations and rules. An exemption from the regulations can be issued for a one year period upon presentation of required documents. Currently, citizens must wait until a warning ticket is received before visiting DMV to obtain an exemption. To allow citizens to seek an immediate exemption, software changes would be required to create a record for a ROSA exemption without a prior warning ticket.

ACS Estimated Labor – 120 hours

C.5.6.7

Zone Non-metered Parking

MPD requires a feature on its hand-held computer software application, supported by ACS that would allow time tracking in a parking zone.

ACS Estimated Labor – 52 hours

C.5.6.8

Court Calendar Maintenance Enhancement

As noted above, eTIMS maintains a court calendar function for officer scheduling. This function allows selection of three officer time slots. There is a need to add a fourth.

ACS Estimated Labor – 85 hours